



# CHARLOTTETOWN

## Account Summary

**Customer Name:** John Doe  
**Service Address:** 104 Oak Drive  
**Account Number:** 300500  
**Customer ID:** DOEJ  
**Billing Date:** Dec 12, 2017  
**Billing Period:** Sep 08, 2017-Dec 04, 2017  
**Number of Days:** 88  
**Amount Due:** \$ 83.01

## Water Usage

Meter Number	Previous Read	Current Read	Current Usage (Cubic metres)
36045991	0.0	12.0	12.0
Average Usage:		<b>136.4 Litres/day</b>	
Average Cost Per Day:		<b>\$ 0.94</b>	

## Billing Details

	Qty	Rate	Total
First Bill			0.00
Balance prior to current billing			0.00
<b>Current Billing:</b>			
Water Metered Charge 5/8"	88 days	0.326/day	28.68
Water Consumption	12 m3	0.264/m3	3.17
Sewer Metered Charge 5/8"	88 days	0.502/day	44.20
Sewer Consumption 5/8"	12 m3	0.58/m3	6.96
<b>Total Current Charges</b>			<b>83.01</b>
<b>Amount Due</b>			<b>83.01</b>

Past due balances are subject to a late payment charge of 1.5% per month.

## Your Usage History

BILL MONTH	Water Usage (cubic metres)	Number of Days	Avg Usage Per Day (litres)
09/07/17 - 12/04/17	12	88	<b>136.36</b>
06/09/17 - 09/07/17	0	90	0.00
03/11/17 - 06/09/17	0	90	0.00
12/11/16 - 03/11/17	0	90	0.00
09/12/16 - 12/11/16	0	90	0.00

## Message

### Account Summary:

Here you'll find the details of your Water & Sewer Utility account, including your account number. You will also find your total current water and sewer charges.

### Billing Details:

Here you'll see the details of your current billing, any additional charges to your account, or unpaid balances. As a metered customer, you are charged a base and a usage charge for water and sewer. The base charge is a fixed amount based on your meter size. The usage charge is based on the amount of water you used during the billing period. These rates are approved by Charlottetown City Council each year.

### Water Usage:

This section gives you the details of water usage for your most recent bill. Your current usage is the amount of water you used in the last billing period and is displayed in cubic metres. The average usage in litres per day gives you an idea of how much water you use on a daily basis. The average cost per day is also indicated which includes both your water and sewer charges. These numbers will change based on the amount of water you use in each billing period.

### Your Usage History:

This section gives a summary of your bills over the last year so you can compare your current usage with previous usage. Water use is displayed in both the total amount in cubic metres and the average usage per day in litres. Any changes in the activities or occupancy at your property will show variation in the amount of water you use. If you notice a large change in your water usage and cannot explain it, be sure to check your property for leaks.