CITY OF CHARLOTTETOWN
SPECIAL MEETING OF COUNCIL
COUNCIL CHAMBERS, CITY HALL, 199 QUEEN STREET
TUESDAY, MAY 26, 2026 AT 5:00 PM

Meeting Live Stream Available @ www.charlottetown.ca/video
Meeting Package posted to the City's website by 9:00 am Tuesday, May 26th

- ❖ Land Acknowledgement

1) Call to Order

2) Declarations of Conflict of Interest

3) Approval of Agenda

4) Presentation/Resolutions/Bylaw Reading

   a) Sherwood Sport and Recreation Complex Masterplan Project
      - o Presentation by DSRA

   b) Water & Sewer Utility Resolutions
      - o Approval of the City's Drought Contingency Plan
      - o Request for Water Service (391 Brackley Point Road)

   c) 2nd Reading to Amend the Horsedrawn and Rickshaw Vehicle Bylaw

5) Adjournment

City of Charlottetown Committee Report

Report No: PW-2026-05-22-001

Date: May 22, 2026

Directed to Council through the following Committee:

Reporting Department:
Public Works
Parks & Recreation

Other Associated Departments:
None

Prepared by:
Berry Genge

Attachments:

- SHERWOOD SPORT AND RECREATION COMPLEX MASTER PLAN – 20260521
- What We Heard Report

Report Title:
Update – Sherwood Sport and Rec Complex Master Plan

Report Purpose:
Informational only

Staff Recommendation:
None – informational only

Report Details:

The Public Works Department has been working jointly with the Parks & Recreation Department since October 2025 to produce a plan for the site of the City-owned area of the Sherwood Recreation Hall, Cody Banks Arena, Sherwood Lawn Bowling Club, and the property of 54 Maple Avenue. The aim of this project is to create a plan for redesigning this space to be a comprehensive sport and recreation complex. DSRA Architecture has been the prime consultants of the first phase of this project, completing work related to site planning, community engagement, and building condition reporting for the Cody Banks Arena. Three revised site plan options and a "draft" building condition report have been produced to date. Each design option meets the needs identified by the community as well as needs established by City staff.

Several public engagement opportunities were hosted to allow the community to provide their input on the site planning. First in November 2025, an online community survey was posted, which garnered 263 responses. The survey responses guided DSRA in the development of four initial design strategies. The first in-person open house was hosted in December 2025 and presented the initial four design options to 50+ members of the public. During this hand-on engagement session, community members were able to provide further, more detailed feedback on the options presented. In doing so, the initial four design options were revised into three new design options. A second in-person open house was hosted in April 2026 to present the three revised design options as well as the summary of the Cody Banks Arena Building Condition Assessment report to 60+ members of the public. In this final open house, preliminary Class "D" cost estimates were provided for all revised design options, as seen below:

Design Option	Class "D" Cost Estimate
Option A	$20.4 million
Option B	$53.8 million
Option C	$20.4 million (Phase One) + $36.8 million (Phase Two)

All revised site plan options recommend the building of a new community center on site. Key differences in the revised space plans are regarding when or if a new arena will be constructed. In Option A, it is assumed the Cody Banks Arena will continue to operate, with the necessary maintenance. In Option B, both the Sherwood Rec Hall and Cody Banks Arena would be replaced concurrently. In Option C, the first phase will include the replacing of the Sherwood Rec Hall, with a second phase of replacing the Cody Banks Arena and joining the facilities on the site. As the existing recreation hall is insufficient in providing adequate program space due to its limited size and aging condition. The new facility to be recommended to be constructed on site will have greater ability for program offering and provide new amenities for the public to access. The new community center being proposed will feature a gymnasium (single or double court), programming space, meeting rooms, a fitness room, walking track, community social spaces, coffee shop, and a community kitchen. Dedicated space will also remain in the new community center for the Parkdale/Sherwood Lions Club and existing user groups will be accommodated.

A building condition assessment of Cody Banks Arena has been undertaken as part of this project. Through the consultant's review, they have classified the arena's current condition as poor. However, a 10-year maintenance plan was produced as part of this report and provides essential information regarding the ability to repair this facility and extend its lifespan. Parks and Recreation staff are still in the process of reviewing the "draft" building condition assessment report and cannot make a definitive recommendation at this time. One possible recommendation by staff could be that the most sustainable option for this facility would be to recommend completing the critical repairs identified within the report and to extend the current lifespan of the facility. Critical and non-critical repairs are estimated to total $4.77 million CAD over the next 10 years. In doing so, the Cody Banks Arena would remain in good condition and could operate for another 15+ years for a more affordable capital investment that the capital costs of constructing a new arena at this site.

Council or Committee History:
September 9th, 2025 - That, as per the conditions of the Public Request for Proposals for "Design Consulting Services: Sherwood Sport & Recreation Complex Master Plan", the submission of DSRA Architecture in the amount of $83,350.00 (plus all applicable taxes) be accepted, And that funds in the amount of $53,850.00 (plus all applicable taxes) be allocated from the Public Works Capital account for "Sherwood Rec Hall – Updates" and funds in the amount of $29,500.00 (plus all applicable taxes) be allocated from the Parks & Recreation Capital account for "Capital Repairs" be carried out, And further that the Mayor and CAO are hereby authorized to execute standard contracts and agreements to implement this resolution.

Financial Implications:
N/A

Public Engagement and Communication:
Incorporating feedback from the public and specific stakeholder groups has been a key priority in the development of all design options. DSRA authored a "What We Heard Report" to explain feedback received at each phase of the project as well as how this was incorporated into the design work. One concern that was voiced at the April 2026 public open house was how this new facility would be funded, with many respondents noting that Option C phasing would be more feasible economically. Additional concern was raised surrounding the desire to have this project move forward.

Based on the feedback received at the April 2026 Open House, 91% of respondents felt that the needs of the community have been reflected in the presented design options. Key spaces to prioritize in the new community centre space include walking track, multi-purpose community spaces, basketball courts with spectator seating, multi-purpose gym spaces, and green space.

November 2025 – Initial online community survey (263 participants).
December 4th, 2025 – The first public engagement session was held to gather feedback and present information collected from a previous online survey (50+ participants).
April 16th, 2026 – Second public engagement session. Presented revised space options A,B, and C in addition to summary of Cody Banks Arena BCA report (60+ participants).

Legislative Authority:
Section 180 (b), Part 7, Division 2 of the Prince Edward Island *Municipal Government Act*

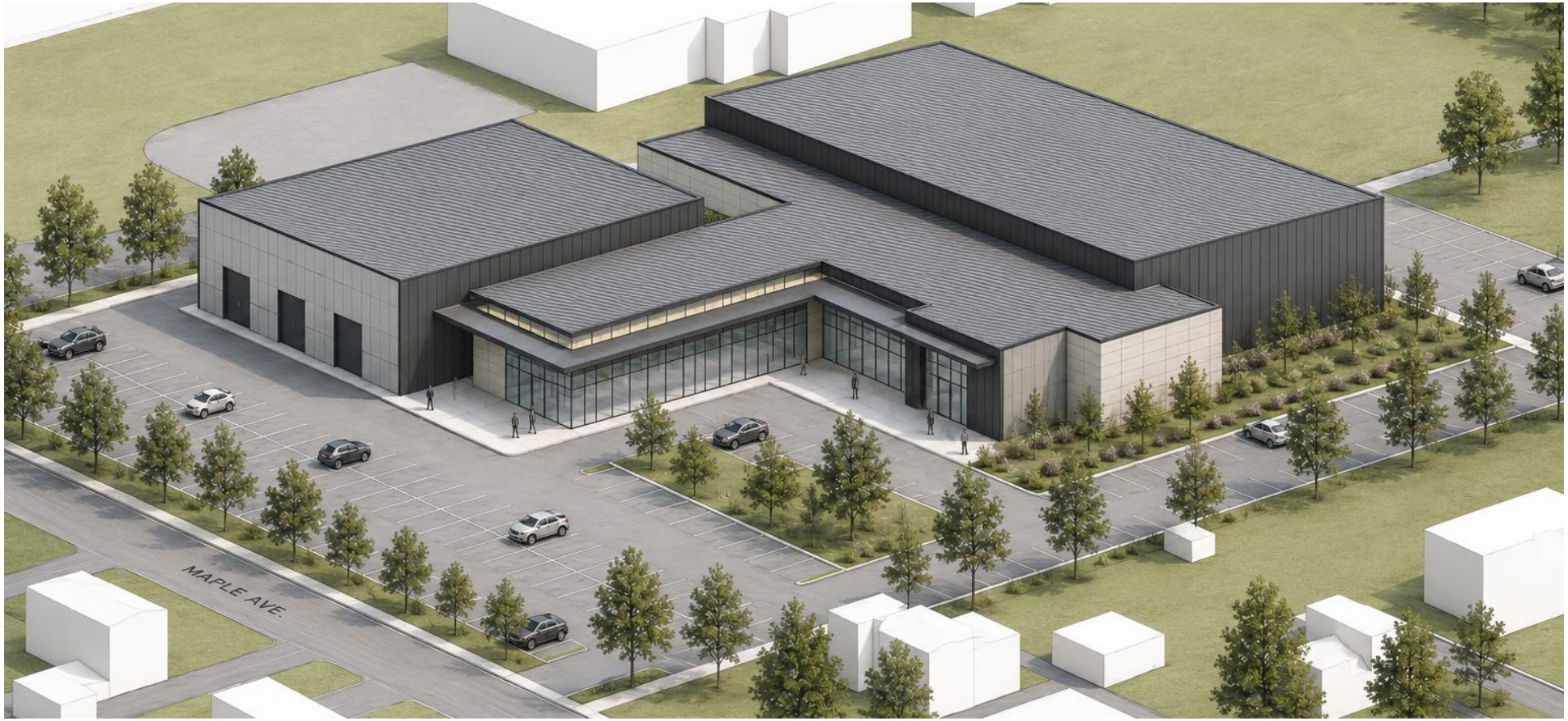
Strategic Alignment:
Infrastructure and the Environment

Reviewed By:

Manager	**CAO/Director**
YG, May 22, 2026	RDM, May 22, 2026

Committee Recommendation: (if differing from staff)

SHERWOOD SPORT AND RECREATION COMPLEX MASTER PLAN



DSRA ARCHITECTURE

CHARLOTTETOWN
Great things happen here.

SITE LOCATION





The site is located approximately ***3 to 5 kilometers*** from the downtown core, surrounded by predominantly ***low-density residential*** fabric, interspersed with community-oriented uses and open green space.

EXISTING SITE



















Site Area: 20,800 m²

Existing Structures:

- Cody Banks Arena
- Sherwood Rec Hall
- Lawn Bowling Field & Club House
- 54 Maple Avenue

Existing Parking: 87

Adjacent Structures:

- Sherwood School

PROJECT GOALS



Explore options of a master design planning for this space (approximately 4.61 acres) to become a comprehensive sports and recreational complex.

COMMUNITY ENGAGEMENT & DESIGN OPTION DEVELOPMENT

Nov 3rd-17th, 2025
Community Survey

263 Participants

Dec 4th, 2025
In-Person Public Engagement Session

Initial Design Strategies presented to 50+ Participants

April 16th, 2026
In-Person Public Engagement Session

Concept Design Options A, B, C presented to 60+ Participants

Phase 1

Four Initial Design Strategies developed from survey analysis and discussions with Project Team.

Phase 2

Three Concept Design Options developed from Initial Design Strategies, based on engagement session feedback and further discussions with Project Team.

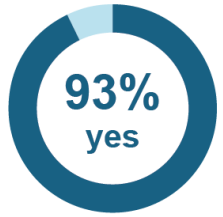
Phase 3

Delivery of “What We Heard” report and Presentation to Council

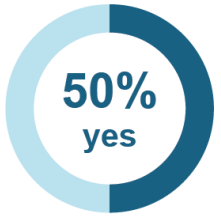
ONLINE SURVEY

263 RESPONSES RECEIVED (Nov 3rd-17th, 2025)

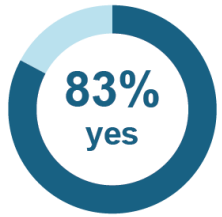
Existing Facilities: Are improvements and upgrades necessary?



CODY BANKS ARENA

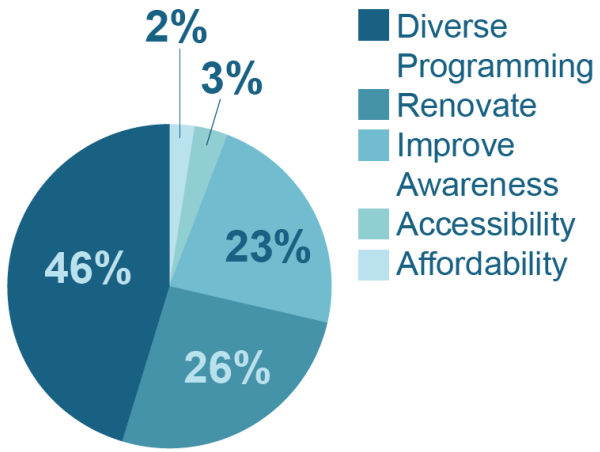


SHERWOOD LAWN BOWLING CLUB

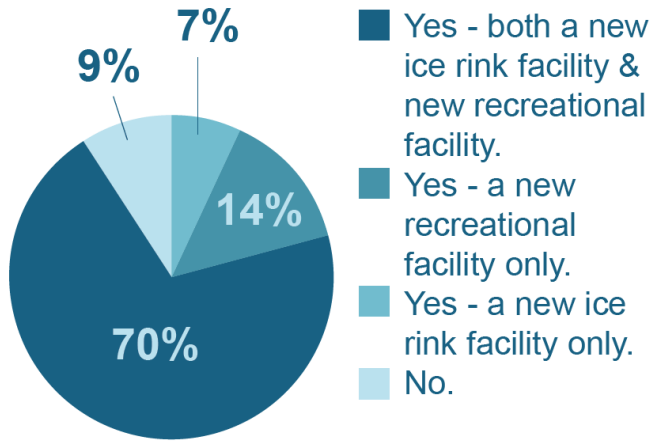


SHERWOOD RECREATION HALL

Improvements: What would make it easier for you to access & participate?



Multi-use Recreational Facility: Is one needed in Charlottetown?



Top 5 Identified Recreation Spaces Needed in Charlottetown:

INDOOR

1. Walking Track
2. Second Ice Rink
3. Indoor Pool
4. Sports Courts
5. Exercise & Weight Room

OUTDOOR

1. Outdoor Sports Courts
2. Splash Park
3. Pickleball Courts
4. Outdoor Skating Rink/Trail
5. Playground Equipment

EXISTING BUILDING / SPACE ASSESSMENT

CODY BANKS ARENA

A building condition report has been completed, and the Cody Banks Arena has been determined to be in **overall Poor condition** based on a 10-year outlook. **Critical repairs are required** to restore the facility to a good standard.

Once critical repairs are addressed the building will move to a state of Fair Condition and with future annual repairs over the next 5 to 10 years the building can elevate to a state of Good Condition - a potentially sustainable condition provided the building continues to **receive timely repairs**.

RECREATION HALL

The existing recreation hall is insufficient in providing adequate program space due to its limited size and aging condition.

It is determined by the team that it should be **replaced** with a new community center; however, the current facility **must remain operational** during the construction of the new building.

LAWN BOWLING CLUB

The lawn bowling facility plays a vital role in the community, so it is recommended that both the lawn bowling field and clubhouse should remain at their current locations.

PROPOSED PROGRAM SPACES

BASED ON COMMUNITY FEEDBACK

NEW ARENA

- Ice Rink (NHL-size)
- Rink Seating (approx. 500 seats)
- Multi-Purpose Room (~140m^2)
- Six Dressing Rooms (~375m^2)
- Warm Lounge (~190m^2)

NEW COMMUNITY CENTER

- Multi-Purpose Gymnasium, incl. Basketball, Pickleball: Single (750m^2) or Double (1250m^2)
- Multi-Purpose Studio Spaces, incl. Kid's Program, Meeting Rooms (~500-750m^2)
- Fitness Room (~300m^2)
- Walking Track (~350-510m^2)
- Community Social Spaces, incl. Coffee Shop, Kitchen (~20-70m^2)

INITIAL DESIGN STRATEGIES & KEY TAKEAWAYS

FROM FIRST PUBLIC CONSULTATION (Dec 4th, 2025)

	STRATEGY 1	STRATEGY 2	STRATEGY 3	STRATEGY 4
EXISTING				
Cody Banks Arena	REMAIN	DEMOLISH	DEMOLISH	DEMOLISH
Sherwood Rec Hall	DEMOLISH	DEMOLISH	DEMOLISH	DEMOLISH
Sherwood Lawn Bowling Club	REMAIN	REMAIN	RELOCATE	REMAIN
PROPOSED NEW				
Community Center	✓	✓	✓	✓
Arena		✓	✓	

- Clear community support for Strategy 2.
- Essential for Lawn Bowling to stay in place.
- Arena must always remain available to community.
- Interest in Multi-Purpose Community Spaces & Outdoor Amenities

CONCEPT OPTION A | PERSPECTIVE VIEW



CONCEPT OPTION A | SITE PLAN



Existing Cody Banks Arena:
3170 m^2

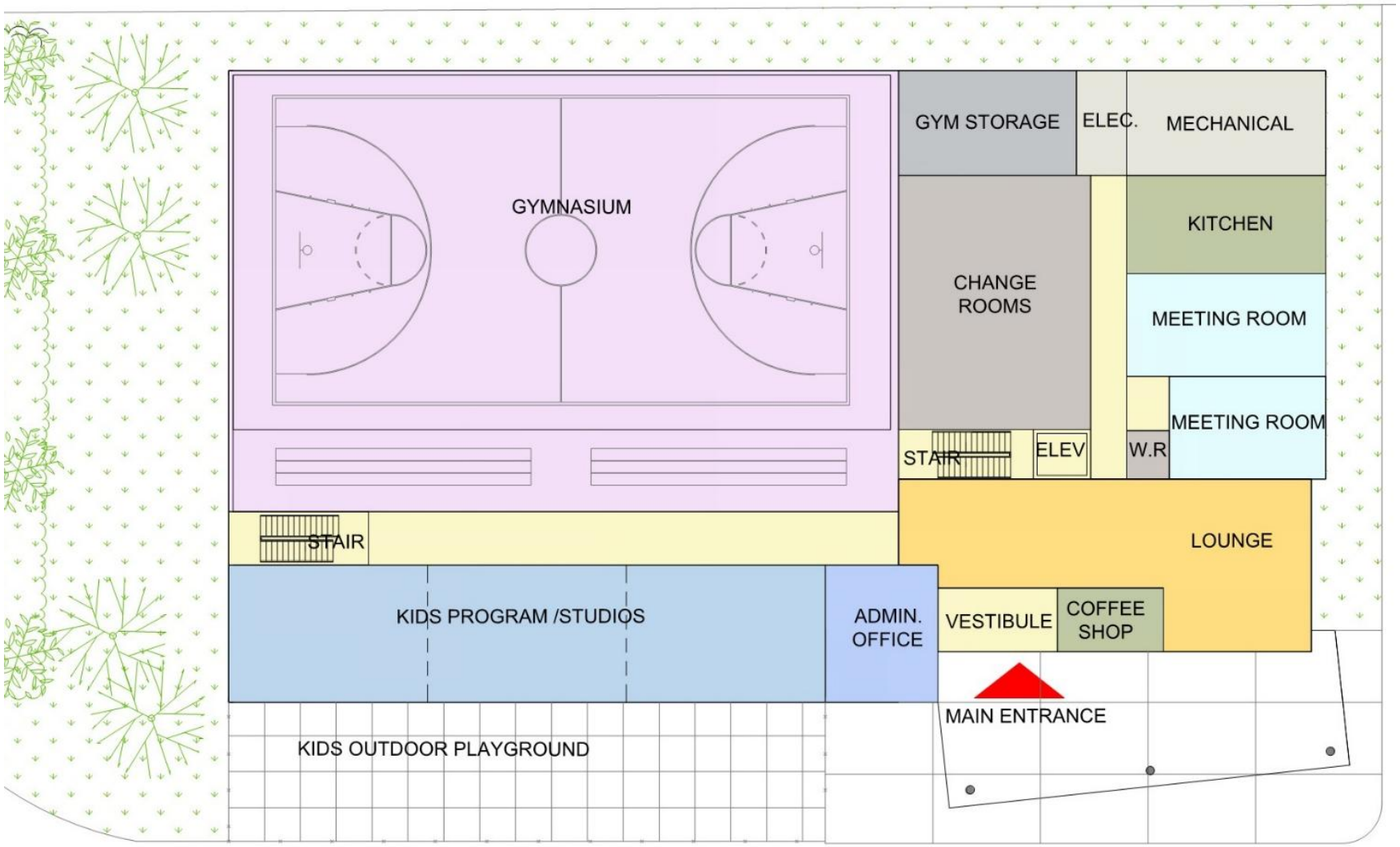
New Community Centre:
2824 m^2

Parking Space:
152

Budget Estimate:

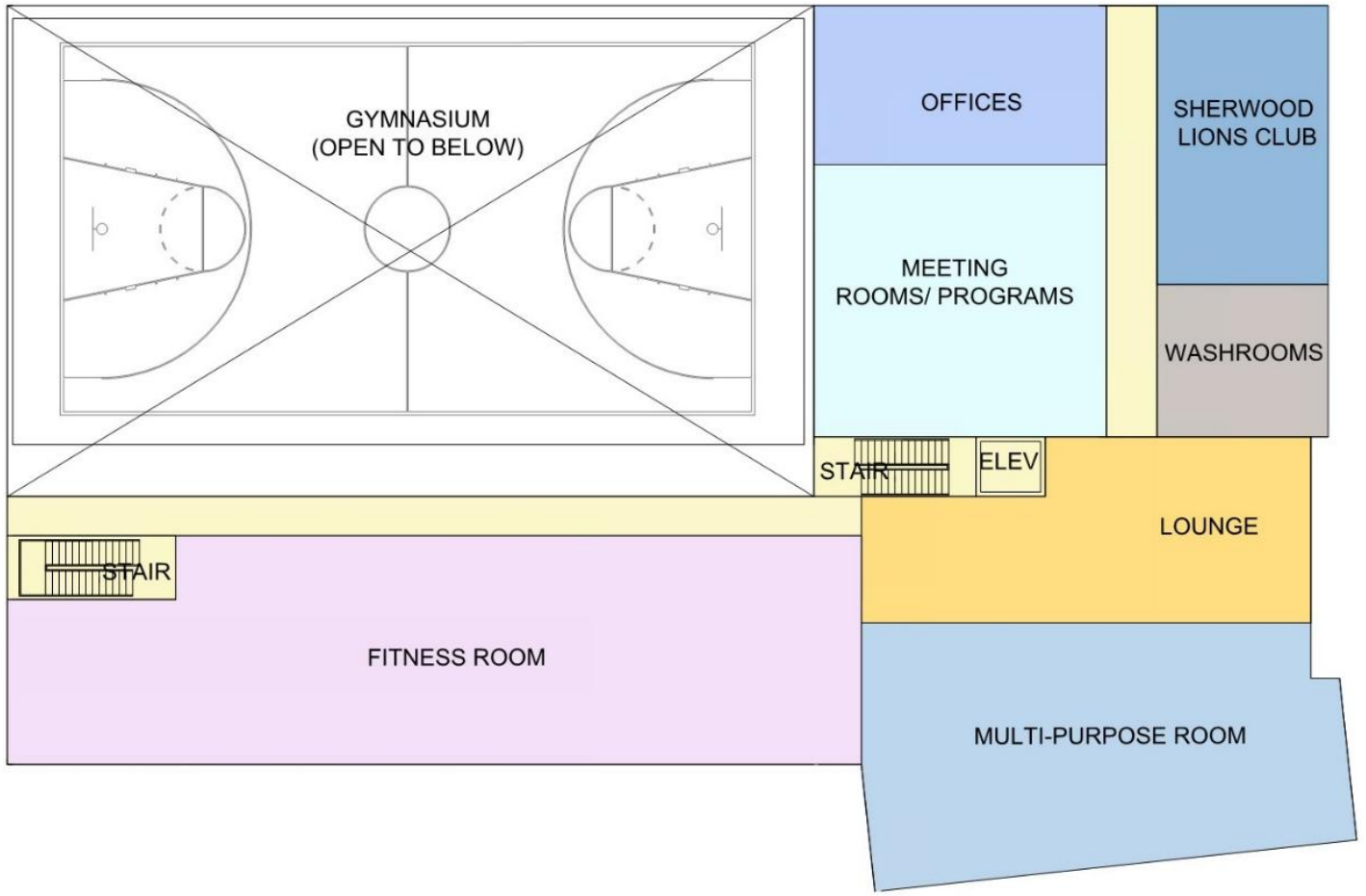
Approx. $20.4 million

CONCEPT OPTION A | GROUND FLOOR PLAN



	GYMNASIUM	743m²
	CHANGE ROOMS	123m²
	MEETING ROOMS	103m²
	STUDIO / KIDS PROGRAM	206m²
	ADMIN OFFICE	39m²
	KITCHEN	49m²
	COFFEE SHOP	17m²
	LOUNGE	134m²
	CIRCULATION	161m²
	STORAGE	46m²
	UTILITY	66m²
TOTAL GROUND FLOOR:		1688m²

CONCEPT OPTION A | SECOND FLOOR PLAN



	FITNESS ROOM	321m^2
	MEETING ROOMS	139m^2
	MULTI-PURPOSE ROOM	202m^2
	SHERWOOD LIONS CLUB	83m^2
	OFFICES	81m^2
	LOUNGE	126m^2
	CIRCULATION	161m^2
	WASHROOMS	45m^2
TOTAL SECOND FLOOR:		1136m^2

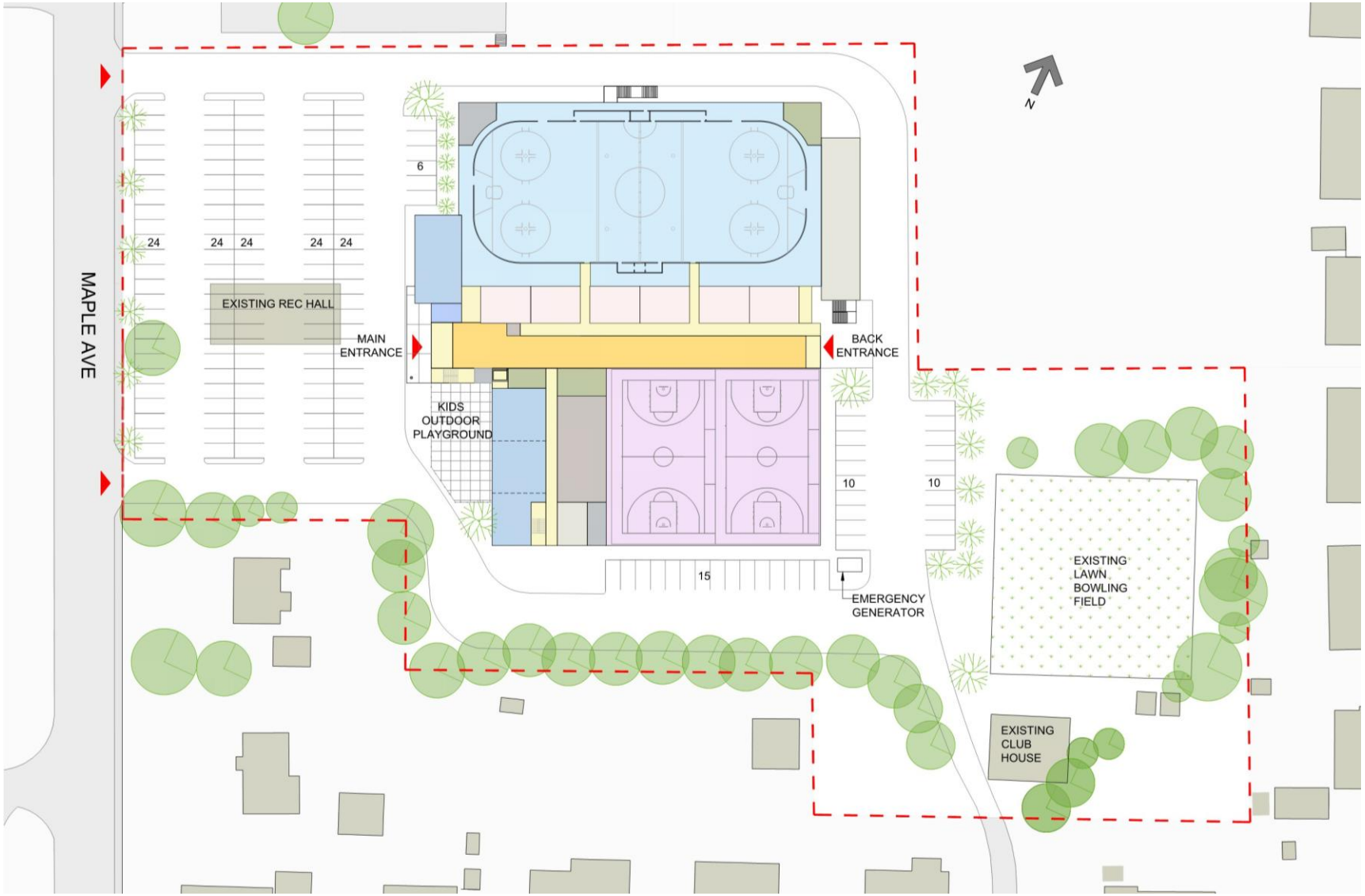
CONCEPT OPTION A | PERSPECTIVE VIEW



CONCEPT OPTION B | PERSPECTIVE VIEW



CONCEPT OPTION B | SITE PLAN



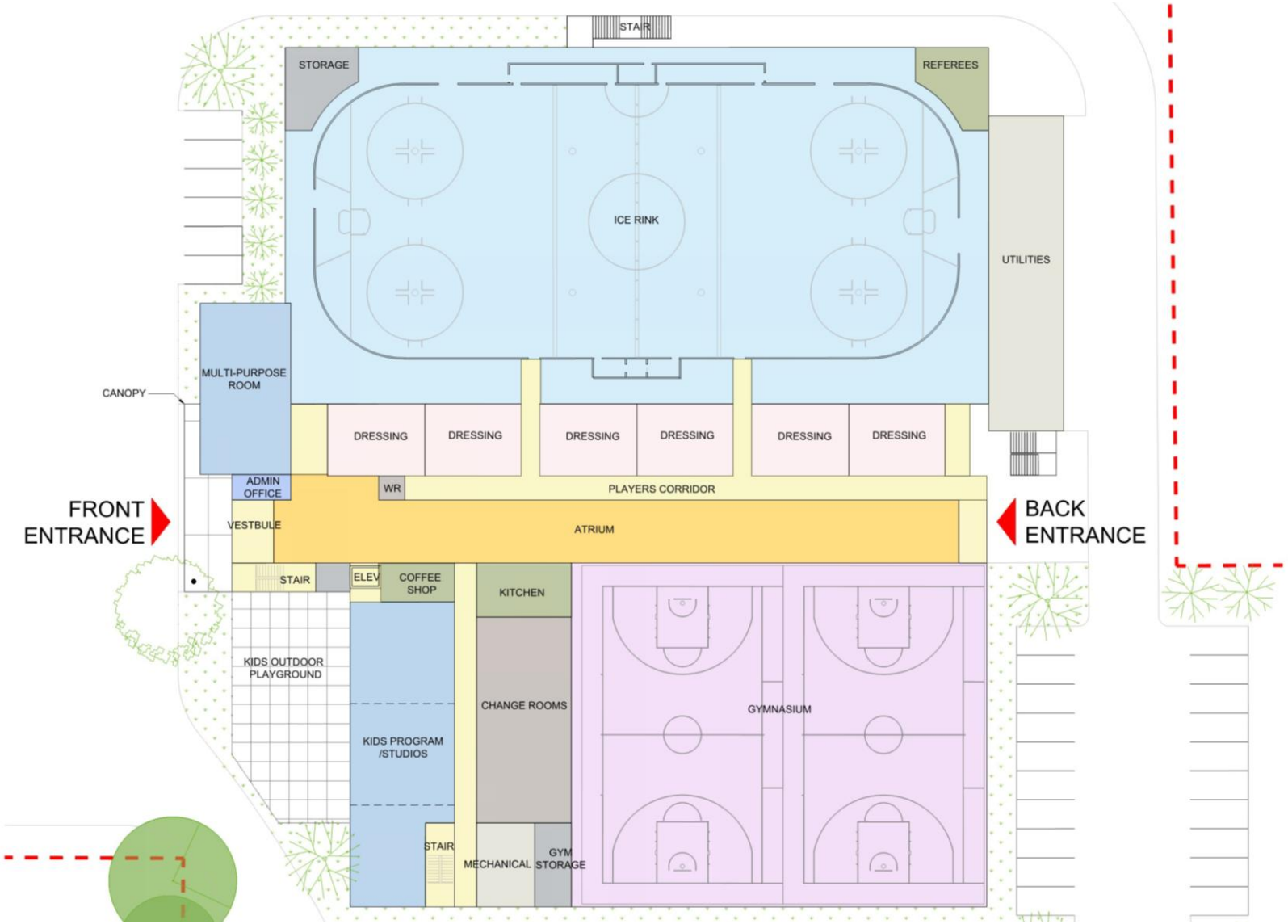
New Community Centre & New Arena Total:
7594 m^2

Parking Space:
161

Budget Estimate:

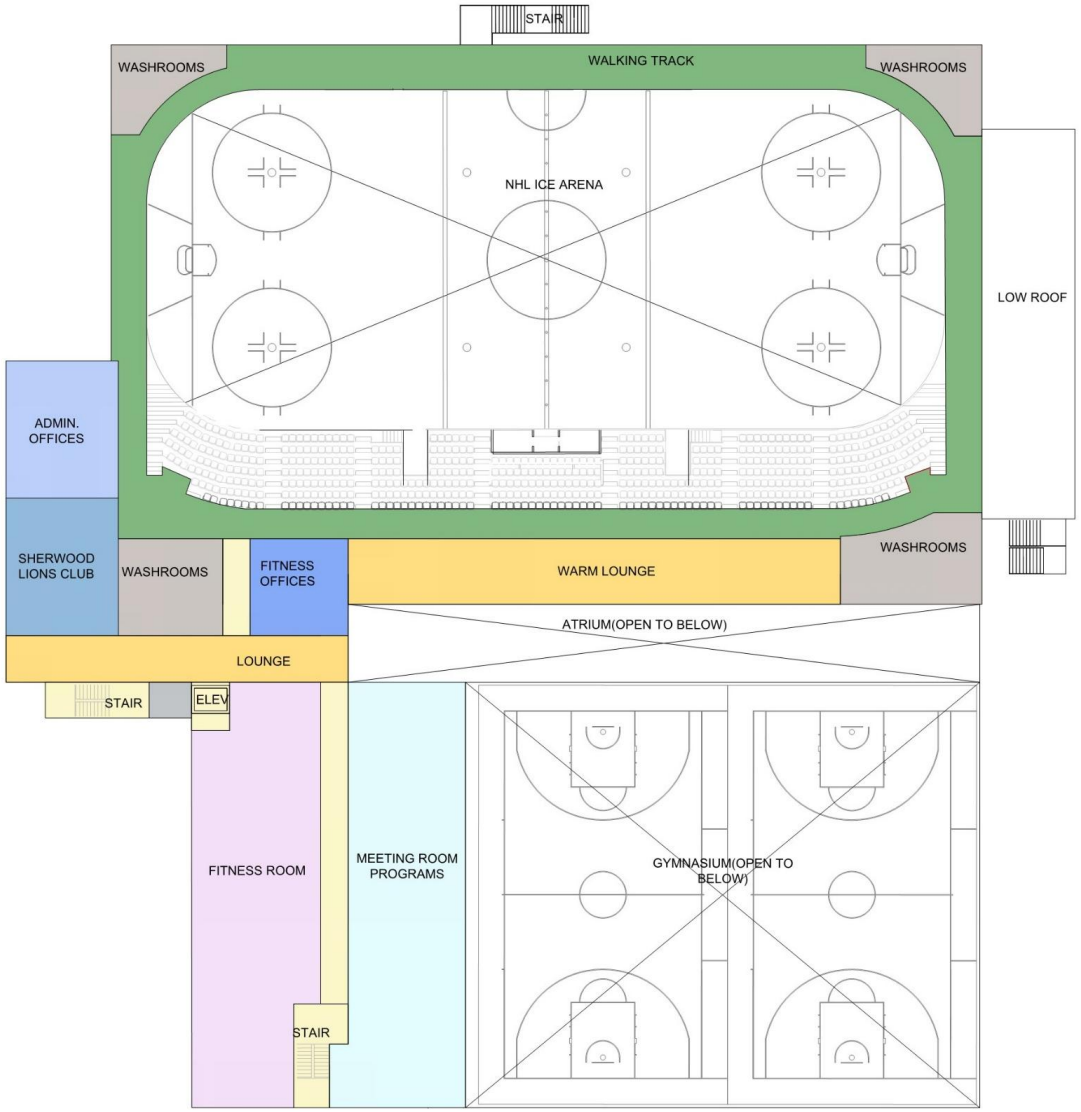
Approx. $53.8 million

CONCEPT OPTION B | GROUND FLOOR PLAN



	GYMNASIUM	1283m²
	CHANGE ROOMS	175m²
	ICE RINK	2148m²
	DRESSING ROOMS	374m²
	REFEREES	42m²
	MULTI-PURPOSE ROOM	140m²
	STUDIO / KIDS PROGRAM	264m²
	ADMIN OFFICE	14m²
	KITCHEN	46m²
	COFFEE SHOP	26m²
	ATRIUM	413m²
	CIRCULATION	367m²
	STORAGE	79m²
	UTILITY	212m²
TOTAL GROUND FLOOR:		5629m²

CONCEPT OPTION B | SECOND FLOOR PLAN



	FITNESS ROOM	295m^2
	WALKING TRACK	512m^2
	WARM LOUNGE	190m^2
	MEETING ROOMS	300m^2
	SHERWOOD LIONS CLUB	91m^2
	ADMIN OFFICE	91m^2
	FITNESS OFFICE	60m^2
	LOUNGE	93m^2
	CIRCULATION	126m^2
	WASHROOMS	205m^2
TOTAL SECOND FLOOR:		1965m^2

CONCEPT OPTION B | PERSPECTIVE VIEW



CONCEPT OPTION C | PHASE 1 | PERSPECTIVE VIEW



CONCEPT OPTION C | PHASE 1 | SITE PLAN



Existing Cody Banks Arena:
3170 m^2

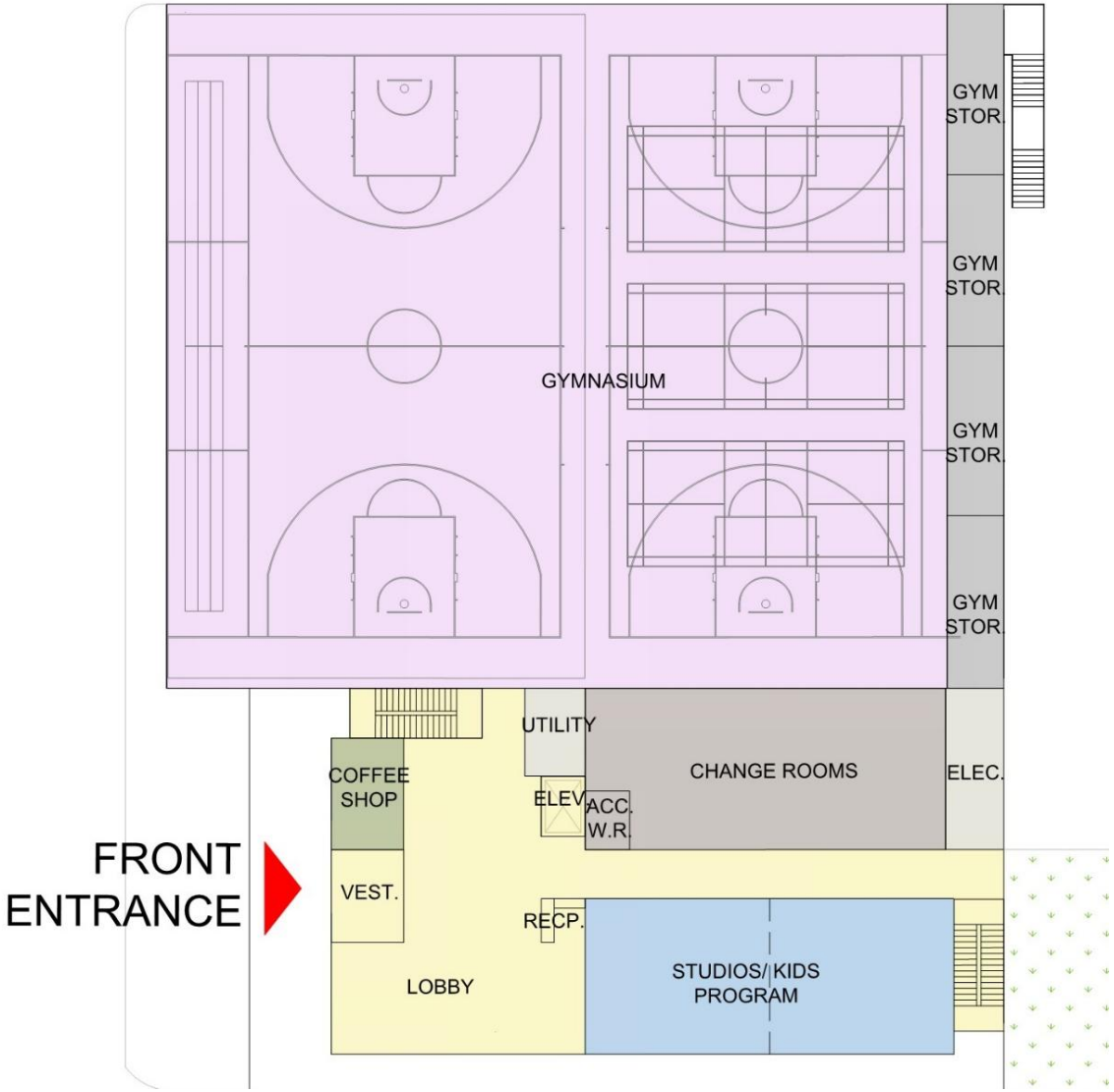
New Community Centre:
2830 m^2

Parking Space:
165

Budget Estimate:

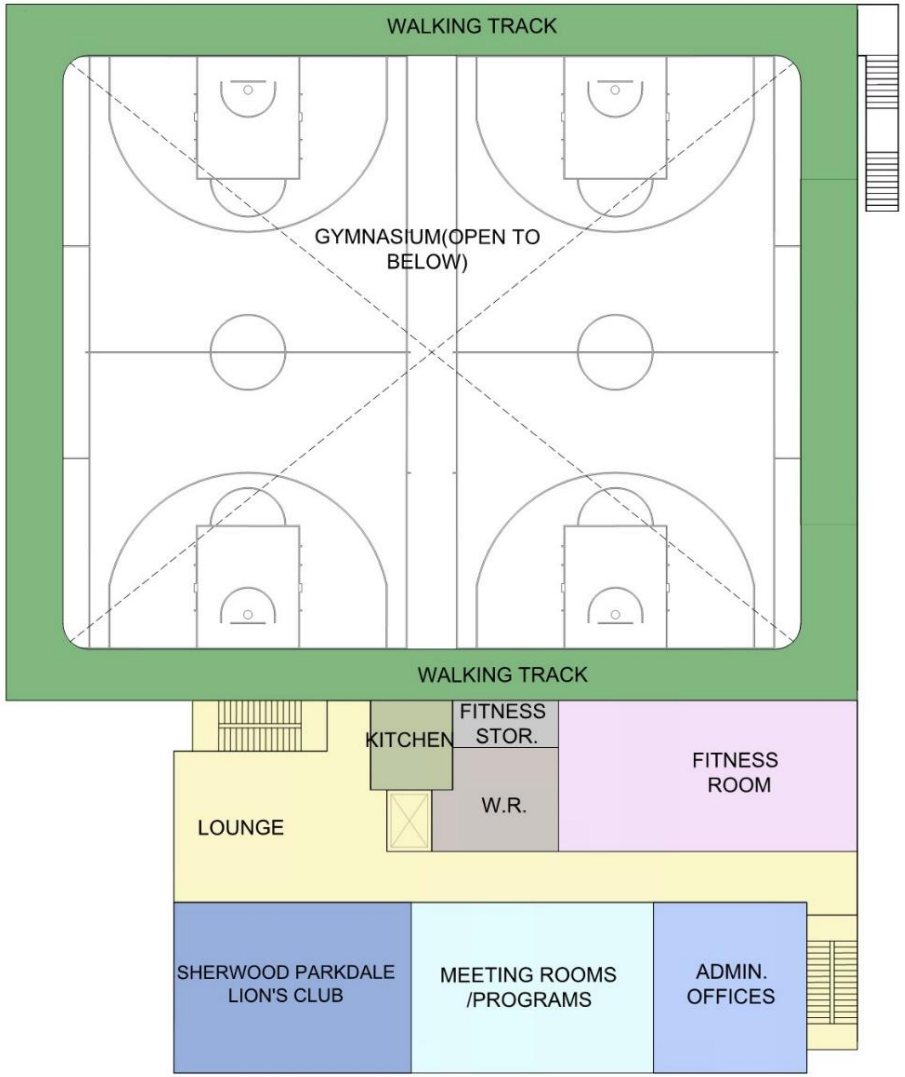
Approx. $20.4 million

CONCEPT OPTION C | PHASE 1 | GROUND FLOOR PLAN



	GYMNASIUM	1250m^2
	CHANGE ROOMS / W.R.	136m^2
	STUDIO / KIDS PROGRAM	135m^2
	COFFEE SHOP	19m^2
	CIRCULATION / LOBBY	247m^2
	STORAGE	91m^2
	UTILITY	35m^2
TOTAL GROUND FLOOR:		1910m^2

CONCEPT OPTION C | PHASE 1 | SECOND FLOOR PLAN



	FITNESS ROOM	102m^2
	WALKING TRACK	351m^2
	MEETING ROOMS	94m^2
	SHERWOOD LIONS CLUB	92m^2
	ADMIN OFFICE	59m^2
	KITCHEN	17m^2
	STORAGE	11m^2
	CIRCULATION / LOUNGE	169m^2
	WASHROOMS	28m^2
TOTAL SECOND FLOOR:		920m^2

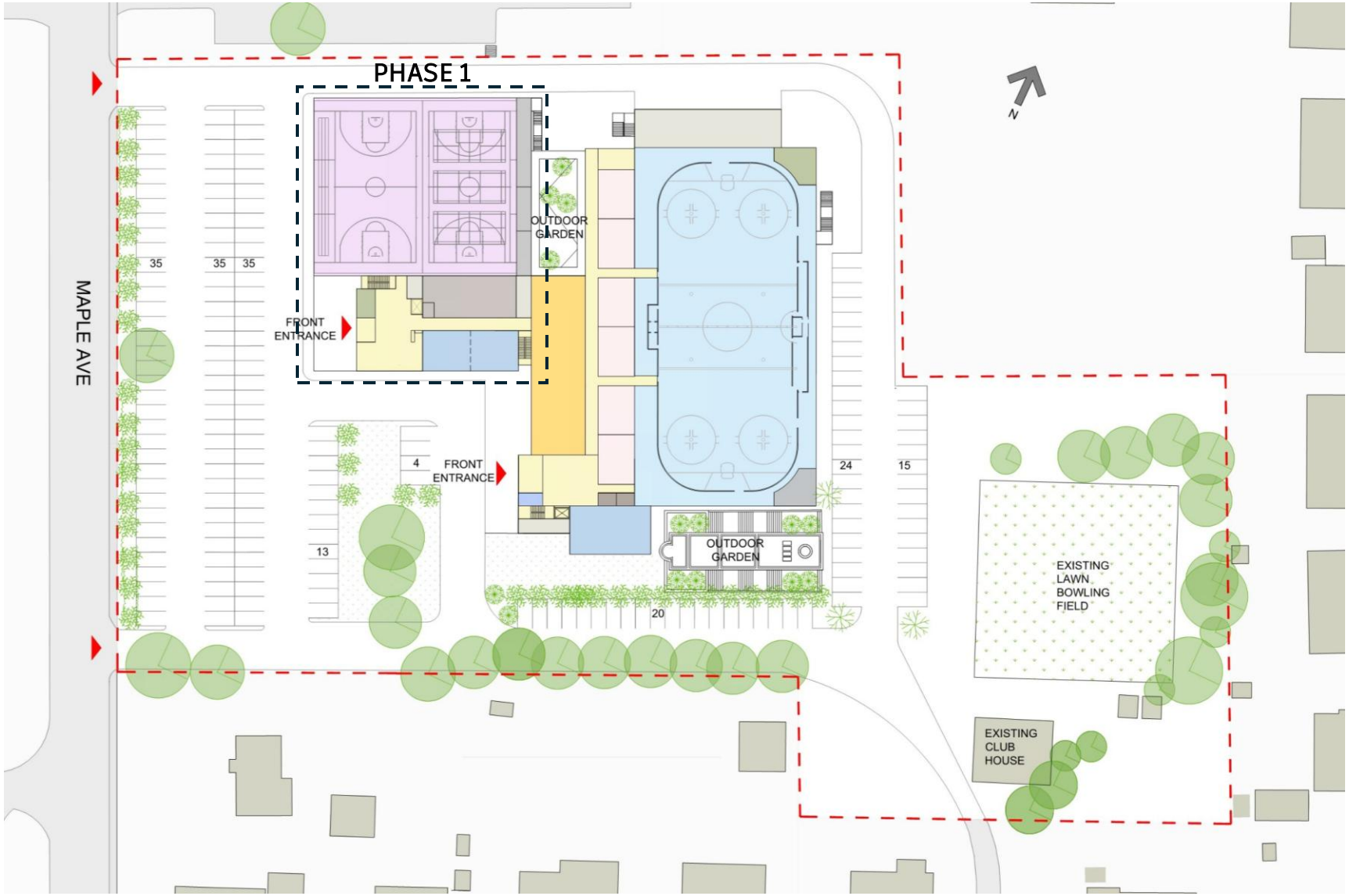
CONCEPT OPTION C | PHASE 1 | PERSPECTIVE VIEW



CONCEPT OPTION C | PHASE 2 | PERSPECTIVE VIEW



CONCEPT OPTION C | PHASE 2 | SITE PLAN



New Community Centre & New Arena Total:
8053 m^2

Parking Space:
181

Budget Estimate (Phase 2):

Approx. $36.8 million

Budget Estimate (Both Phases):

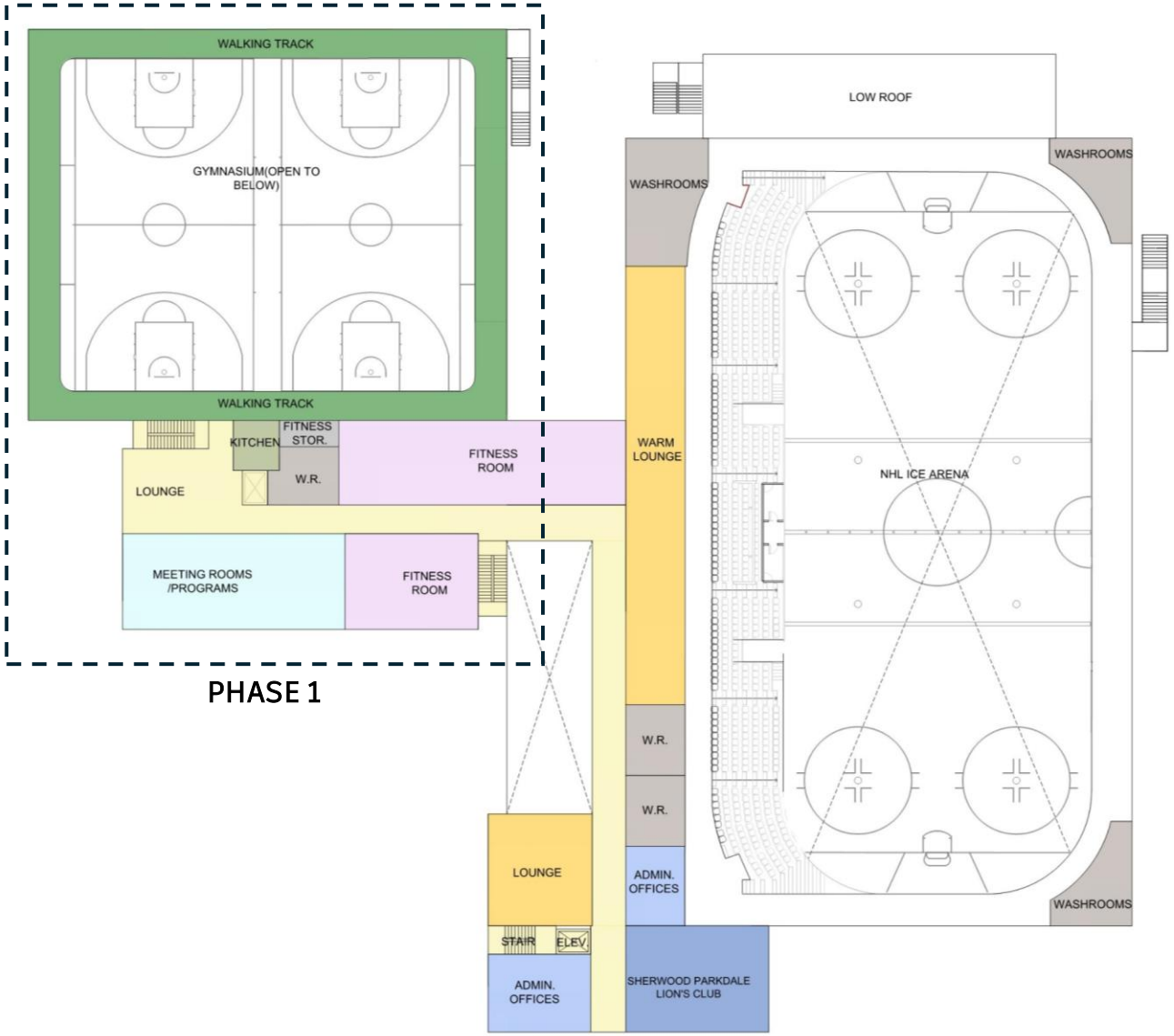
Approx. $57.2 million

CONCEPT OPTION C | PHASE 2 | GROUND FLOOR PLAN



	GYMNASIUM	1250m²
	CHANGE ROOMS	605m²
	ICE RINK	2147m²
	DRESSING ROOMS	374m²
	REFEREES	42m²
	MULTI-PURPOSE ROOM	136m²
	STUDIO / KIDS PROGRAM	135m²
	ADMIN OFFICE	9m²
	COFFEE SHOP	19m²
	CIRCULATION / LOUNGE	605m²
	STORAGE	133m²
	UTILITY	270m²
TOTAL GROUND FLOOR:		5695m²

CONCEPT OPTION C | PHASE 2 | SECOND FLOOR PLAN



	FITNESS ROOM	266m²
	WALKING TRACK	351m²
	WARM LOUNGE	186m²
	MEETING ROOMS	153m²
	SHERWOOD LIONS CLUB	109m²
	ADMIN OFFICE	91m²
	LOUNGE	83m²
	CIRCULATION	339m²
	WASHROOMS	234m²
TOTAL SECOND FLOOR:		2358m²

CONCEPT OPTION C | PHASE 2 | PERSPECTIVE VIEW



KEY TAKEAWAYS

FROM SECOND PUBLIC CONSULTATION (Apr 16th, 2026)

- 91% feel the needs of the community are reflected in the Concept Options presented.
- Preference for Concept Option B and C.
- A useable rink must always be available during the construction process.
- Important to move this project forward as soon as possible.

CONCEPT DESIGN OPTIONS



OPTION A

Existing Cody Banks Arena: 3170 m^2

New Community Centre: 2824 m^2

Parking Space: 152

Budget Estimate: Approx. $20.4 million



OPTION B

New Community Centre & New Arena Total: 7594 m^2

Parking Space: 161

Budget Estimate: Approx. $53.8 million



OPTION C – PHASE 1

Existing Cody Banks Arena: 3170 m^2

New Community Centre: 2830 m^2

Parking Space: 165

Budget Estimate: Approx. $20.4 million



OPTION C – PHASE 2

New Community Centre & New Arena Total: 8053 m^2

Parking Space: 181

Budget Estimate (Phase 2): Approx. $36.8 million

Budget Estimate (Both Phases): Approx. $57.2 million



WHAT WE HEARD REPORT

Sep 2025 - Apr 2026

SHERWOOD SPORT AND RECREATION COMPLEX MASTER PLAN

Prepared by DSRA Architecture Inc.

1 BACKGROUND

1.1 PROJECT GOALS

The City of Charlottetown is exploring options for a master design plan for the City-owned properties of Cody Banks Arena, Sherwood Recreation Hall, Sherwood Lawn Bowling Club, and the property of 54 Maple Avenue. See pictured below.



Figure 1.1 Proposed Area of Redesign (approx. 4.61 acres) with Existing Site Conditions

A	Cody Banks Arena	58 Maple Avenue
B	Sherwood Recreation Hall	56 Maple Avenue
C	House (to be removed)	54 Maple Avenue
D	Sherwood Lawn Bowling Club	10.5 Juniper Drive

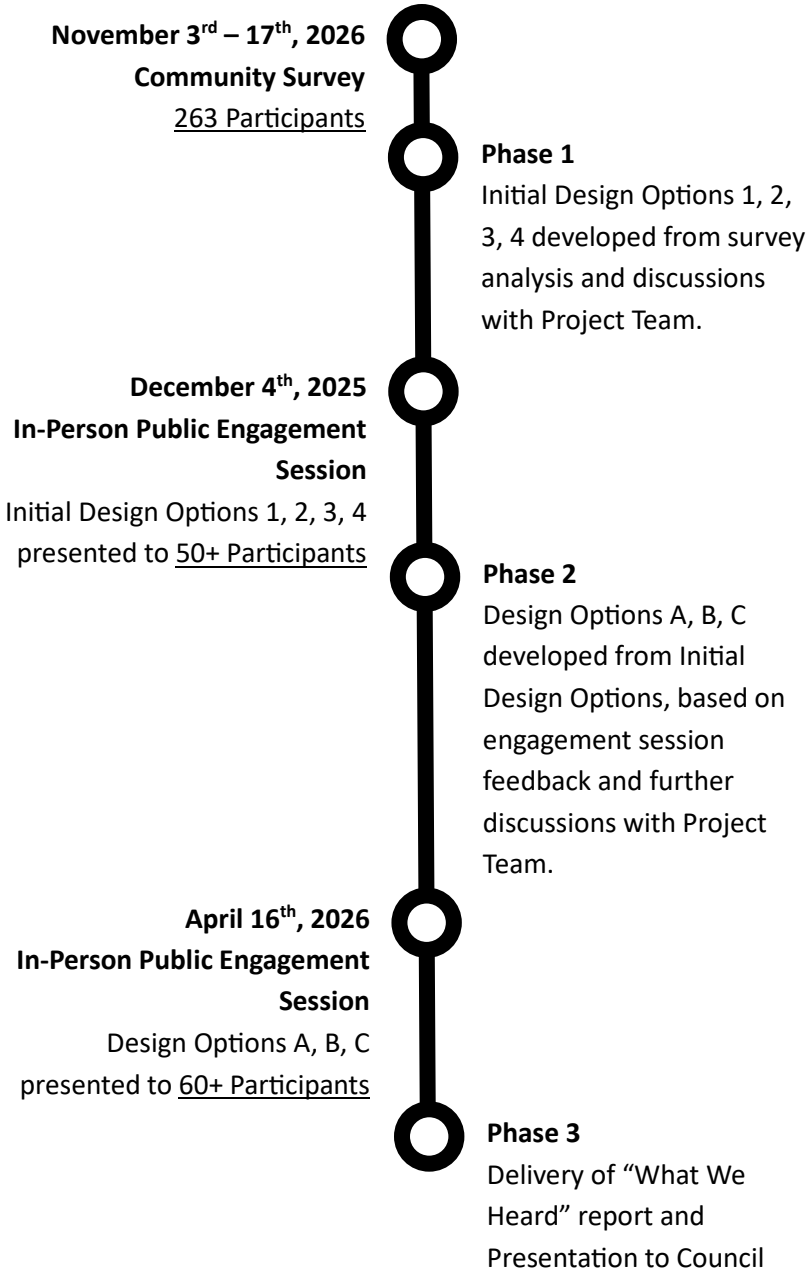
The goal of the master plan is to explore options for the redesign of this space to become a comprehensive sports and recreational complex.

This report provides both a summary of the public engagement process and the detailed comments received to help inform the master planning design.

1.2 METHODS OF ENGAGEMENT

Prior to, during, and after initial development of the space program, DSRA facilitated various methods of engagement with the community and stakeholder groups. This allowed design development to consider the needs of all parties who may use the facilities, including the various user groups, players, and spectators.

The general timeline describes how the methods of engagement and design option development mutually inform one another.



2 COMMUNITY SURVEY – NOVEMBER 2025

The online survey was conducted to reach a broader audience and gather input from a diverse range of community members. The survey was designed to collect feedback on various aspects related to the current buildings on the site, such as current condition, usage patterns, desired amenities, and future expansions.

The community survey was distributed through Charlottetown Hall (charlottetownhall.ca), the City of Charlottetown's online community engagement platform. It was open for two weeks, from November 3rd to 17th, 2025. It received a total of 263 responses.

The following section provides a summary of the results from the survey.

The complete analysis of the survey can be found in Appendix A, and the raw survey data can be found in Appendix B.

2.1 SURVEY SUMMARY

Existing Facilities Feedback:

- 93% of respondents believe that improvements and upgrades to the Cody Banks Arena are necessary.
- 50% believe that improvements and upgrades to the Sherwood Lawn Bowling Club are necessary.
- 83% believe that improvements and upgrades to the Sherwood Recreation Hall are necessary.

The existing facilities are commonly described as old, outdated, unclean, smelly, inaccessible, and unwelcoming. People find that communication of information whether it relates to canteen opening hours or program availability is poor.

Respondents believe that there is a strong need for everything, from the buildings themselves to the equipment being used, to be upgraded and modernized.

New Multi-use Recreational Facility Feedback:

There seems to be large interest in a more flexible multi-use sportsplex with an increased variety of amenities and recreation options:

- 14% of respondents believe a new recreational facility is needed in Charlottetown.
- 70% believe that both a new ice rink facility and a new recreational facility is needed in Charlottetown.

Respondents are interested in a facility that not only focuses on ice sports, but also accommodates a larger range of public users, such as family use and individual fitness/recreation needs.

The top 5 identified indoor recreation spaces listed as most needed in Charlottetown were:

1. Walking track
2. A second indoor ice rink
3. Indoor pool
4. Sports courts
5. Exercise and weight room

The top 5 identified outdoor recreation spaces listed as most needed in Charlottetown were:

1. Outdoor sports courts
2. Splash park
3. Pickleball courts
4. Outdoor skating rink/trail
5. Playground equipment



Conclusions:

Based on the feedback collected, we believe that respondents would be open to:

a) full retrofit, expansion and upgrade of existing facilities to a modern standard.
b) selective demolition and replacement with modern, new facilities that meet the community's needs.

3 IN-PERSON PUBLIC ENGAGEMENT SESSION – DECEMBER 2025







The public engagement session was held on December 4th, 2025, from 6pm to 8pm, at the Sherwood Recreation Hall.

At the public consultation, DSRA presented an overview of the existing site, a summary of the online survey results, and four preliminary design options for the masterplan. Throughout the two-hour session, our team engaged with attendees to gather feedback and answer questions on each option.

The complete presentation boards are provided as reference in Appendix C.

Participants were asked to review and provide feedback on the four site planning options.

3.1 ENGAGEMENT SESSION FEEDBACK

Each person was given one sticker to place on their favorite option. A total of 42 votes were received.

Option 1	5
Option 2	34
Option 3	3
Option 4	0
Total	**42**

The results show a strong preference for Option 2, which received over 80% of the total votes.

Through written comment, sticky notes, and verbal discussion, feedback from participants was recorded for each option.

Option 1 Feedback:

- Strong interest in after-school program space and multipurpose rooms.
- Requests to renovate and invest in the existing rink before considering replacement.
- Suggestions to allocate funding towards rink upgrades.
- Interest in repurposing or redeveloping the existing rink as a multipurpose indoor or outdoor facility.
- Concerns about access from Juniper Drive.
- Suggestions to acquire additional the nearby property to expand facilities.

Comments on Option 1 focused more on facility needs and long-term planning, particularly related to the rink.

Option 2 Feedback:

- Improve or upgrade the lawn bowling area.
- Eliminate or restrict vehicle access from Juniper Drive, with several comments indicating safety concerns.
    - Maintain Juniper Drive access only for lawn bowling or convert the roadway to green space.
- Provide safe, public street access for children's programs (preferably from Maple Avenue).
- Preserve as many existing trees as possible.
- Add outdoor amenities such as:
    - Outdoor skating or walking trail
    - Splash pad
    - Outdoor basketball court
- Provide a ramp connection to adjacent Sherwood School.
- Comments to Indoor amenities:
    - Combine children's program space with studio space
    - Provide a double gymnasium

Overall, respondents expressed that Option 2 best balances functionality, safety, community use, and outdoor programming.

Option 3 Feedback:

- Strong opposition to outdoor pickleball courts due to noise impacts; preference for indoor courts if included.
- Requests to remove driveway access from Juniper Drive.
- Interest in free public amenities, such as:
    - Indoor fitness or walking track.
    - Free fitness or sport programs.
- Desire for a small coffee shop or social space, particularly for seniors.

Option 4 Feedback:

No feedback was collected for Option 4.

3.2 December 2025 Engagement Session Summary

- Clear community support for option 2, with an emphasis on safety, controlled access, outdoor recreation, and family-oriented programming.
- Concerns about traffic and access from Juniper Drive.
- Broad interest in multipurpose spaces, outdoor amenities, and inclusive community facilities.
- Sensitivity to noise impacts, particularly related to outdoor pickleball courts.

4 IN-PERSON PUBLIC ENGAGEMENT SESSION – APRIL 2026

The second public engagement session was held on April 16th, 2026, from 6pm to 8pm, at the Sherwood Recreation Hall. At the public consultation, three master plan options A, B, C, were presented, followed by a Q&A session with in-person discussion between the City, community members and DSRA.

The complete presentation boards displayed during the meeting are provided as reference in Appendix D.

The three design options (A, B, and C) were developed from previously outlined design options, based on previous engagement sessions' feedback and further discussions with project team.

4.1 ENGAGEMENT SESSION FEEDBACK

Sixteen feedback forms were collected at the event, and two more comments were sent through email following the event. The raw feedback received is provided in Appendix E.

Below is a summary of the feedback received:

- 91% of respondents feel the needs of the community are reflected in the options provided in the options of the master plans.
- Spaces and uses to be prioritized in the final plan:
    - Ice surface
    - Walking track
    - Multi-purpose community spaces
    - Basketball court
    - Spectator seating for gymnasium
    - Multi-purpose gym space (Fitness center should be located adjacent to gym)
    - Green space
    - Outdoor recreational space
    - Pickleball court
    - Skating
    - Speed track
- Site plan should consider parking placement, safety, and connection with the adjacent school.
    - Would be nice to have a small playground.
    - The ice plant should be furthest from the school, so it doesn't cut the school's view.
    - Parking placement at side or rear of building to enhance pedestrian access and safety and the sidewalk.
- Out of the 18 total feedback forms and comments provided, 6 respondents stated a preference for a specific option – 3 for Option B and 3 for Option C.
- There are some conflicting thoughts on renovation vs new build from the respondents:
    - Some prefer to renovate the existing rink to maximize its life span and reduce costs.
    - Others are concerned that renovating Cody Banks Arena could be a waste of money in the long term, if the lifespan of the renovated arena is only extended a few more years. In this

case some would prefer to commit to a new build so that new facilities can last for decades to come.
    - One respondent suggested looking at the Simmons Arena design as a template for the new rink.
- Some responses brought up cost concerns, wondering how the project would be funded.
    - Respondents who liked the phased plan of Option C noted that the phasing makes it seem more feasible economically.
- Noted that it is important to always have a useable rink available during the construction process, as ice time is already difficult to get currently.
- Important to move this project forward as soon as possible.

4.2 April 2026 Engagement Session Summary

The Q&A session was highly engaging and covered multiple aspects of the project. Key discussions were forward-looking and focused on:

- Cost estimates for each option.
- Scheduling for the next phase.
- How feedback from previous engagements has been incorporated into the final options.
- The project approval process and future measures to keep the public well informed.

APPENDIX A – ONLINE COMMUNITY SURVEY ANALYSIS

APPENDIX A - COMMUNITY SURVEY ANALYSIS

An online survey was conducted to reach a broader audience and gather input from a diverse range of community members. The survey was designed to collect feedback on various aspects related to the current buildings on the site, such as current condition, usage patterns, desired amenities, and future expansions.

The community survey was distributed through Charlottetown Hall (charlottetownhall.ca), the City of Charlottetown's online community engagement platform. It was open for two weeks, from November 3rd to 17th, 2025. It received a total of 263 responses.

The following sections provide an analysis of the results of the survey.

A.1 RELATIONSHIP TO CHARLOTTETOWN

Respondents were asked to choose what best describes their relationship to Charlottetown.

Full time resident*	81%	211
Part-time resident**	0%	0
Non-resident***	19%	49
Total		**260**

* Select this option if the City is your primary residence, and you live here for 6+ months per year, including year-round residents.

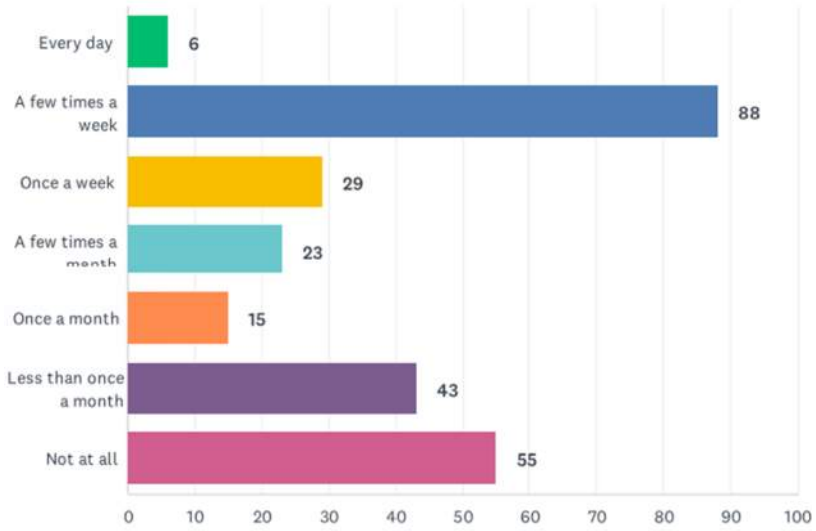
** Select this option if you live in the City for at least 30 days per year, but less than 6 months per year. This includes seasonal residents, temporary workers, or vacation home users.

*** Select this option if you do not reside in the City at any time during the year, even if you visit occasionally for work, family, or tourism.

A.2 Frequency of Facility Use

Respondents were asked how frequently they, or other members of their family, used the facilities at the three buildings on the site (henceforth referred to as the "Sherwood facilities").

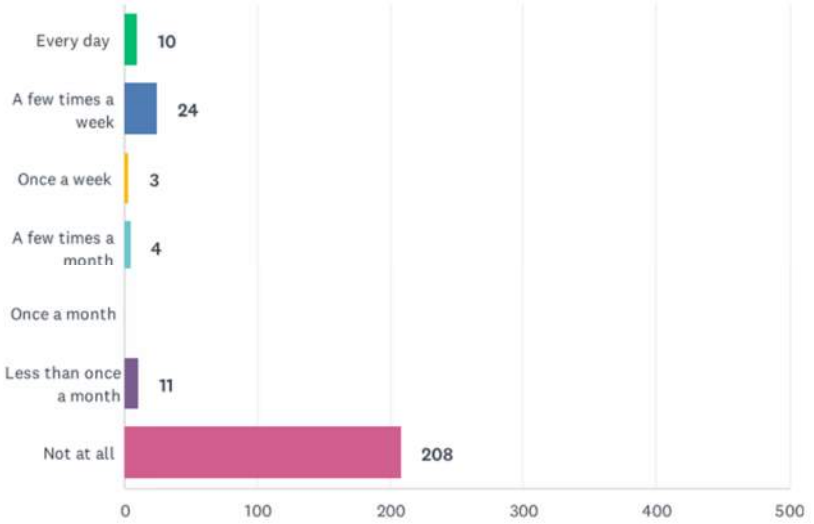
Cody Banks Arena:



Every day	2%	6
A few times a week	34%	88
Once a week	11%	29
A few times a month	9%	23
Once a month	6%	15
Less than once a month	17%	43
Not at all	21%	55
Total		**259**

Of the respondents, about 79% use the Cody Banks Arena with some frequency.

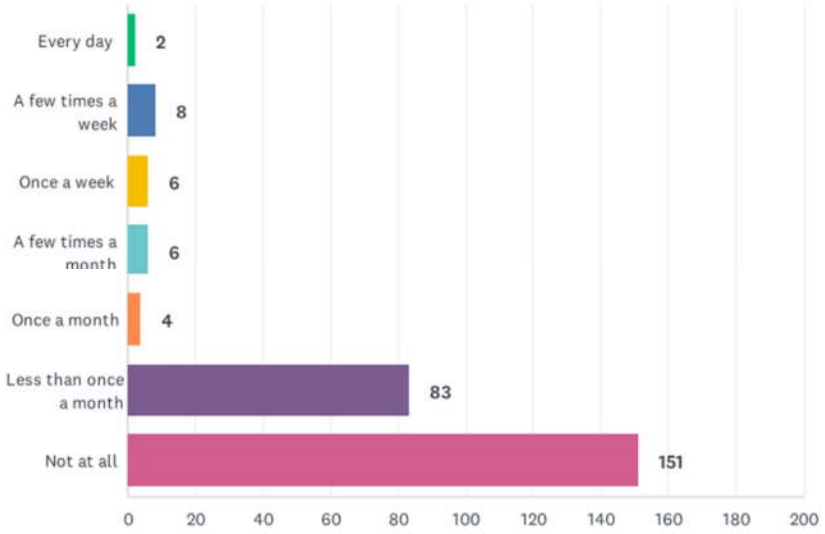
Sherwood Lawn Bowling Club:



Every day	4%	10
A few times a week	9%	24
Once a week	1%	3
A few times a month	2%	4
Once a month	0%	0
Less than once a month	4%	11
Not at all	80%	208
Total		**260**

Of the respondents, about 20% use the Sherwood Lawn Bowling Club with some frequency.

Sherwood Recreation Hall:

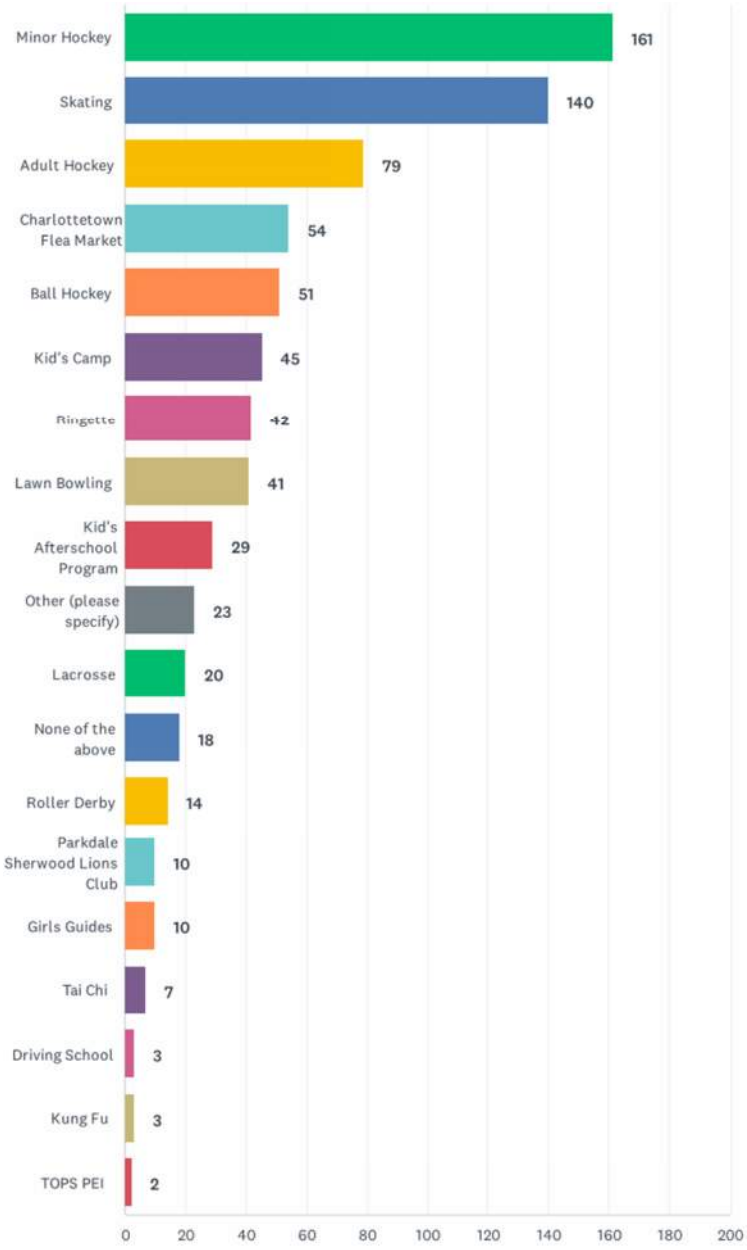


Every day	1%	2
A few times a week	3%	8
Once a week	2%	6
A few times a month	2%	6
Once a month	2%	4
Less than once a month	32%	83
Not at all	58%	151
Total		**260**

Of the respondents, about 42% use the Sherwood Recreation Hall with some frequency.

A.3 Current Usage – Activities and Services

Respondents were asked which services, activities or functions at the Sherwood facilities they had attended as a participant or spectator in the past. They could choose as many as applicable.



Activity	Responses	
Minor Hockey	62.2%	161
Skating	54.1%	140
Adult Hockey	30.5%	79
Charlottetown Flea Market	20.8%	54
Ball Hockey	19.7%	51
Kid's Camp	17.4%	45
Ringette	16.2%	42
Lawn Bowling	15.8%	41
Kid's Afterschool Program	11.2%	29
Other (please specify)*	8.9%	23
Lacrosse	7.7%	20
None of the above	6.9%	18
Roller Derby	5.4%	14
Parkdale Sherwood Lions Club	3.9%	10
Girls Guides	3.9%	10
Tai Chi	2.7%	7
Driving School	1.2%	3
Kung Fu	1.2%	3
TOPS PEI	0.8%	2
Total		**259**

The top 5 identified activities were **minor hockey** (62.2%), **skating** (54.1%), **adult hockey** (30.5%), the **Charlottetown Flea Market** (20.8%) and **ball hockey** (19.7%).

*Of the "Other" written responses, the answers can be categorized as below:

Private rentals for events such as birthday parties, community meetings, craft sessions, board meetings, team building activities, and wedding dances.	10
Basketball	3
Voting in elections	3
Dance classes	2
Other markets	2
The below received one (1) response each:	
Buffet	
Concert	

Respondents were then asked what other activities or services they would support if they were offered. This question received 146 written responses, which are categorized as below:

Walk/Running Track	34
Various Sports Facilities:	
Pickleball Courts	27
Basketball	19
Curling Sheet	11
Lane Bowling	7
Indoor Soccer	7
Baseball/Softball	5
Squash	3
Tennis	3
Indoor Lawn Bowling	3
Outdoor Soccer	3
Beach Volleyball	3
Bocce	2
Indoor Volleyball	2
Rollerblading	2
Badminton	2
Croquet	1
Indoor Golf	1
Climbing Wall	1
Pool Tables	1
Outdoor Skateboarding	1
Aquatics Facilities & Programming:	

Swimming	21
Diving	1
Water Polo	1
Scuba Diving	1
Aqua Fit	1
Fitness/Wellness Facilities & Programming:	
Multi-purpose Gym w/ Equipment~	23
Fitness Classes (Spin, Workout)	13
Yoga/Dance Studio & Classes	6
Gymnastics	1
Additional Rink Space & Programming:	
Second Rink	4
Skating Programming	4
Extra Hockey	2
Ringette	1
Family Skate	1
Off-Ice Hockey Variants:	
Ball Hockey	2
Floor Hockey	1
Roller Hockey	1
Youth Activity Programs*	11
Senior Activity Programs**	5
Community Room for Rent	8
Hobby Activities & Community Learning***	7
Community Kitchen	2
More Varied Community Events****	2
Medical Care	2
Other:	
Outdoor Splash Pad	2
Outdoor Green Space	1
Pub	1
Coffee Shop	1
Childcare	1

~Stratford Town Hall was cited multiple times as an example.

*Youth activity program suggestions include drop-in youth group, after school programs, kids' crafts, youth specific sports programs, youth rec space, summer camp.

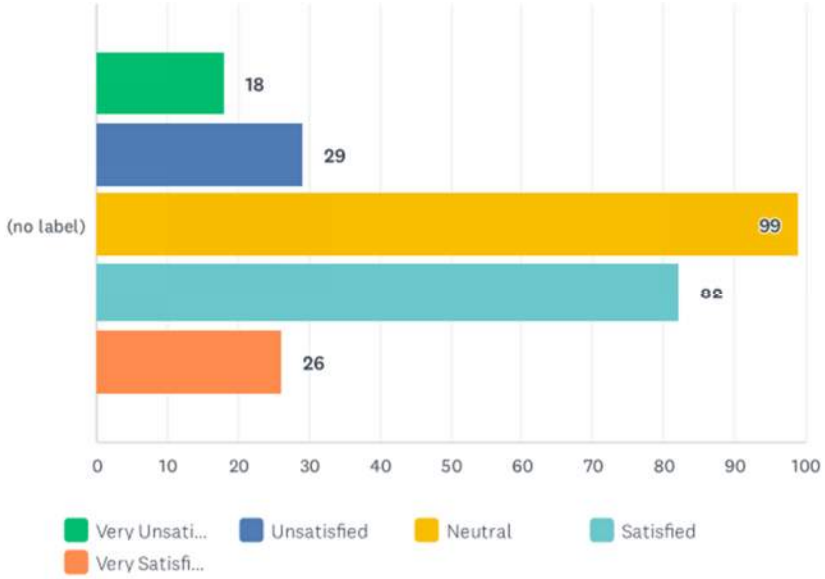
**Senior activity program suggestions include yoga, exercise, senior lunch, card games.

***Hobby activity suggestions include cards, chess, book club, bridge club, craft events.

****Community event suggestions include craft fairs, holiday parties, concerts, plays, movies, functions, fundraisers.

A.4 Satisfaction with Current Programs and Activities

Respondents were asked to rate their overall satisfaction with the programs and activities offered at the Sherwood facilities.

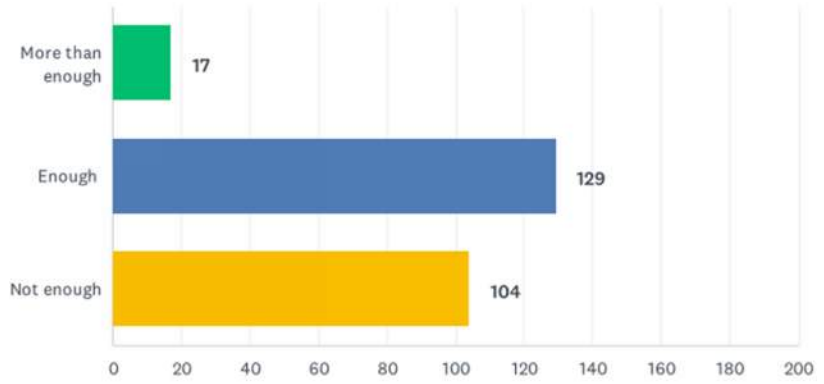


Very Unsatisfied	7%	18
Unsatisfied	11%	29
Neutral	39%	99
Satisfied	32%	82
Very Satisfied	10%	26
Total		**254**

18% of respondents were Very Unsatisfied or Unsatisfied. 39% were neutral. 42% were Very Satisfied or Satisfied.

A.5 Parking Space

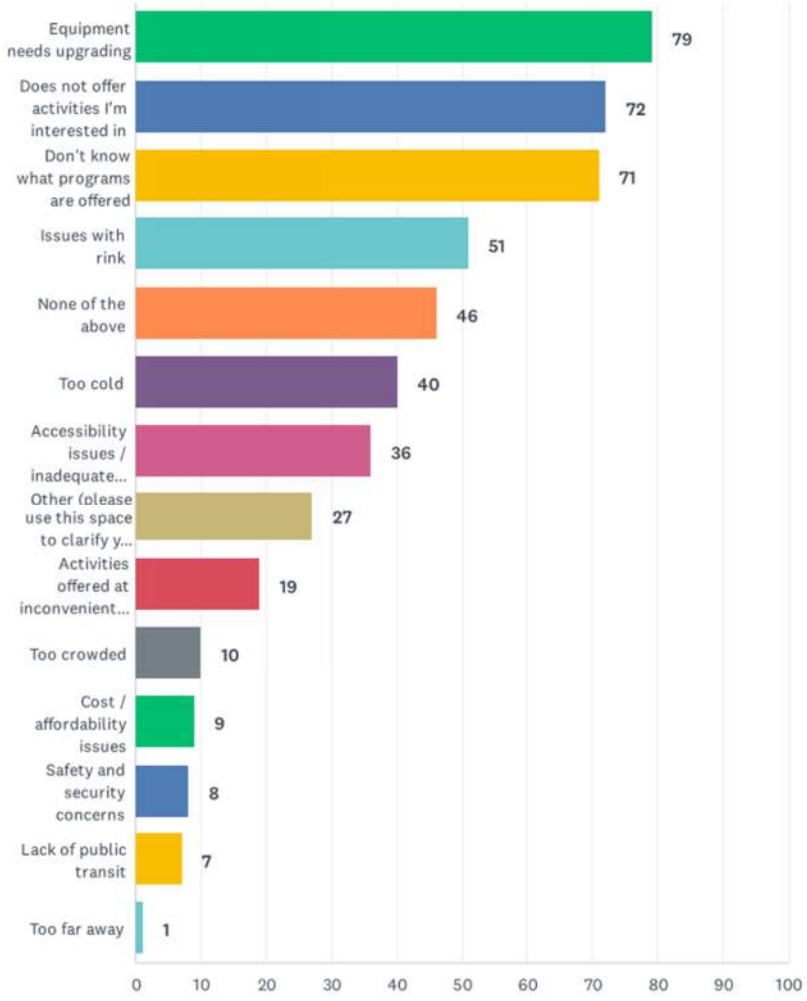
Respondents were asked if parking space at the current site meets their requirements.



More than enough	7%	17
Enough	52%	129
Not enough	42%	104
Total		**250**

A.6 Barriers to Participation

Respondents were asked if there were any facility-related barriers limiting their participation in activities or programs at the Sherwood facilities. They could check all that applied.



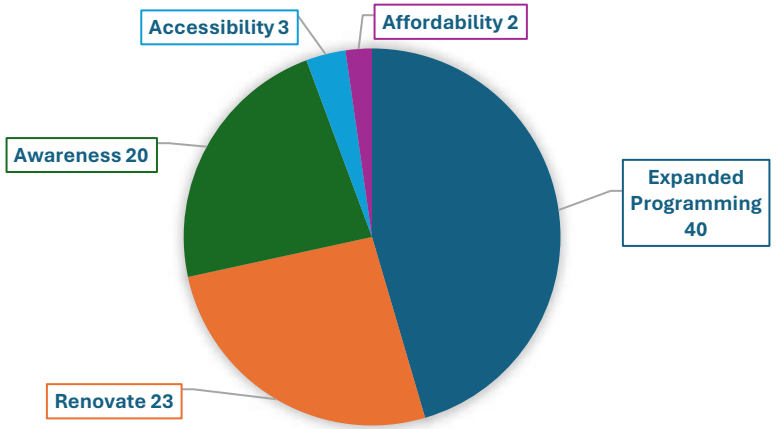
Equipment needs upgrading	33%	79
Does not offer activities I'm interested in	30%	72
Don't know what programs are offered	30%	71
Issues with rink	22%	51
None of the above	19%	46
Too cold	17%	40
Accessibility issues / inadequate facilities for persons with disabilities	15%	36
Other (please use this space to clarify your answers or provide other barriers not listed)*	11%	27
Activities offered at inconvenient times	8%	19
Too crowded	4%	10
Cost/affordability issues	4%	9
Safety and security concerns	3%	8
Lack of public transit	3%	7
Too far away	0%	1
Total		**237**

*In addition to the above, the following general comments were recorded under the "Other" category:

Not enough senior programs at accessible price points	2
Lacking a childcare center	1
Not enough variety other than hockey	1
Comments related to transportation:	
Not enough parking	3
Not enough wheelchair parking	1
Maple Ave bike lanes are not safe, and no bike racks are provided	1
Comments related to ice:	
Not enough ice availability	2
Need more public skating sessions	2

Should have a double rink to facilitate more programs	2
Late season starts and early season closes	1
Should have Olympic-sized rink for more programming opportunities (eg: Speed Skating P.E.I.)	1
Comments related to existing facility:	
Sherwood Lawn Bowling Club needs updating	2
Not modern, uninviting, needs to be updated	2
In rough shape, should be replaced	2
Dark, lacks ventilation, smelly	1
Canteen should be on main level	1
Should add accessible warm rooms to watch games in rink	1

Respondents were then asked what would make it easier for them to access and participate in the programs at the Sherwood facilities. 79 written responses were recorded, and the main categories are summarized below:



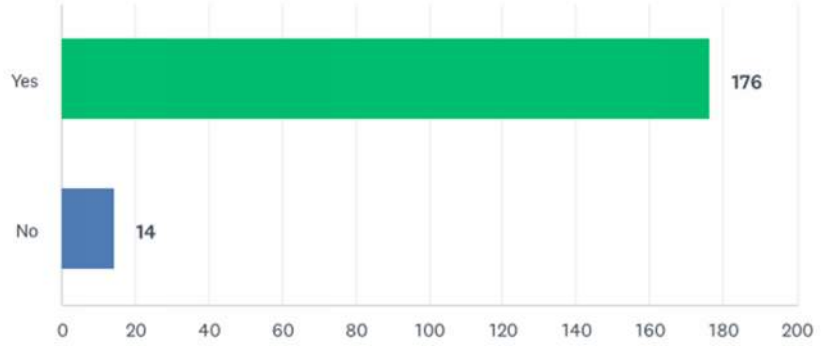
- **Expanded Programming/Multi-purpose facility:**
  - The facility should be larger so it can offer a wider variety of community programs, sports, and supporting facilities. The focus should not just be on ice sports.
  - Offer outdoor sports in addition to indoor sports.
  - More evening and weekend activities should be offered. More open time slots for public use that are not booked up.
  - Having multiple clubs, groups and associations under one roof can improve the scheduling and renting of spaces.
  - These offerings should be friendly to various age groups, from toddlers to seniors.

- **Renovate the existing facility:**
  - Modernize the facility to become open, light and healthy.
  - Maintenance needed for existing equipment.
  - Expand capacity to include more amenities.
  - More, and better parking spaces around the facility.
  - Add a warm viewing area for the rink.
  - Update and add more washrooms.
  - Larger dressing rooms that can accommodate a team.
  - Make the canteen more accessible by moving it to the ground floor.
- **Improve Awareness and Communication:**
  - Better utilize social media to advertise what is happening at the existing facilities.
  - Have an up-to-date, user-friendly website with all scheduled events and available offerings.
  - Have the schedule/calendar sent to residents in the area.
- **Improve Accessibility:**
  - Improve public transit to the area.
  - Provide childcare offerings.
- **Affordability:**
  - Programs for children that are financially feasible for families.
  - Low cost or free usage of facilities.

A.7 Existing Facility Upgrades and Improvements

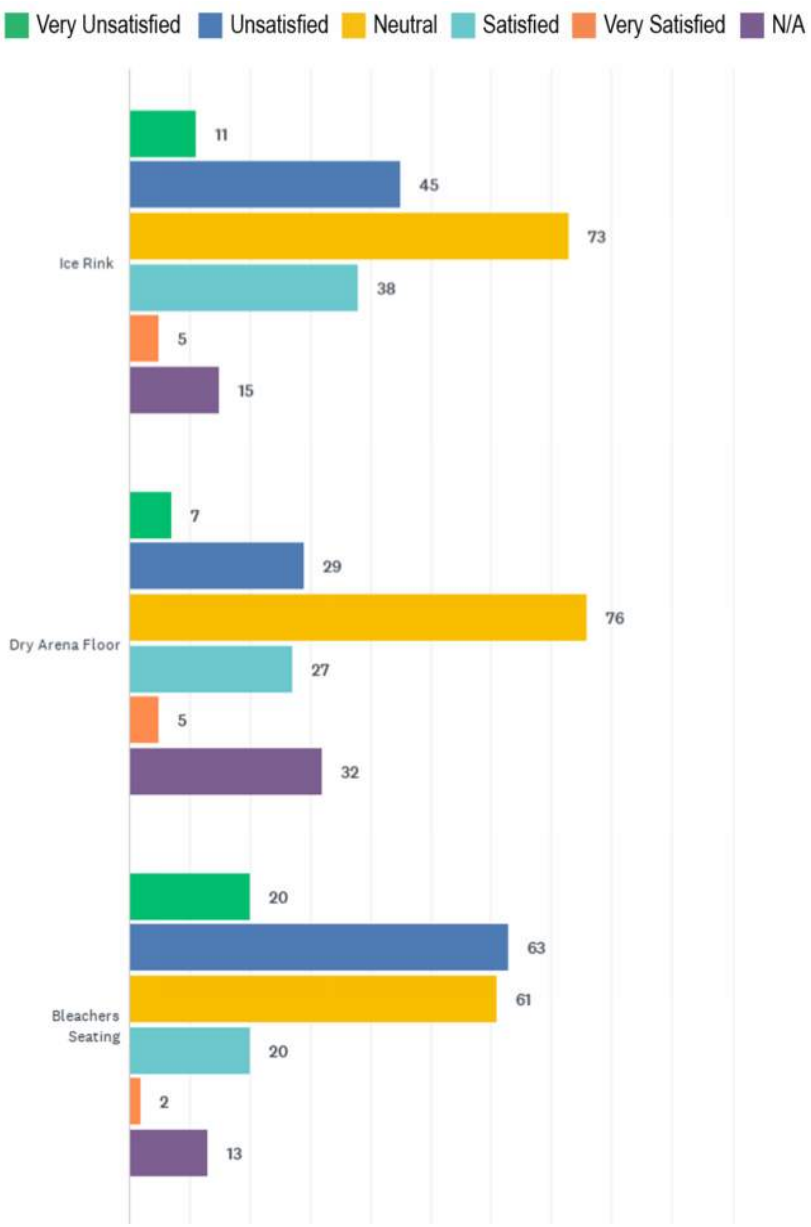
A.7.1 Cody Banks Arena

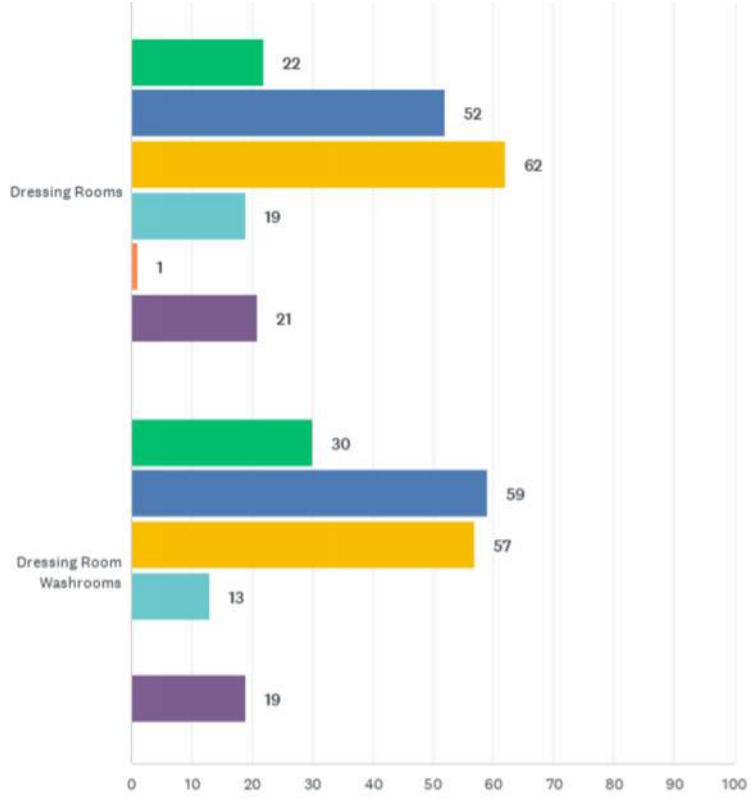
Respondents were asked if they felt upgrades or improvements were needed for the Cody Banks Arena.



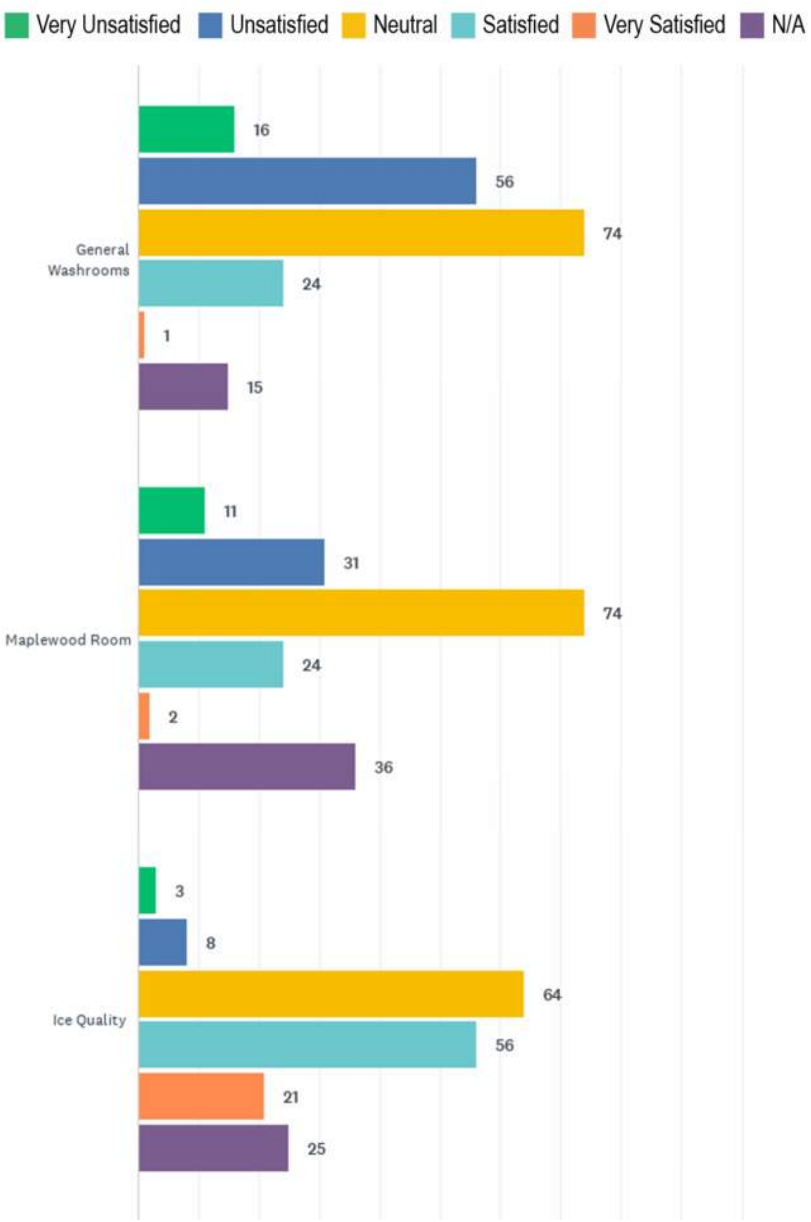
Yes	93%	176
No	7%	14
Total		**190**

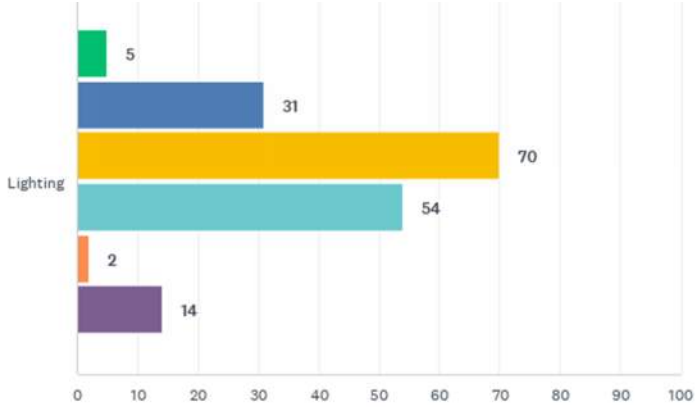
Respondents were then asked to rate their satisfaction with the existing amenities provided at Cody Banks Arena.



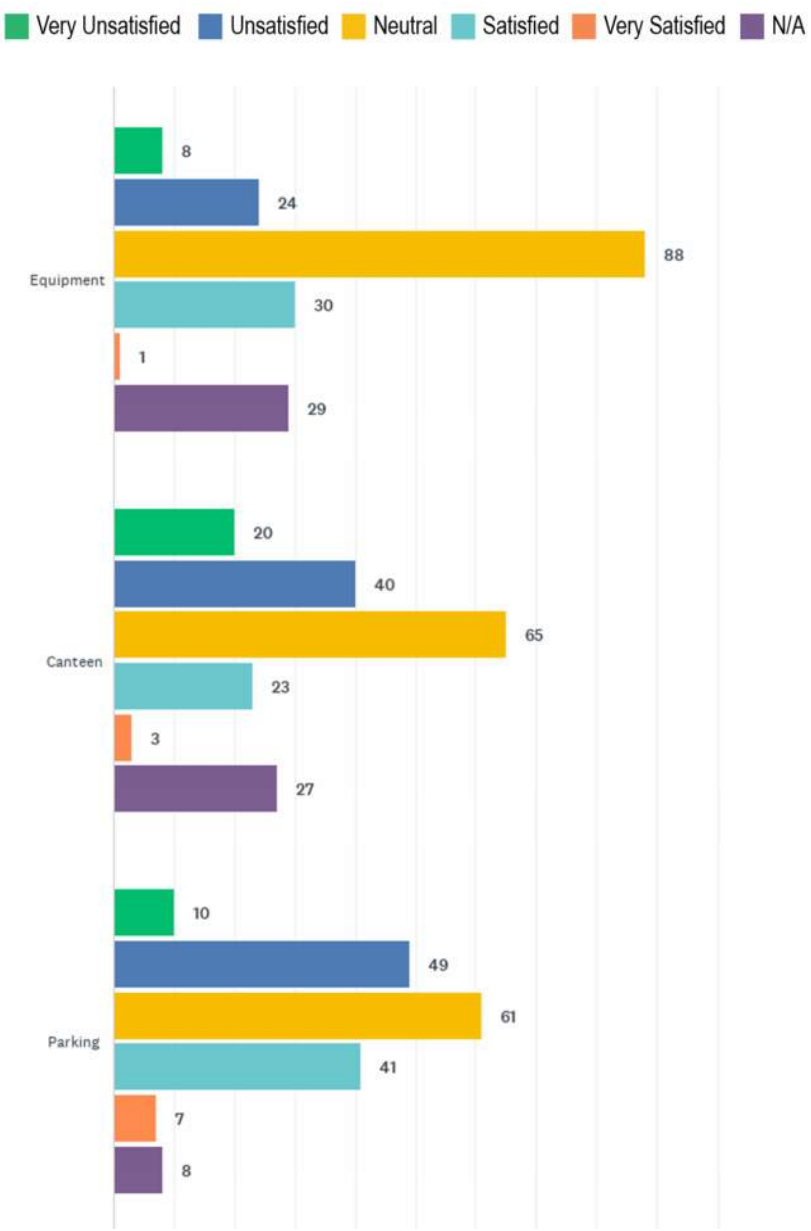


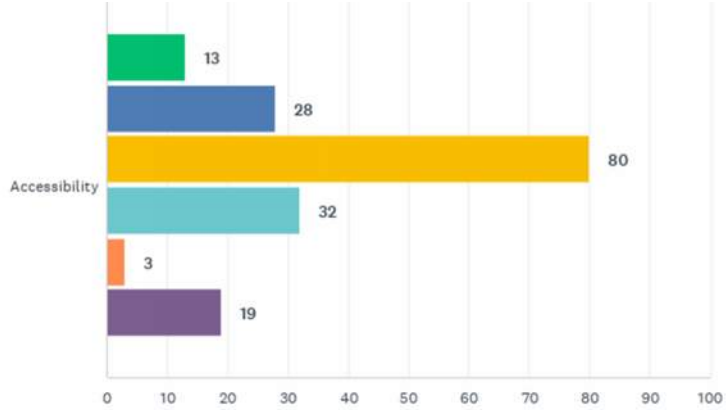
							TOTAL
Ice Rink	6% 11	24% 45	39% 73	20% 38	3% 5	8% 15	187
Dry Arena Floor	4% 7	16% 29	43% 76	15% 27	3% 5	18% 32	176
Bleachers Seating	11% 20	35% 63	34% 61	11% 20	1% 2	7% 13	179
Dressing Rooms	12% 22	29% 52	35% 62	11% 19	1% 1	12% 21	177
Dressing Room Washrooms	17% 30	33% 59	32% 57	7% 13	0% 0	11% 19	178





							TOTAL
General Washrooms	9% 16	30% 56	40% 74	13% 24	1% 1	8% 15	186
Maplewood Room	6% 11	17% 31	42% 74	13% 24	1% 2	20% 36	178
Ice Quality	2% 3	5% 8	36% 64	32% 56	12% 21	14% 25	177
Lighting	3% 5	18% 31	40% 70	31% 54	1% 2	8% 14	176





							TOTAL
Equipment	4% 8	13% 24	49% 88	17% 30	1% 1	16% 29	180
Canteen	11% 20	22% 40	37% 65	13% 23	2% 3	15% 27	178
Parking	6% 10	28% 49	35% 61	23% 41	4% 7	5% 8	176
Accessibility	7% 13	16% 28	46% 80	18% 32	2% 3	11% 19	175

The following is an overview of the submitted comments about each existing amenity in Cody Banks Arena.

Ice Rink: Overall, in ranking, respondents leaned towards more satisfied than unsatisfied but were mostly neutral.

- Doors to get on the surface are hard to operate.
- Old and cold, could be utilized more.
- Rink board glass too low for higher ages of hockey.
- Ice surface too small for higher ages of hockey.

Dry Arena Floor: Overall, in ranking, respondents leaned towards being more unsatisfied than satisfied but were mostly neutral.

- No room for off-ice activity or warm up.
- Floor is wet at times.
- Tough to play on as it is uneven.

Bleachers Seating: Overall, in ranking, respondents leaned towards being more unsatisfied than satisfied.

- Users would prefer individual seating with backs.
- Hard and uncomfortable.
- Not accessible for those with limited mobility.
- Very cold in the stands.
- Steps described as “awkward” to get up.
- Concern about the large cracks in the cement walls of the side exit.
- Back row seats have limited visibility due to support beams.

Dressing Rooms: Overall, in ranking, respondents leaned towards being more unsatisfied than satisfied.

- Small, can get crowded.
- Old, needs upgrades.
- Lacks private change areas.
- Smelly and unclean.
- Located in poor locations, as when the door is open, anyone can look in.
- Poor ventilation.

Dressing Room Washrooms: Overall, in ranking, respondents leaned towards being more unsatisfied than satisfied.

- Too small.
- Very outdated, needs upgrades.
- Smelly and unclean, the washrooms and showers are not comfortable to use.
- Showers do not always work.
- Accessibility issues.
- Needs more privacy.

General Washrooms: Overall, in ranking, respondents leaned towards being more unsatisfied than satisfied but were only slightly more neutral.

- Stalls are too small.
- Old, needs upgrades.
- Smelly and unclean.
- Lacks mirrors.
- No change tables.
- Accessibility issues.

Maplewood Room: Overall, in ranking, respondents leaned towards being more unsatisfied than satisfied but were mostly neutral.

- Furniture and equipment need modernization.
- Too dark.
- Décor is outdated.
- Lack of air conditioning.
- Generally unwelcoming, people are not inclined to rent for events.

Ice Quality: Overall, in ranking, respondents leaned towards more satisfied than unsatisfied.

- Comments were mixed, with one complimenting the good ice quality, while one called it “terrible”.

Lighting: Overall, in ranking, respondents leaned towards more satisfied than unsatisfied but were mostly neutral.

- Aged, needs upgrades.

- Gloomy and dim.

Equipment: Overall, in ranking, respondents leaned towards more satisfied than unsatisfied but were mostly neutral.

- Sound system is too quiet.
- Needs upgrades.

Canteen: Overall, in ranking, respondents leaned towards being more unsatisfied than satisfied but were mostly neutral.

- Outdated and unclean.
- Location is not accessible; it would be preferable if it was located on the main floor. Some people don't even know that it exists.
- Unpredictable availability with no posted hours. Often not open.
- Doesn't offer enough options.

Parking: Overall, in ranking, respondents leaned towards being more unsatisfied than satisfied but were mostly neutral.

- Not enough space when major events are happening.
- It is difficult to safely walk or cycle through. This would be improved by having a pedestrian connection from the sidewalk to the door of the facility.
- Full of potholes and patchwork.
- Not enough lighting.
- Can be hard to navigate.

Accessibility: Overall, in ranking, respondents leaned towards being more unsatisfied than satisfied but were mostly neutral.

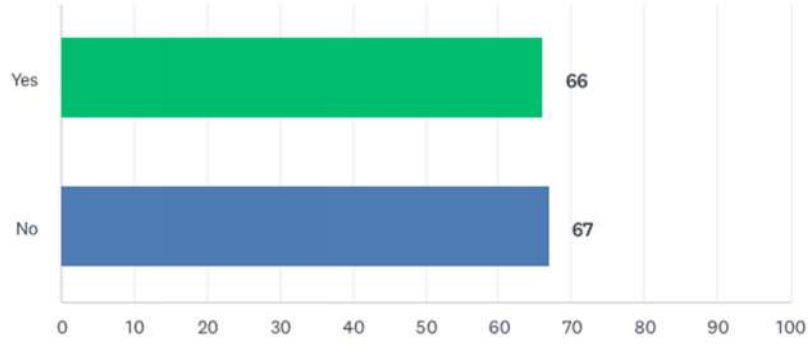
- Many issues previously mentioned in comments about other amenities, namely the seating, canteen, and washrooms being inaccessible.
- The elevator should be available for all events. Some people are unaware that it exists.

Respondents were then asked if they had any other comments about the existing amenities of Cody Banks Arena. This received 29 written responses.

- Lobby too small, often congested during events.
- Facility is too small in general, leading to overcrowding.
- More accessible skate sharpening hours are needed.
- Nowhere to fill water bottle.
- Needs space to host more events than just hockey.

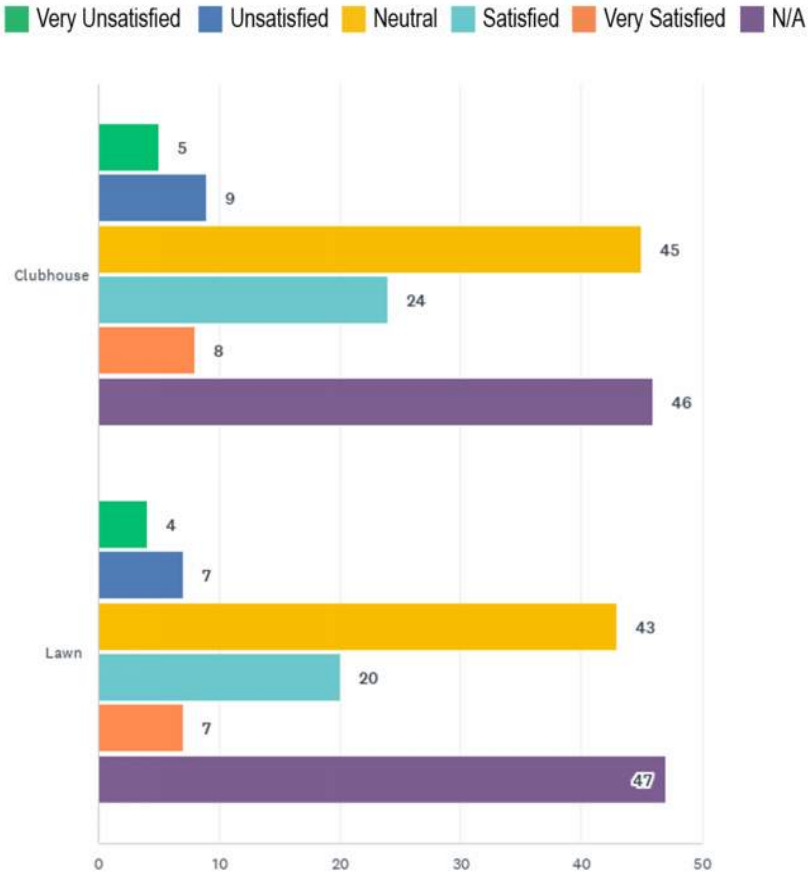
A.7.2 Sherwood Lawn Bowling Club

Respondents were asked if they felt upgrades or improvements were needed for the Sherwood Lawn Bowling Club.



Yes	50%	66
No	50%	67
Total		**133**

Respondents were then asked to rate their satisfaction with the existing amenities provided at the Sherwood Lawn Bowling Club.



							TOTAL
Clubhouse	4% 5	7% 9	33% 45	18% 24	6% 8	34% 46	137
Lawn	3% 4	5% 7	34% 43	16% 20	5% 7	37% 47	128

The following is an overview of the submitted comments about each existing amenity in the Sherwood Lawn Bowling Club.

Clubhouse: Overall, in ranking, respondents leaned towards being more satisfied than unsatisfied but were mostly neutral.

- Heating and air conditioning need to be improved.
- The building is old and needs repairs/upgrades.
- New storage sheds are needed.
- Washrooms are old and need upgrading.
- Kitchen should be upgraded.

Lawn: Overall, in ranking, respondents leaned towards being more satisfied than unsatisfied but were mostly neutral.

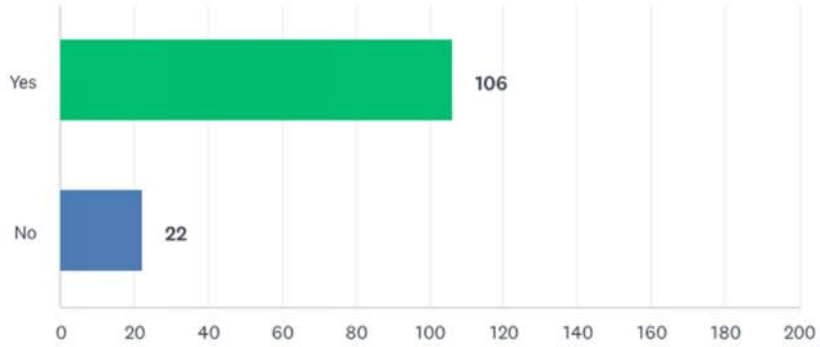
- Better upkeep of the green is needed: cut, fertilize and aerate more frequently.

Respondents were then asked if they had any other comments about the existing amenities of the Sherwood Lawn Bowling Club. This received 31 written responses.

- Better parking layout is needed with paved driveway.
- Better lighting for evening play is needed.
- Entrance to club needs a ramp for accessibility.
- Users would like awnings installed for relief from the heat.
- Some respondents are passionate about maintaining lawn bowling in this area, as it is the only location in Charlottetown for the sport.
- Some respondents question the financial viability of the City sustaining the lawn bowling amenities, as they perceive it as not getting enough use.

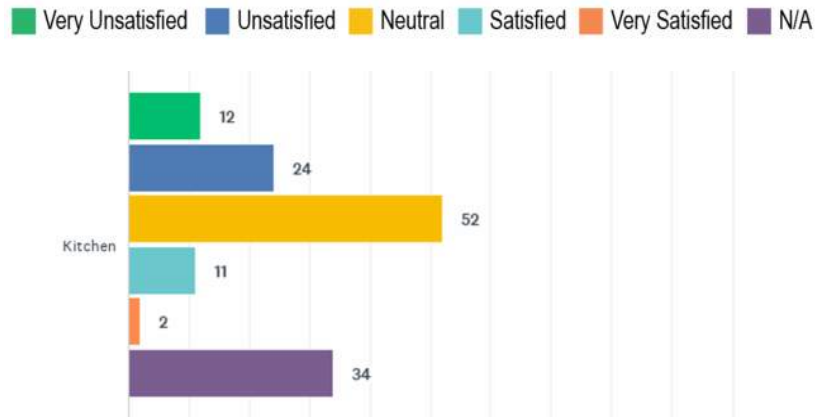
A.7.3 Sherwood Recreation Hall

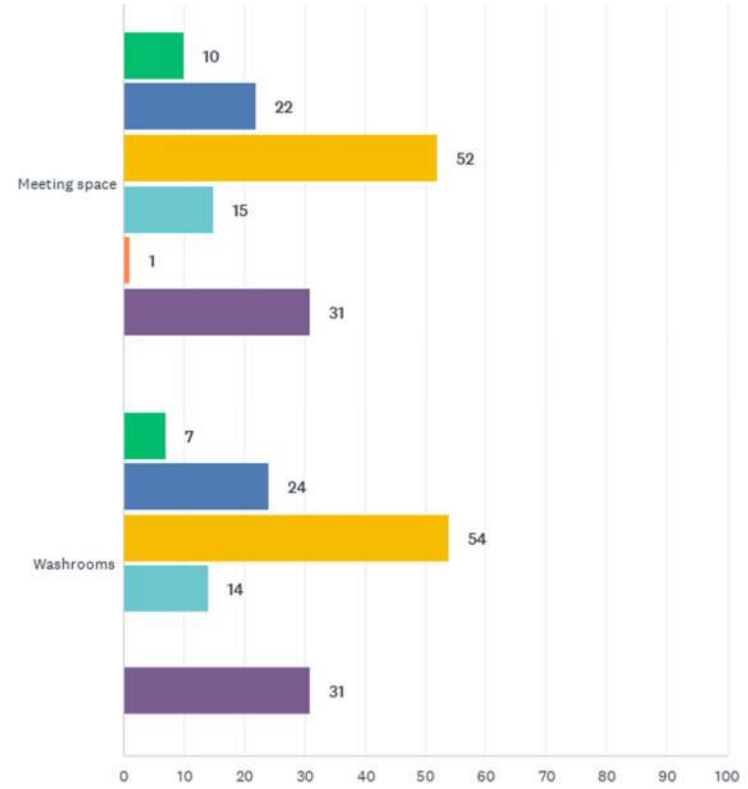
Respondents were asked if they felt upgrades or improvements were needed for the Sherwood Recreation Hall.



Yes	83%	106
No	17%	22
Total		**128**

Respondents were then asked to rate their satisfaction with the existing amenities provided at the Sherwood Recreation Hall.





							TOTAL
Kitchen	9% 12	18% 24	39% 52	8% 11	1% 2	25% 34	135
Meeting Space	8% 10	17% 22	40% 52	11% 15	1% 1	24% 31	131
Washrooms	5% 7	18% 24	42% 54	11% 14	0% 0	24% 31	130

The following is an overview of the submitted comments about each existing amenity in the Sherwood Recreation Hall.

Kitchen: Overall, in ranking, respondents leaned towards being more unsatisfied than satisfied but were mostly neutral.

- Too small.
- The equipment is out of date and needs to be upgraded.
- Unclean and smelly.

Meeting Space: Overall, in ranking, respondents leaned towards being more unsatisfied than satisfied but were mostly neutral.

- Too small.
- Too dark with poor ventilation.
- Not a welcoming space for participation.
- Old and needs upgrades.
- Empty with not must useful equipment, such as media or screens that would make it attractive for different usages. Some of the tables are broken.
- Lacks Wifi.
- Needs a designated safe storage space for the regular user groups to store equipment.

Washrooms: Overall, in ranking, respondents leaned towards being more unsatisfied than satisfied but were mostly neutral.

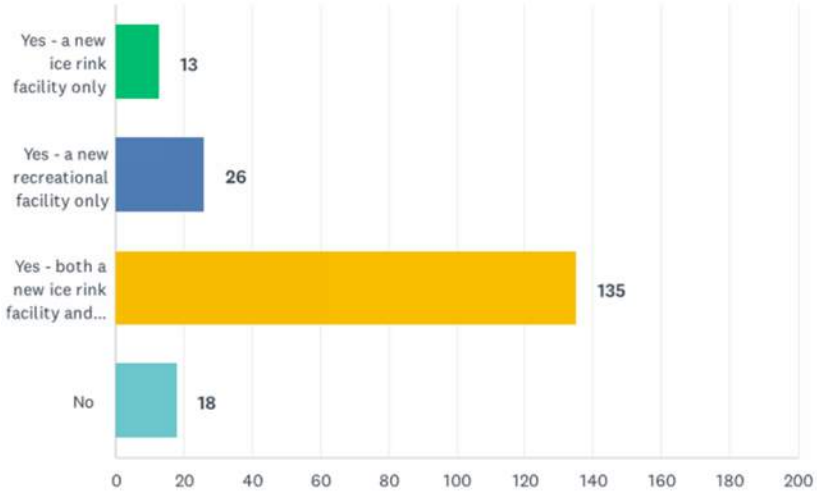
- Old, needs upgrades.
- Smelly and unclean.
- Limited privacy.
- Accessibility issues.

Respondents were then asked if they had any other comments about the existing amenities of the Sherwood Recreation Hall. This received 21 written responses.

- Front entrance steps are rusted and are slick in the winter.
- The basement is not accessible.
- Bigger entryway for coats and shoes.
- User groups want access to the cleaning supplies.
- Several comments support the idea of fully replacing this building.

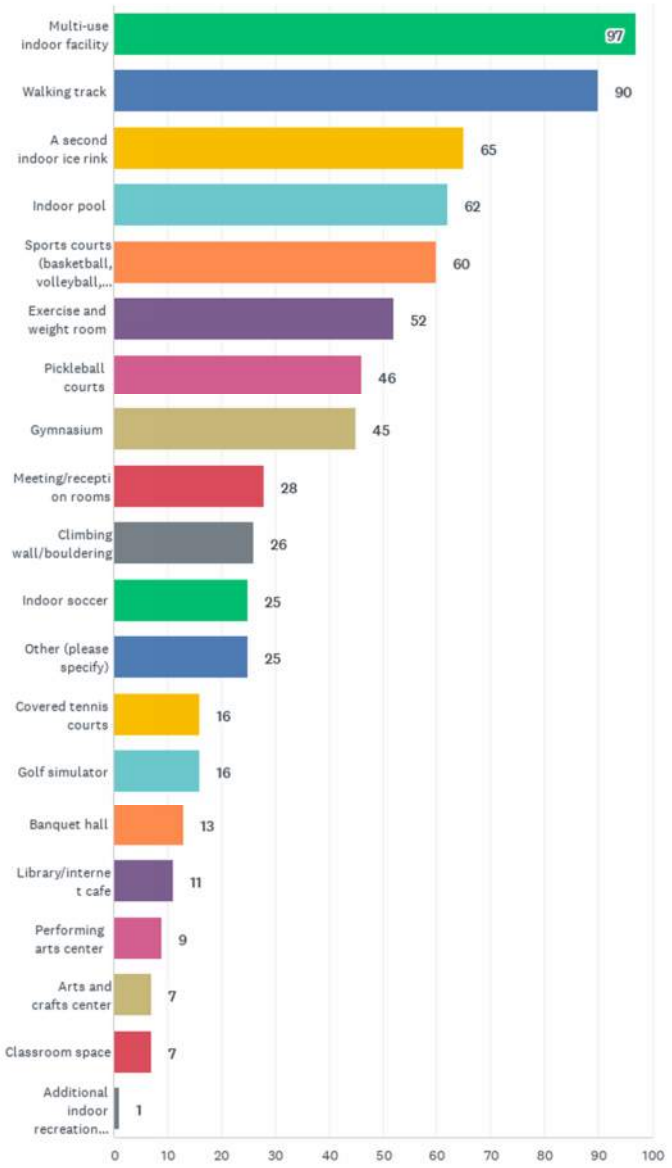
A.8 General Recreation Needs in Charlottetown

Respondents were asked if they think a new ice rink facility or a new recreational facility is needed in Charlottetown.



Yes – a new ice rink facility only	7%	13
Yes – a new recreational facility only	14%	26
Yes – both a new ice rink facility and a new recreational facility	70%	135
No	9%	18
Total		**192**

The respondents were then asked to mark from a list the top three indoor recreation spaces most needed in Charlottetown. They could check up to three (3).



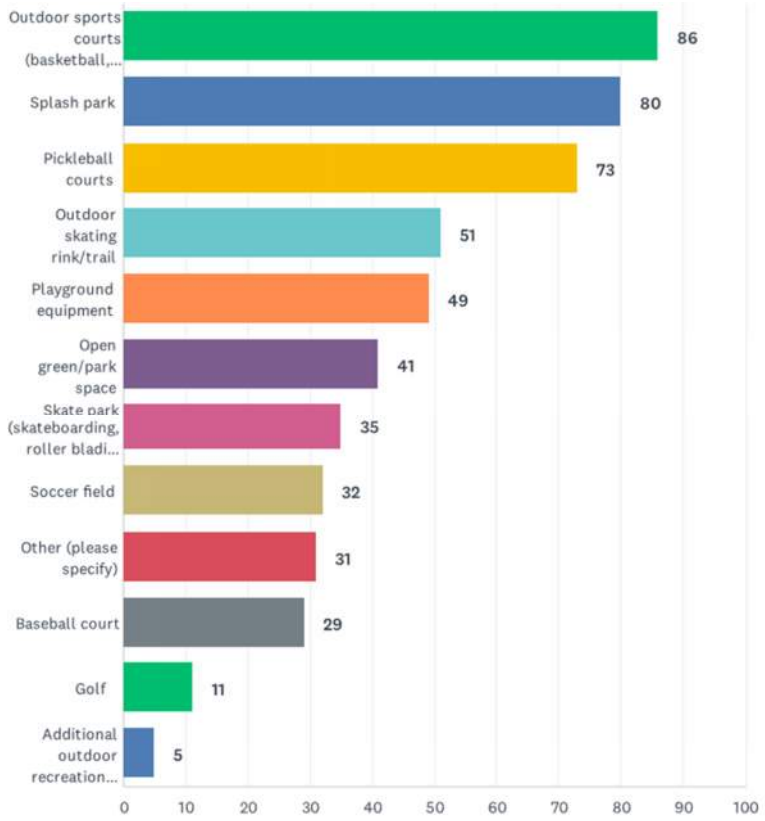
Multi-use indoor facility	48%	97
Walking track	45%	90
A second indoor ice rink	32%	65
Indoor pool	31%	62
Sports courts (basketball, volleyball, etc.)	30%	60
Exercise and weight room	26%	52
Pickleball courts	23%	46
Gymnasium	22%	45
Meeting/reception rooms	14%	28
Climbing wall/bouldering	13%	26
Indoor soccer	12%	25
Other (please specify)*	12%	25
Covered tennis courts	8%	16
Golf simulator	8%	16
Banquet hall	6%	13
Library/internet café	5%	11
Performing arts center	4%	9
Arts and crafts center	3%	7
Classroom space	3%	7
Additional indoor recreation spaces are not needed	0%	1
Total Respondents: 202		

Excluding the top answer of "Multi-use indoor facility", which could encompass several of the following options, the top 5 identified indoor recreation spaces were: **Walking track** (45%), **A second indoor ice rink** (32%), **Indoor pool** (31%), **Sports courts** (30%), and **Exercise and weight room** (26%).

*Below are the suggestions submitted for the "Other" option:

- 3 – Bowling alley
- 2 – Lawn bowling
- 2 – Running track
- The below received one (1) response each:
  - Childcare center
  - Lacrosse
  - Dance Hall
  - Large room for Tai Chi
  - Curling rink
  - Gymnastics facility
  - Squash courts
  - Yoga with infrared heating
  - Existing indoor sports facilities in schools to be made available in evenings and weekends
  - Indoor turf
  - Medical clinic
  - Indoor baseball
  - Velodrome

The respondents were then asked to mark from a list the top three outdoor recreation spaces most needed in Charlottetown. They could check up to three (3).



Outdoor sports courts (basketball, volleyball, etc.)	45%	86
Splash park	42%	80
Pickleball courts	38%	73
Outdoor skating rink/trail	27%	51
Playground equipment	26%	49
Open green/park space	21%	41
Skate park (skateboarding, roller blading, etc.)	18%	35
Soccer field	17%	32
Other (please specify)*	16%	31
Baseball field	15%	29
Golf	6%	11
Additional outdoor recreation spaces are not needed	3%	5
Total Respondents: 291		

The top 5 identified outdoor recreation spaces were: **Outdoor sports courts** (45%), **Splash park** (42%), **Pickleball courts** (38%), **Outdoor skating rink/trail** (27%), **Playground equipment** (26%).

*Below are the suggestions submitted for the “Other” option:

- 4 - Walking trails with marked trail maps
- 3 - Disc Golf
- 3 – Beach volleyball
- 2 - Splash pad
- 2 - Running track
- 2 – Pool
- The below received one (1) response each:
  - Accessible lawn bowling green
  - Squash court
  - Commuter cycling facilities to safely access parks and existing facilities
  - Outdoor turf
  - Tennis
  - Practice ground for Tai Chi
  - Ball hockey surface
  - Pump track
  - Dog park
  - Bike skills park
  - Velodrome

A.9 SURVEY SUMMARY

Existing Facilities:

- 93% of respondents believe that improvements and upgrades to the Cody Banks Arena are necessary.
- 50% believe that improvements and upgrades to the Sherwood Lawn Bowling Club are necessary.
- 83% believe that improvements and upgrades to the Sherwood Recreation Hall are necessary.

The existing facilities are commonly described as old, outdated, unclean, smelly, inaccessible, and unwelcoming. People find that communication of information whether it relates to canteen opening hours or program availability is poor.

Respondents believe that there is a strong need for everything, from the buildings themselves to the equipment being used, to be upgraded and modernized.

Multi-use Recreational Facility:

There seems to be large interest in a more flexible multi-use sportsplex with an increased variety of amenities and recreation options:

- 14% believe a new recreational facility is needed in Charlottetown.
- 70% believe that both a new ice rink facility and a new recreational facility is needed in Charlottetown.

Respondents are interested in a facility that not only focuses on ice sports, but also accommodates a larger range of public users, such as family use and individual fitness/recreation needs.

The top 5 identified indoor recreation spaces listed as most needed in Charlottetown were:

1. Walking track
2. A second indoor ice rink
3. Indoor pool
4. Sports courts
5. Exercise and weight room

The top 5 identified outdoor recreation spaces listed as most needed in Charlottetown were:

1. Outdoor sports courts
2. Splash park
3. Pickleball courts
4. Outdoor skating rink/trail
5. Playground equipment

Conclusion:

Based on the feedback collected, we believe that respondents would be open to:

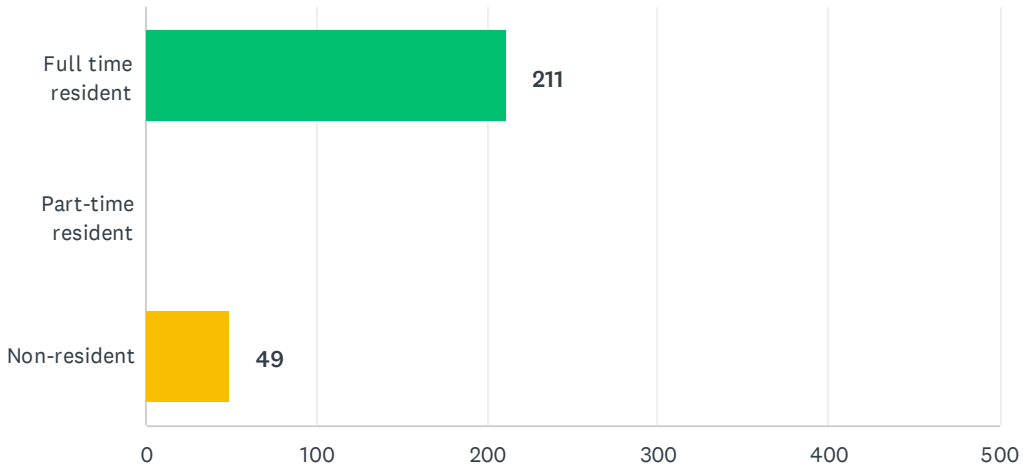
a) full retrofit, expansion and upgrade of existing facilities to a modern standard.

b) selective demolition and replacement with modern, new facilities that meet the community's needs.

APPENDIX B – ONLINE COMMUNITY SURVEY DATA

Q1 What best describes your relationship to Charlottetown?

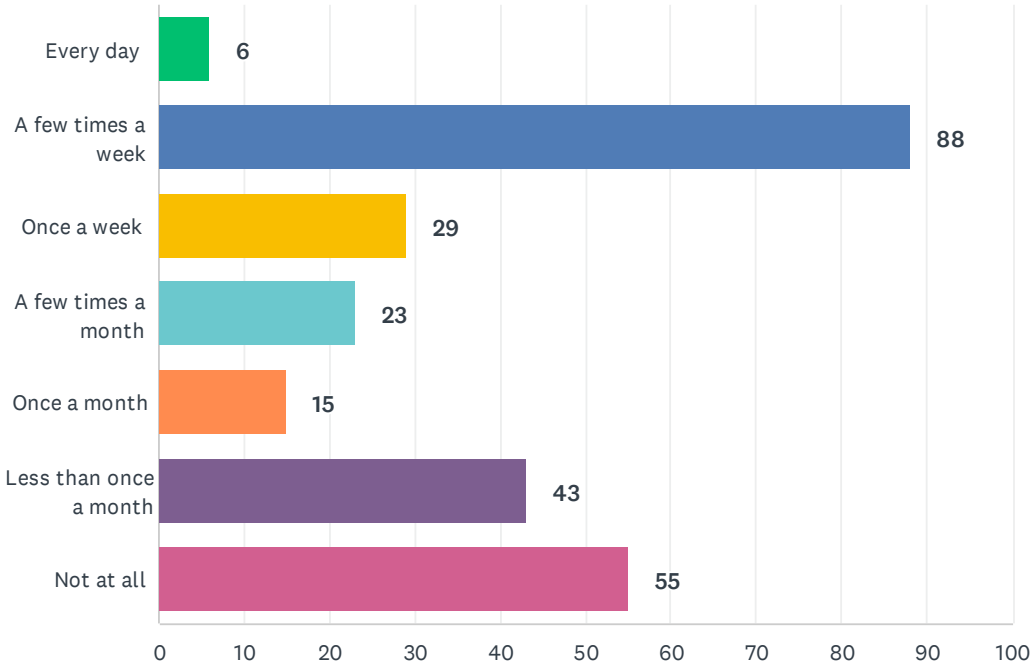
Answered: 260 Skipped: 3



ANSWER CHOICES	RESPONSES	
Full time resident	81%	211
Part-time resident	0%	0
Non-resident	19%	49
TOTAL		260

Q2 How frequently have you, or members of your family, used the facilities at Cody Banks Arena?

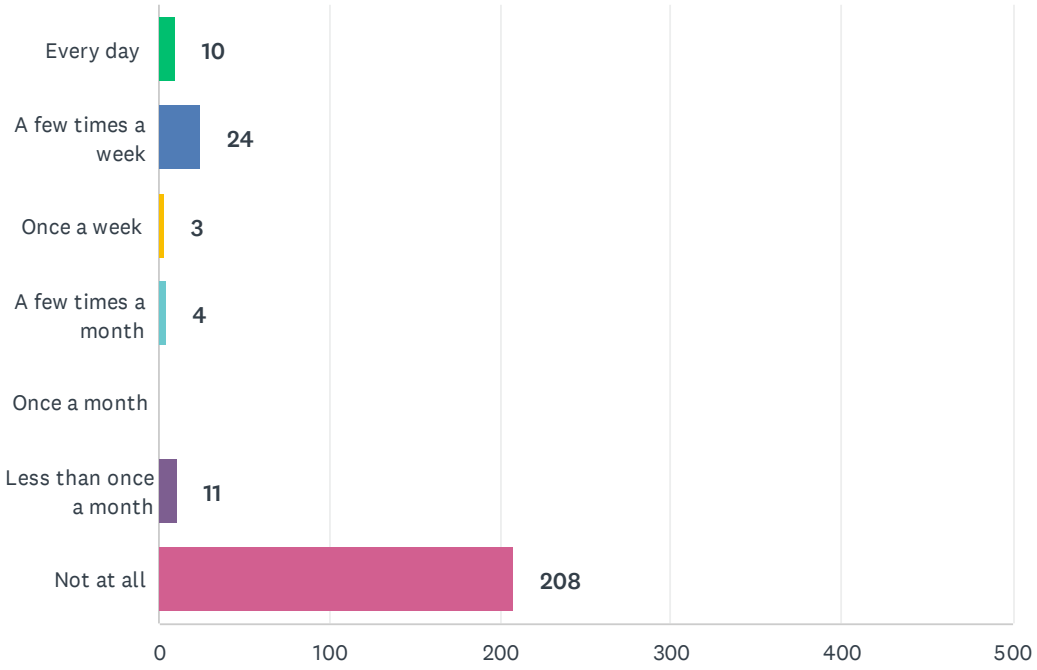
Answered: 259 Skipped: 4



ANSWER CHOICES	RESPONSES	
Every day	2%	6
A few times a week	34%	88
Once a week	11%	29
A few times a month	9%	23
Once a month	6%	15
Less than once a month	17%	43
Not at all	21%	55
TOTAL		259

Q3 How frequently have you, or members of your family, used the facilities at the Sherwood Lawn Bowling Club?

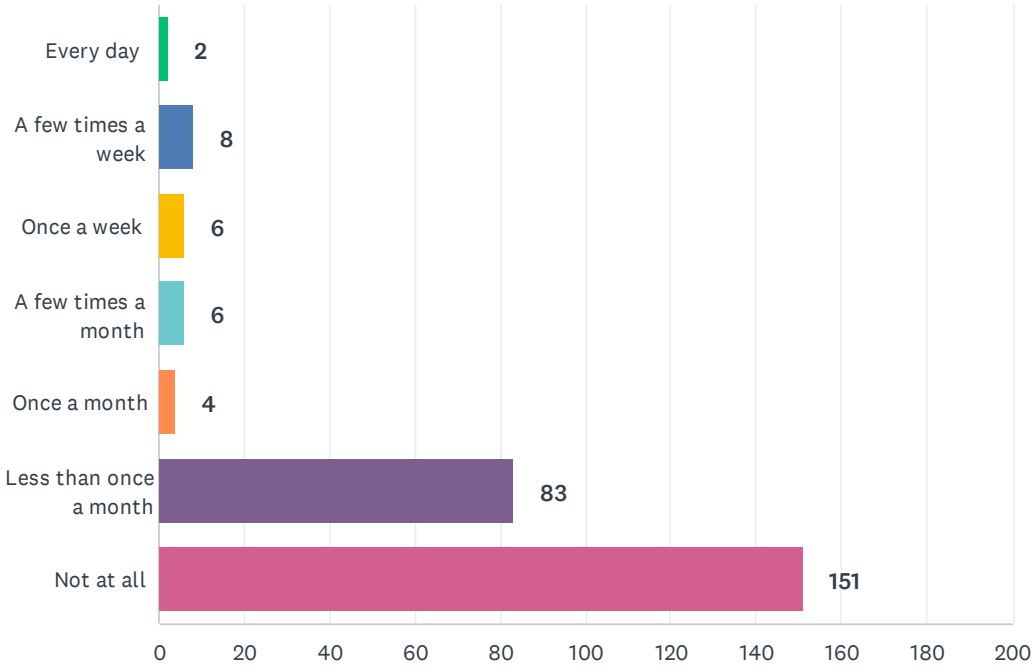
Answered: 260 Skipped: 3



ANSWER CHOICES	RESPONSES	
Every day	4%	10
A few times a week	9%	24
Once a week	1%	3
A few times a month	2%	4
Once a month	0%	0
Less than once a month	4%	11
Not at all	80%	208
TOTAL		260

Q4 How frequently have you, or members of your family, used the facilities at the Sherwood Recreation Hall?

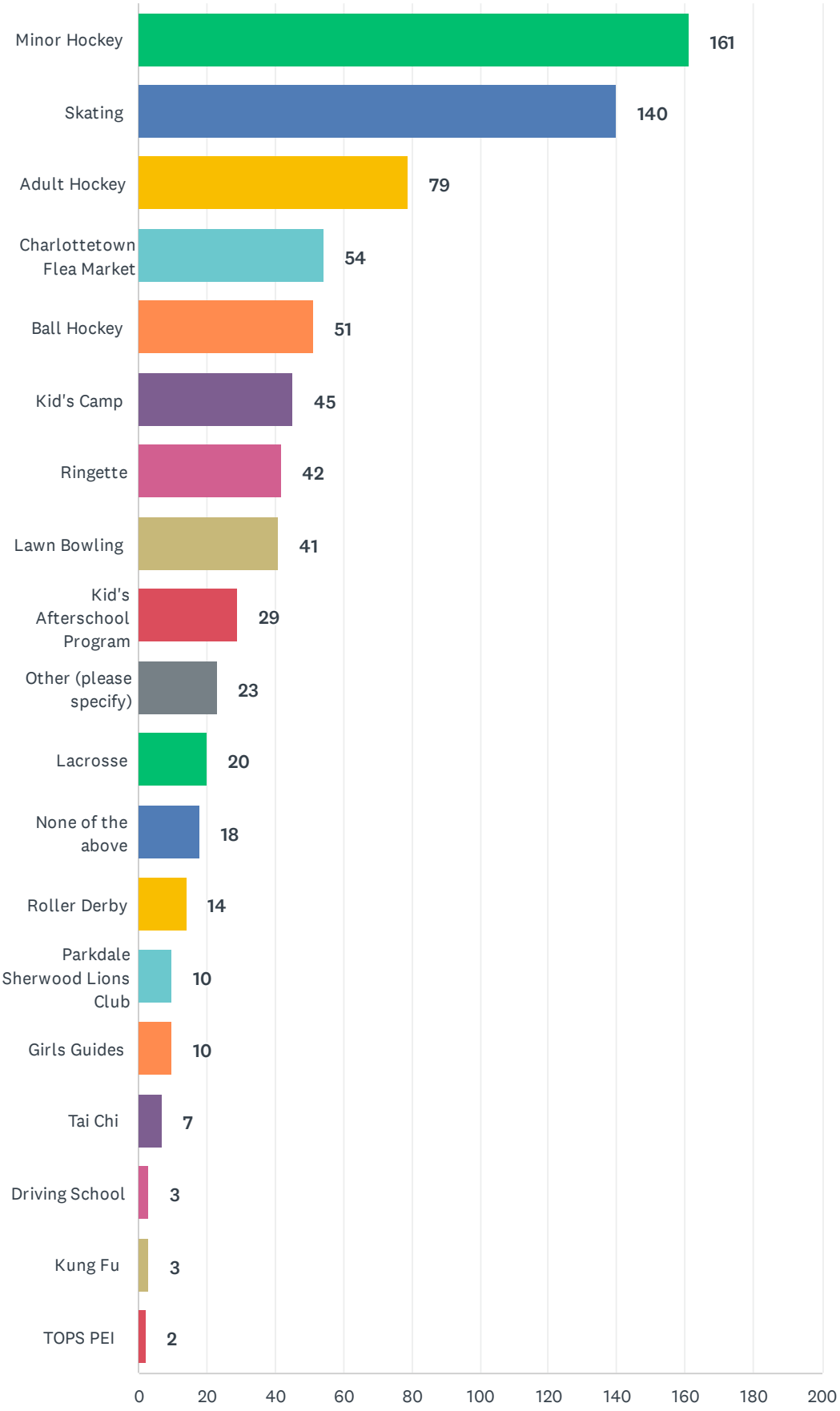
Answered: 260 Skipped: 3



ANSWER CHOICES	RESPONSES	
Every day	1%	2
A few times a week	3%	8
Once a week	2%	6
A few times a month	2%	6
Once a month	2%	4
Less than once a month	32%	83
Not at all	58%	151
TOTAL		260

Q5 Which services, activities, or functions have you, or members of your family attended as a participant or spectator at the Sherwood facilities? Check all that apply.

Answered: 259 Skipped: 4


Minor Hockey
161
Skating
140
Adult Hockey
79
Charlottetown Flea Market
54
Ball Hockey
51
Kid's Camp
45
Ringette
42
Lawn Bowling
41
Kid's Afterschool Program
29
Other (please specify)
23
Lacrosse
20
None of the above
18
Roller Derby
14
Parkdale Sherwood Lions Club
10
Girls Guides
10
Tai Chi
7
Driving School
3
Kung Fu
3
TOPS PEI
2
0
20
40
60
80
100
120
140
160
180
200

ANSWER CHOICES	RESPONSES	
Minor Hockey	62%	161
Skating	54%	140
Adult Hockey	31%	79
Charlottetown Flea Market	21%	54
Ball Hockey	20%	51
Kid's Camp	17%	45
Ringette	16%	42
Lawn Bowling	16%	41
Kid's Afterschool Program	11%	29
Other (please specify)	9%	23
Lacrosse	8%	20
None of the above	7%	18
Roller Derby	5%	14
Parkdale Sherwood Lions Club	4%	10
Girls Guides	4%	10
Tai Chi	3%	7
Driving School	1%	3
Kung Fu	1%	3
TOPS PEI	1%	2
Total Respondents: 259		

#	OTHER (PLEASE SPECIFY)	DATE
1	Lawn bowling	11/14/2025 8:46 PM
2	An Eastern buffet, maybe Sei Lankan, before Covid.	11/14/2025 7:14 PM
3	55 Plus Games Hockey meetings/ and has been used for 55 Plus Games Hockey tournament	11/12/2025 1:42 PM
4	rented the rec hall for family activities	11/12/2025 10:43 AM
5	Election	11/10/2025 11:11 AM
6	I've booked the hall to host dance classes in the past	11/4/2025 10:04 AM
7	Power skating	11/4/2025 9:07 AM
8	Birthday parties	11/4/2025 8:56 AM
9	Community Meetings	11/4/2025 8:54 AM
10	Basketball at Sherwood School	11/3/2025 9:37 PM
11	Birthday parties	11/3/2025 7:30 PM
12	Board meeting	11/3/2025 6:52 PM
13	Birthday parties craft sessions meetings	11/3/2025 5:27 PM

14	Craft sale	11/3/2025 5:02 PM
15	Wedding dances, team building activities in Maplewood	11/3/2025 4:53 PM
16	flea market, walking my dog or using the parking lot so I can walk my dog nearby, voting	11/3/2025 4:37 PM
17	Basketball programming	11/3/2025 4:14 PM
18	Birthdays, community events renting space	11/3/2025 4:07 PM
19	Workout classes	11/3/2025 3:49 PM
20	line dancing	11/3/2025 3:45 PM
21	Basketball	11/3/2025 3:44 PM
22	Voting	11/3/2025 3:00 PM
23	Platinum Blonde concert, 80's	11/3/2025 12:39 PM

Q6 What other services or activities would you support if they were offered? Please be as specific and detailed as possible.

Answered: 146 Skipped: 117

#	RESPONSES	DATE
1	Adding the ability to have indoor lawn bowling during the colder season would be great!	11/17/2025 9:57 AM
2	Would love to see space in the new infrastructure dedicated to a childcare centre. The need in Charlottetown is immense. I own/operate Bright Futures CDC in Charlottetown and would love the opportunity to discuss.	11/16/2025 1:01 AM
3	Pickleball	11/15/2025 9:20 PM
4	Olympic sized rink for speed skating. Even better a long track surface	11/15/2025 7:46 PM
5	Open mike at hall	11/15/2025 5:39 PM
6	Curling	11/15/2025 9:28 AM
7	Yoga for seniors	11/14/2025 11:44 PM
8	Pickleball courts outside and more particularly inside !!	11/14/2025 10:45 PM
9	None, as lawn bowling is my game and the Sherwood Lawn Bowling Club is the only club on PEI, this is a sport asset, that serves seniors in the Charlottetown catchment.	11/14/2025 10:24 PM
10	Curling rink - 6 sheets	11/14/2025 9:03 PM
11	Card parties	11/14/2025 8:47 PM
12	Indoor lane bowling, indoor lawn bowling	11/14/2025 8:27 PM
13	A community gym. A community indoor pool.	11/14/2025 8:27 PM
14	Pickle ball	11/14/2025 7:33 PM
15	Alley Bowling, Bocci,	11/14/2025 7:19 PM
16	Indoor lawn bowling. Indoor golf.	11/14/2025 7:14 PM
17	We Desperately need another pool for this size of community. We are surrounded by water. Kids need to learn how to swim. It is a life skill.	11/14/2025 1:43 PM
18	A rehab service including a warm pool for chronic pain, injuries, and seniors. Pickleball courts, indoor track for people to walk safely all year around. A section for young people to play indoor sports such as volleyball, basketball, floor hockey etc...	11/14/2025 9:59 AM
19	I would love to see indoor and outdoor pickleball courts. It's a very popular sport and there are not enough spaces out there. Great opportunity to bring some to the community of Sherwood!	11/13/2025 10:17 PM
20	Recreation and competitive gymnastics	11/13/2025 7:04 PM
21	A proper indoor 200 meter running track. While there are a number of indoor walking tracks, they are not suited to running. There is a large and growing running community in Charlottetown and a proper 200 meter running track would allow us to properly train during bad weather days throughout the year especially in winter when it is dangerous to run outside.	11/13/2025 10:53 AM
22	Croquet and bocce	11/12/2025 2:55 PM
23	Lawn Bowling is used annually for the 55 Plus Games	11/12/2025 1:42 PM
24	Squash, pickleball	11/12/2025 10:58 AM
25	There are no activities for pre-teens and teenagers, that are not sports related. Having a drop in centre of an activity such as a youth group would give this group something to do and a	11/12/2025 10:43 AM

	place of their own.	
26	Indoor pool	11/12/2025 10:26 AM
27	My child is young, but as they grow we plan to make use of more services at the facilities (sports, after-school program, etc.)	11/12/2025 9:55 AM
28	A place to walk in Cody Banks Arena An exercise program in either facility Yoga program	11/10/2025 1:39 PM
29	Fitness and wellness programs	11/10/2025 11:11 AM
30	Indoor and Outdoor Pickleball Courts	11/10/2025 10:00 AM
31	Activities for children on weekends that are not costly for families. Crafts, art, yoga	11/9/2025 7:18 AM
32	Pickleball	11/8/2025 2:31 PM
33	Basket ball	11/7/2025 7:10 PM
34	Basketball Cpurta	11/7/2025 6:54 PM
35	curling	11/7/2025 8:51 AM
36	Walking	11/6/2025 8:36 PM
37	Squash Facility, either indoors or outdoors or both	11/6/2025 2:41 PM
38	An indoor walking track	11/6/2025 11:55 AM
39	Pickle ball	11/6/2025 11:54 AM
40	We are long time residents of Sherwood. We would love to see a walking track and an area with gym equipment. As well as a gym for work out classes etc. In addition - a pickleball court would be amazing.	11/6/2025 9:11 AM
41	Skating programs, family skates, I think we need a double rink. It’s ready hard to get ice times	11/6/2025 9:05 AM
42	Hockey 🏒	11/5/2025 9:49 PM
43	Curling, Pickleball, indoor soccer(Futsal)	11/5/2025 8:35 PM
44	Walking track	11/5/2025 7:07 PM
45	Curling capabilities similar to Eastern Kings Sportsplex. Pickleball opportunities. Walking track space. Meeting space.	11/5/2025 4:54 PM
46	Beach volleyball - such a must needed thing in the city!	11/5/2025 3:54 PM
47	Fitness facility, pickleball court	11/5/2025 9:11 AM
48	Walking track, ball diamonds, batting cages	11/4/2025 10:43 PM
49	I would love to see a return to introductory classes of various sports and activities for the neighbourhood children as well as potential community school classes for adults, especially our vast community of seniors.	11/4/2025 4:46 PM
50	Two ice surfaces. Community centre.	11/4/2025 2:30 PM
51	indoor swimming pool and a walking track	11/4/2025 12:39 PM
52	I would like to see a place where people can walk inside for exercise.	11/4/2025 10:26 AM
53	Running/jogging	11/4/2025 10:04 AM
54	Pool or splash pad	11/4/2025 8:56 AM
55	Modern meeting space equipped with video and audio. Adequate seating for attendees at events Space and assistance for fund raising events put on by community organizations (need kitchen facilities), Entertainment events.	11/4/2025 8:54 AM
56	We do not have children, so evening programming for gealth and wellness: excercise classes, walking track, etc	11/4/2025 7:36 AM
57	Pickle ball. Climbing wall. Pool. Soccer complex. Yoga/dance studio	11/4/2025 7:16 AM

58	Walking track	11/4/2025 7:08 AM
59	I would like an indoor walking track to use. Stratford and Cornwall have one. Also more activities for seniors. Look at Cornwall they have many activities during the week for seniors - exercise classes, chair yoga, seniors lunches to name a few. What about a fenced area for ball hockey. The one that was at Sherwood School was used all the time- after school and weekends.	11/4/2025 6:29 AM
60	Indoor recreation facility (multi purpose gym for athletics). The city is sorely lacking in recreation space. A space similar to Stratford town hall would make so much sense.	11/4/2025 5:26 AM
61	Basketball, Badminton, soccer- any youth programs for kids. We need more options for youth aged 12 and up to stay active (when they don't make school teams, there are not many options to keep playing)	11/3/2025 9:37 PM
62	A 50 meter swimming pool with amenities. Swimming is so good for overall health for all ages. The lack of places to swim and the cost is tragic. The city & prov need to come together on this. More opportunities for island athletes. More opportunities for new sports I.e. diving, water polo. More training classes like scuba diving. Aqua fit. Senior swim's. Autism swims etc.	11/3/2025 9:37 PM
63	A basketball court where many organizations would be able to use it for youth.	11/3/2025 9:30 PM
64	1. Free Fitness Gym similar to stratford Walking track A nice event rental A gym for classes and other court sports Facility should have a canteen that is open during all activities Fitness classes	11/3/2025 9:25 PM
65	Tennis, swimming, basketball, badminton, volleyball	11/3/2025 9:14 PM
66	Revamped batting cage at Mulberry, or George Smith ball diamonds. As well, both diamonds need work done in their outfields.	11/3/2025 9:01 PM
67	Basketball	11/3/2025 8:56 PM
68	Recreation space for kids, walking track	11/3/2025 8:19 PM
69	New rink with a press box suitable for an actual hockey team	11/3/2025 8:00 PM
70	Get rid of lawn bowling put a nice small rink with seating all the way around. Small only about 3 rows up. Possibly a second ice surface. Seating on one side is everywhere make it unique and just as affordable.	11/3/2025 7:43 PM
71	A community drop in.	11/3/2025 7:42 PM
72	Pickleball courts	11/3/2025 7:30 PM
73	Pickleball, squash, tennis	11/3/2025 7:28 PM
74	Basketball courts, futsal gym space,	11/3/2025 7:25 PM
75	Indoor Basketball court and fitness gym.	11/3/2025 7:22 PM
76	Skateboaridng! We live in Parkdale. My son (11yrs old) he has been skateboaridng 5years and competing for national and international. He got placed 3rd and 8th for CANADA SKATEBOARD Competitions before in Halifax and Toronto. When we moved to here 3years ago, not many kids at skateparks, but now so many kids skateboarding in PEI! We need an indoor space for cold and rainy/snowy weather in Charlottetown. I also volunteer skateboard community since he started in Vancouver and PEI now. I am happy to volunteer or anything if you provide for him and the skate community!	11/3/2025 7:12 PM
77	Chess, Kendo Book club	11/3/2025 7:07 PM
78	Beach Volleyball. Multi Sport turf field. Indoor "dome"	11/3/2025 7:00 PM
79	Pickleball, curling, spin classes/fitness	11/3/2025 6:43 PM
80	An indoor walking track for winter use	11/3/2025 6:42 PM
81	Gym or workout type classes Community school classes/lessons (ex: Music, dance, crafting, knitting/crocheting etc.. Community events … holiday parties/gatherings, concerts/ceilidh's, plays, movies, card/game plays, community fundraisers/functions	11/3/2025 6:38 PM
82	Indoor Soccer/Ball complex offering training camps/programs. And a double arena for hockey,	11/3/2025 6:22 PM

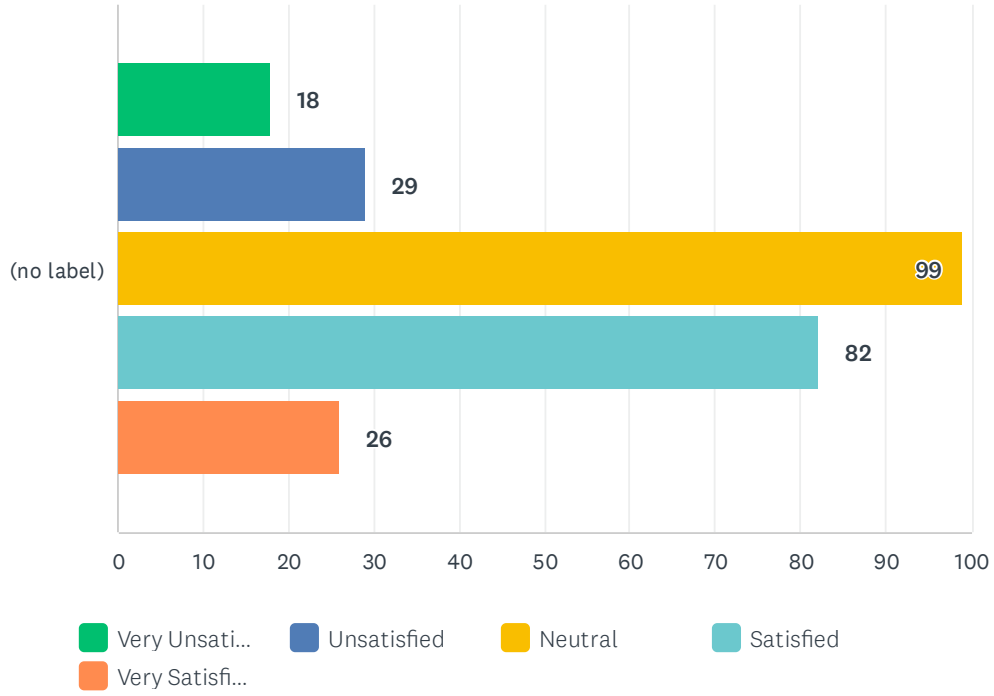
	ringette etc.	
83	Curling, indoor walking track, pub, coffee shop, pickle ball	11/3/2025 6:21 PM
84	Kid friendly events	11/3/2025 6:19 PM
85	When the new soccer field is up and running I would like to see team be able to use that.	11/3/2025 6:09 PM
86	Walking track Roller hockey	11/3/2025 6:02 PM
87	Outdoor sport court, for rollerblading, basketball, pickleball etc Indoor/outdoor court for basketball, badminton, pickleball, floor hockey etc	11/3/2025 6:01 PM
88	None. I own a business in Charlottetown. Stop wasting money on sports and lets get healthcare on the list.	11/3/2025 5:50 PM
89	Fitness classes (yoga, group exercise)	11/3/2025 5:46 PM
90	Indoor bowling, yoga, exercise or aerobics, curling	11/3/2025 5:41 PM
91	Swimming, gym, indoor soccer complex	11/3/2025 5:37 PM
92	Indoor gymnasium, workout centre, yoga facility with Bowling alley. The only facility for bowling alley is currently downtown Charlottetown.	11/3/2025 5:29 PM
93	Seniors information nights, senior events, more community events pancake breakfasts, community info sessions	11/3/2025 5:27 PM
94	Activities for seniors. Card games or board games for example	11/3/2025 5:12 PM
95	Community room with full kitchen. Pickleball Outdoor ball hockey rink Out door skating rink Rooms that are accessible for hosting seniors events. Accessible for wheelchairs and strollers.	11/3/2025 5:07 PM
96	Swimming, soccer, baseball/softball, basketball	11/3/2025 5:05 PM
97	Swimming pool	11/3/2025 4:59 PM
98	More medical care services	11/3/2025 4:58 PM
99	Walking track, full scale gym, tennis courts	11/3/2025 4:56 PM
100	I would love to see a small gym that could be rented for indoor sports such as pickle ball or ball hockey. The Sportsplex/Cody Banks has been a huge part of our lives and we look forward to seeing how it will serve the community in the future.	11/3/2025 4:53 PM
101	basketball	11/3/2025 4:41 PM
102	pickleball, craft fairs, gym/track	11/3/2025 4:39 PM
103	I would really like to see a beach volleyball court in the city - there are currently none. There is the 2 courts at Terry fox in cornwall but the one at Maple cottages is now gone, and there are no others anywhere near Charlottetown. I would really love to see and support a beach volleyball court being added here.	11/3/2025 4:39 PM
104	I assumed it was only hockey/ringette available, so I'm not sure what is currently on offer. Different types of exercise classes may be nice.	11/3/2025 4:37 PM
105	Basketball, pickleball, soccer, swimming.	11/3/2025 4:28 PM
106	Basketball! A court for youth practice, play, games.	11/3/2025 4:24 PM
107	Walking track. Gym.	11/3/2025 4:19 PM
108	An indoor pool, a fitness gym and walking track.	11/3/2025 4:19 PM
109	Basketball court	11/3/2025 4:19 PM
110	Pickle ball courts	11/3/2025 4:16 PM
111	Basketball programming in a centralized location in Sherwood	11/3/2025 4:14 PM
112	Pool or water area, community meeting space, fitness space, indoor track, indoor sports area for soccer and baseball (currently only in Stratford)	11/3/2025 4:07 PM

113	Gym, aquatics center , bowling , pool tables , track , open area like courts for sports, something like Stratford but better and more gym equipment . Have open sports activities weekly to join .	11/3/2025 4:06 PM
114	Pickleball	11/3/2025 4:05 PM
115	Gym or off ice area for recreational activities and events for the community to use	11/3/2025 4:00 PM
116	Yoga	11/3/2025 3:57 PM
117	A walking track	11/3/2025 3:57 PM
118	yoga, calisthenics, swimming if a pool was added.	11/3/2025 3:54 PM
119	Workout classes, Pickleball, gym space, rentable rooms, community kitchen	11/3/2025 3:49 PM
120	We have recently moved to the neighborhood with our 3 year old son. We are so excited to hear about the redevelopment of these facilities as we look to enroll our son in programs. Skating, kids camp and after school programs are all things we would be looking to utilize from the above list in the coming years.	11/3/2025 3:48 PM
121	bridge club	11/3/2025 3:45 PM
122	A public pool	11/3/2025 3:44 PM
123	Basketball	11/3/2025 3:44 PM
124	Basketball	11/3/2025 3:43 PM
125	Indoor or outdoor… walking/running track, gym/exercise equipment	11/3/2025 3:41 PM
126	A gym space where workout classes could be held. A walking track. Places where kids with special needs are welcome and included.	11/3/2025 3:40 PM
127	Curling rink	11/3/2025 3:34 PM
128	Basketball	11/3/2025 3:34 PM
129	As part of the local basketball community, I would like to strongly advocate for the inclusion of a gymnasium within the plans for the new Sherwood Sport and Recreation Complex. Basketball participation in Charlottetown continues to grow rapidly, especially among children and youth. At this point, our community programs are at full capacity, and we are consistently running into facility limitations. We rely heavily on access to school gymnasiums, but these spaces are not available during professional development days, holidays, or storm closures, which significantly impacts our ability to provide consistent programming and meet the high demand. A dedicated gymnasium within the Sherwood Sport and Recreation Complex would help alleviate this shortage and provide a reliable, community-based space for local sports programs. It would also support year-round activity for residents of all ages, promote physical literacy, and strengthen community connection through sport and recreation. This addition would not only benefit basketball, but also other indoor sports and recreational groups who face similar challenges accessing facilities. A multi-purpose gym space would be a meaningful and long-term investment in the health and wellness of the Sherwood and Charlottetown community. Thank you for considering this important addition to the master plan.	11/3/2025 3:31 PM
130	A community gym with weights and weight machines and track	11/3/2025 3:25 PM
131	Walking trail and community use rooms for meetings, Birthday parties, a green space for comminuty events.	11/3/2025 3:21 PM
132	Pickleball, outdoor turf area for soccer, football, field hockey, etc. pool or splash pad area would be amazing. A skate park would also be great. Can we also please get some garbage cans in Sherwood around maple avenue since there are NONE and also along Mt. Edward Rd.	11/3/2025 3:18 PM
133	roller rink (for when the ice is out for the summer), curling	11/3/2025 3:16 PM
134	Senior fitness classes, yoga, etc. Other adult or senior sessions.	11/3/2025 3:06 PM
135	A walking track would be good	11/3/2025 3:04 PM
136	Pool	11/3/2025 3:02 PM

137	If the complex was redeveloped I'd love to see an indoor walking track, optional indoor games area (courts), free gym for residents like Stratford town hall. Meeting spaces (could be rented). I think there is great opportunity here.	11/3/2025 3:00 PM
138	Youth baseball diamond for kids get 5 to 13 years of age. Maximum 225 yard fence	11/3/2025 2:46 PM
139	Curling.	11/3/2025 2:45 PM
140	Indoor Pickleball with a properly surfaced floor!! Would be amazing and filled to the brim!	11/3/2025 1:52 PM
141	Swimming, bowling	11/3/2025 1:13 PM
142	Sport and recreation programs for kids. Summer camp programming.	11/3/2025 1:10 PM
143	pickleball courts	11/3/2025 1:07 PM
144	Charlottetown needs a new bowling alley as the one we have is not cooperative with league bowlers. They do not do any upkeep on the lanes and refuse to allow many tournaments	11/3/2025 12:58 PM
145	Walking track, free gym area, multi purpose room to rent out	11/3/2025 12:39 PM
146	In the summer months I think it would be great to hold indoor sports or even have an indoor gym or walking track	11/3/2025 12:34 PM

Q7 Please rate your overall satisfaction with the programs and activities currently offered.

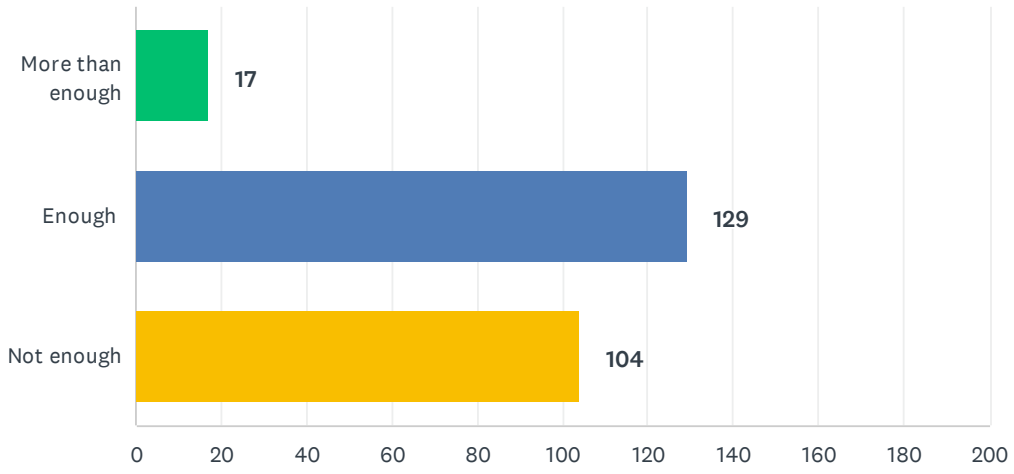
Answered: 254 Skipped: 9



	VERY UNSATISFIED	UNSATISFIED	NEUTRAL	SATISFIED	VERY SATISFIED	TOTAL	WEIGHTED AVERAGE
(no label)	7% 18	11% 29	39% 99	32% 82	10% 26	254	3.27

Q8 Is parking space at the current location meeting your requirements?

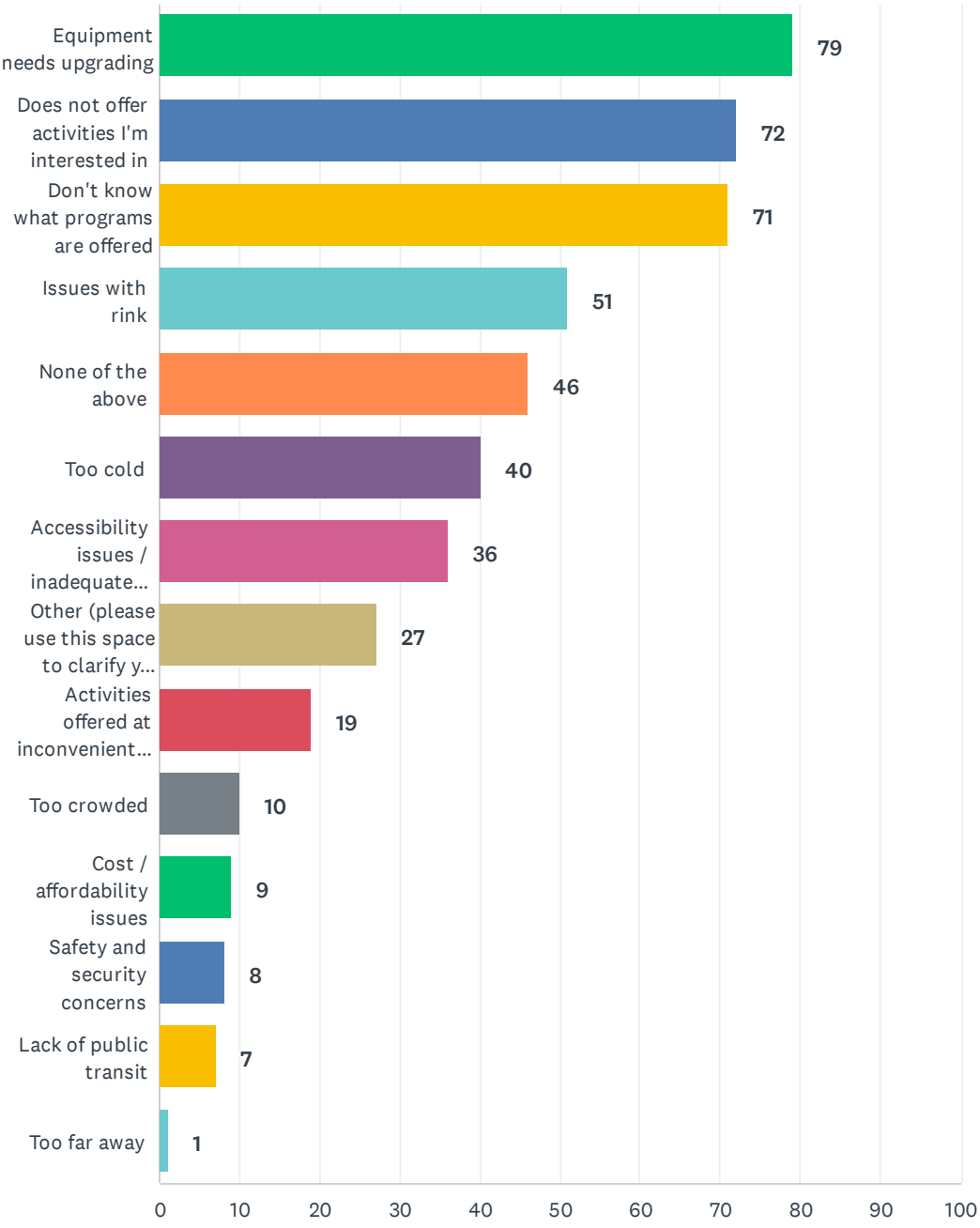
Answered: 250 Skipped: 13



ANSWER CHOICES	RESPONSES	
More than enough	7%	17
Enough	52%	129
Not enough	42%	104
TOTAL		250

Q9 Are there any facility-related barriers limiting your participation in activities or programs? Check all that apply.

Answered: 237 Skipped: 26



ANSWER CHOICES	RESPONSES	
Equipment needs upgrading	33%	79
Does not offer activities I'm interested in	30%	72
Don't know what programs are offered	30%	71
Issues with rink	22%	51
None of the above	19%	46
Too cold	17%	40
Accessibility issues / inadequate facilities for persons with disabilities	15%	36
Other (please use this space to clarify your answer or provide other barriers not listed)	11%	27
Activities offered at inconvenient times	8%	19
Too crowded	4%	10
Cost / affordability issues	4%	9
Safety and security concerns	3%	8
Lack of public transit	3%	7
Too far away	0%	1
Total Respondents: 237		

#	OTHER (PLEASE USE THIS SPACE TO CLARIFY YOUR ANSWER OR PROVIDE OTHER BARRIERS NOT LISTED)	DATE
1	Would love to see a childcare centre. It was a missed opportunity when Simmons was built.	11/16/2025 1:02 AM
2	Need more public skating periods in arena	11/14/2025 11:49 PM
3	The Sherwood Lawn Bowling Club could use some updating.	11/14/2025 10:46 PM
4	Parking spaces were reduced due to the new school.	11/14/2025 10:29 PM
5	Our lawn bowling buildings need ipgrading	11/14/2025 7:35 PM
6	Parking	11/14/2025 7:20 PM
7	Lawnbowling-late season start. Early season closing.	11/14/2025 7:16 PM
8	Programs are not related to all the seniors in the area	11/10/2025 1:43 PM
9	There aren't enough Public Skates because the rink is always reserved for hockey.	11/10/2025 10:02 AM
10	Community centre is not conducive to learning and fun . It is dark because there are not enough windows. The ventilation is lacking and there is a oil smell lingering in the air.	11/9/2025 7:23 AM
11	I think we need a double rink to facilitate programs and the expanding hockey/ringette programs that are out there	11/6/2025 9:06 AM
12	Twin with simmons	11/5/2025 11:05 PM
13	Not enough ice availability	11/4/2025 2:31 PM
14	Maple Ave bike lanes not safe, no bike racks.	11/4/2025 10:05 AM
15	Our community needs a modern facility. Few want to go there now. I have heard taht even municipal and Provincal elected memders shy away from using it as it is not up to date nor a good place to meet / attend events.	11/4/2025 9:06 AM
16	Does not offer what we are looking for.	11/4/2025 5:27 AM

17	Speed skating would benefit from Olympic sized ice. Given the renovations that Charlottetown is spending at Eastlink, it might be time for Speed Skating P.E.I. to relocate back to Sherwood.	11/4/2025 12:09 AM
18	Boards are getting in rough shape. One door doesn’t close properly. Someone can get hurt	11/3/2025 7:12 PM
19	Accessible warm rooms should be available to watch games in the rink, canteen should be on main level	11/3/2025 6:27 PM
20	Not enough parking	11/3/2025 6:03 PM
21	Difficulty getting ice time	11/3/2025 5:35 PM
22	Equipment at sherwood hall needs updating	11/3/2025 5:13 PM
23	Not enough wheelchair parking	11/3/2025 3:59 PM
24	Cody Banks desperately needs to be replaced. It is a community hub that is falling apart.	11/3/2025 3:47 PM
25	Is there seniors programming at a low cost?	11/3/2025 3:34 PM
26	Only use is really hockey. I believe a community gym would be a great addition	11/3/2025 3:27 PM
27	activities like Roller Derby and Kung Fu are listed but I didn't realize those activities take place there.	11/3/2025 3:18 PM

Q10 What would make it easier for you to access and participate in programs? Please leave your suggestions below.

Answered: 79 Skipped: 184

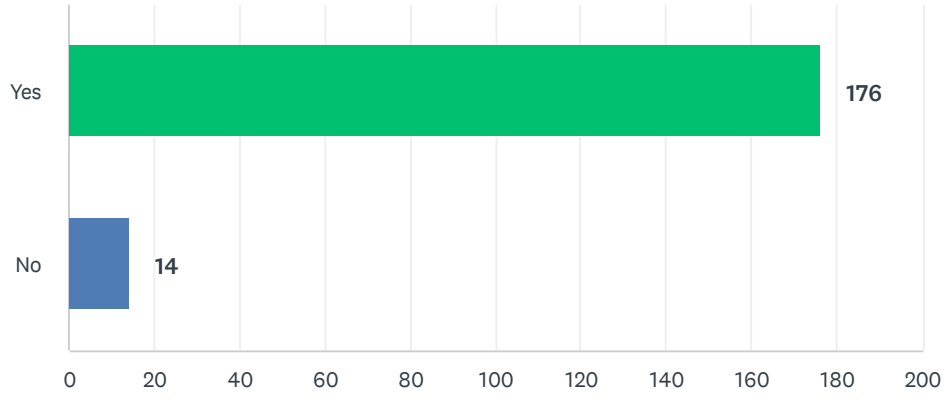
#	RESPONSES	DATE
1	Better lighting on the lawn bowling green. Replaced storage sheds for the lawn bowling and lawn maintenance equipment. More personnel dedicated to maintenance of the lawn bowling greens. Indoor space for lawn bowling in cold months.	11/17/2025 9:59 AM
2	Public Transit to Pine & Maple intersection.	11/15/2025 11:41 AM
3	-	11/15/2025 9:29 AM
4	Parking	11/15/2025 6:06 AM
5	Better parking space for lawn bowling club.	11/14/2025 11:49 PM
6	More parking spaces. We lost space along the road from the arena to the lawnbowling parking area and also due to the new road behind the arena, leading over to the new school.	11/14/2025 10:29 PM
7	Update website with schedules, create an active social media page with updates of activities with schedule	11/14/2025 10:17 PM
8	Website listing all events/sporting offerings & a contact or link (lots of seniors don't use Facebook, including ourselves).	11/14/2025 9:07 PM
9	A year round playing surface for lawn bowling would be fantastic	11/14/2025 8:29 PM
10	Nothing	11/14/2025 7:35 PM
11	Better parking and better roadways within the complex.	11/14/2025 7:27 PM
12	Better parking.	11/14/2025 7:20 PM
13	Better communication and easier access. Larger facilities including a second floor with underground parking.	11/14/2025 10:03 AM
14	Modern and updated facility. Multitude of activities offered that don’t require the actual rink space. Separate sports areas would be really great to see	11/13/2025 10:18 PM
15	Modernize the facilities	11/13/2025 7:05 PM
16	it would be nice if there was a walking track, a gym, pool, sauna, It would be nice to offer yoga and/or fitness classes	11/12/2025 12:28 PM
17	A schedule/calendar sent to residents in the area. More activities for younger children (toddlers).	11/12/2025 9:57 AM
18	Have a walking space in the Cody Banks Aena Exercise and yoga programs in the hall if not a warm area in the rink.	11/10/2025 1:43 PM
19	More diverse programs - more offerings to all ages and levels of activities	11/10/2025 11:11 AM
20	The hall needs to be replaced with a fresh healthy building, not extravagant but open, light and healthy. Programs for children that are financially feasible for families	11/9/2025 7:23 AM
21	-	11/8/2025 2:31 PM
22	Basketball facilities	11/7/2025 6:55 PM
23	Public transit making frequent stops	11/6/2025 11:56 AM
24	Better facilities would make it much more attractive. More physical activities for various age groups. Low cost or free usage of facilities - similar to Stratford set up.	11/6/2025 9:13 AM

25	We definitely need more parking, two rinks	11/6/2025 9:06 AM
26	Walk track	11/5/2025 9:50 PM
27	Having several clubs/groups/associations under one roof would be more advantageous to scheduling and renting spaces.	11/5/2025 8:36 PM
28	Modernization of venue and activities.	11/5/2025 4:59 PM
29	A website that lists activities and services at each location of Charlottetown facilities. Perhaps that already exist.	11/5/2025 4:20 PM
30	Would love for the schedule of events/ programs to be easier to access. Maybe there should be a social media for the Sherwood activity complex (cody banks, rec hall and lawn bowling)?	11/5/2025 9:41 AM
31	If the city website could be updated to be more user friendly it would make a big difference. Even to include activities by community/neighbourhood rather than city wide.	11/4/2025 4:48 PM
32	More availability. More ice surfaces would allow for more sign ups	11/4/2025 2:31 PM
33	There should be an indoor running/jogging track.	11/4/2025 10:06 AM
34	A parking lot that incorporates the needs of all users (eg rink, meeting facility, school, lawn bowling, etc). A parking lot that is paved, parking spaces marked, well identified entrance and and exit. Designed to have 2 exits separated fron entry.	11/4/2025 9:06 AM
35	Better programming: pickle ball, walking track, rebound fitness or other fitness classes.	11/4/2025 7:37 AM
36	More activities of interest	11/4/2025 7:16 AM
37	More awareness of programs offetrd	11/4/2025 7:09 AM
38	A more active Facebook or other media account highlighting what’s available. Evening/ weekend activities.	11/4/2025 6:32 AM
39	A more inviting space that has more amenities	11/4/2025 5:27 AM
40	Put programs and facilities that function for all- not just a rink. Simmons was the biggest wast of money. Four walls and all we get is a rink and a walking track- for what????60M dollars??? It should have had 2 other rinks, an indoor turf and meeting areas. Make it usable for multiple events- stop wasting our money.	11/3/2025 10:01 PM
41	More range. All it offers is ice sports. We live on an island. We must capitalize on this.	11/3/2025 9:39 PM
42	More publicity	11/3/2025 9:37 PM
43	Charlottetown is in desperate need of more court space for community groups.	11/3/2025 9:31 PM
44	Something other than hockey would be just dandy	11/3/2025 9:15 PM
45	More communication as to what exactly is being offered and when	11/3/2025 9:02 PM
46	Hope we have an indoor basketball that we can rented out for kids because it's so hard to get an indoor basketball where kids can play and practice basketball during winter.	11/3/2025 8:59 PM
47	Open gym space, walking track, indoor soccer area	11/3/2025 7:26 PM
48	Better website and easy to find programs and registrations.	11/3/2025 7:16 PM
49	Have more community programing....like milton	11/3/2025 7:11 PM
50	Charlottetown seems too hockey focused. There is a need a for a multi sport turf field, indoor or outdoor. Indoor tennis and beach volleyball courts are also needed	11/3/2025 7:02 PM
51	Childcare	11/3/2025 6:44 PM
52	Knowing more about what is happening, having a larger facility to accommodate more things happening/going on at once	11/3/2025 6:41 PM
53	Accessibility to Warm room to watch games in rink. Canteen on main floor. Updated and more floor space for wash rooms.	11/3/2025 6:27 PM
54	Second ice pad for all the clubs that use the rink	11/3/2025 6:11 PM

55	Better advertising of programs	11/3/2025 5:47 PM
56	Upgrade rink and add gym , multi purpose room. Open canteen	11/3/2025 5:43 PM
57	Gym space to allow for community groups to use, along with a rink and a community centre, with a kitchen so families who live in small spaces can have family gatherings.	11/3/2025 5:35 PM
58	The facilities are old and not conducive to activities for today and future needs. This area of Chtown needs a turf field, walking tracks, accessible facilities.	11/3/2025 5:13 PM
59	Open time slots for free public use or access	11/3/2025 5:07 PM
60	A proper large scale facility with gym, tennis courts, rink, walking track etc	11/3/2025 4:57 PM
61	basketball	11/3/2025 4:41 PM
62	A space for basketball	11/3/2025 4:25 PM
63	My 4 kids play basketball and it’s a struggle for Basketball PEI to find us available courts for our practices, games and home tournaments. And too expensive to pay hourly at UPEI	11/3/2025 4:22 PM
64	More programs other than just hockey	11/3/2025 4:20 PM
65	More things to do besides lawn bowling and a hockey rink. Would be nice to see a fitness gym, walking track, pool, stuff for everyone to enjoy	11/3/2025 4:20 PM
66	Having better facilities having better social media	11/3/2025 4:07 PM
67	Knowing what’s available - wide range for young kids, a gym area / basketball court would be awesome for parties and other activities	11/3/2025 4:04 PM
68	A better online website that shows the offerings and schedules.	11/3/2025 3:51 PM
69	A new facility is required with improved washrooms, larger dressing rooms that accommodate a team, and a modern ice service with adequate seating. Cody Banks has been well maintained but it is still falling apart.	11/3/2025 3:47 PM
70	More information	11/3/2025 3:46 PM
71	Multi use facility	11/3/2025 3:44 PM
72	Better variety of program. Increased so if it’s not just focused on the rink.	11/3/2025 3:41 PM
73	Better seating and ability to move around and have the canteen more accessible being upstairs is very difficult for parents and kids to access	11/3/2025 3:41 PM
74	More info on senior programming	11/3/2025 3:34 PM
75	Programs that better align with interests and demands of the community	11/3/2025 3:32 PM
76	Having more facilities available to accommodate outdoor activities like soccer, football, field hockey.	11/3/2025 3:19 PM
77	Having programs that not only hockey or rink related.	11/3/2025 3:07 PM
78	If keeping as-is, then making the community aware of the offerings and maybe opening it up for times that everyone can participate (not just during the day). If you expand out there's lot of opportunity to include more activites that the community can participate in.	11/3/2025 3:01 PM
79	Pickleball offered in the evening! I’m a level two coach and am happy to teach as required!	11/3/2025 1:54 PM

Q11 Do you feel upgrades/improvements are needed for Cody Banks Arena?

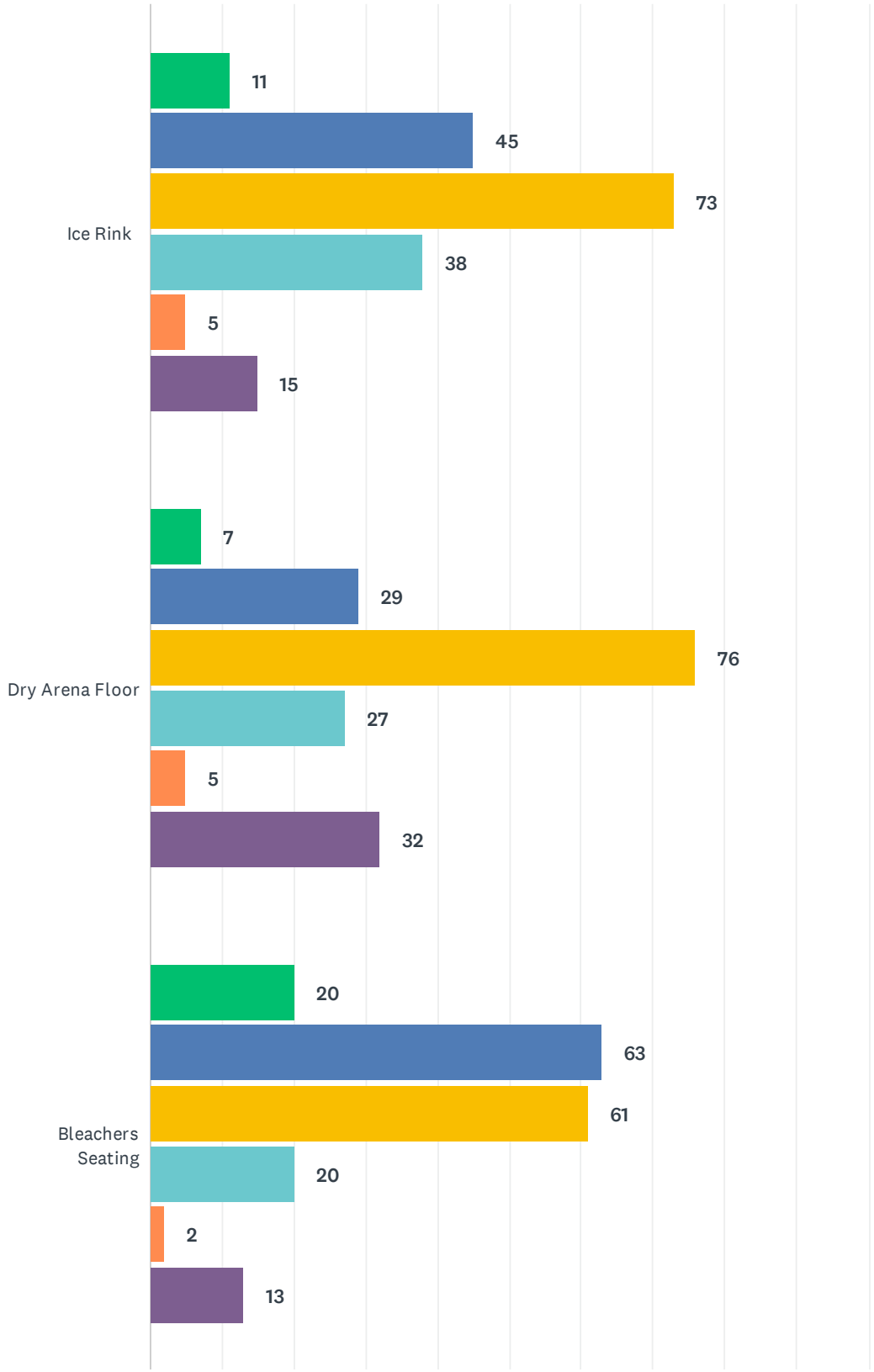
Answered: 190 Skipped: 73

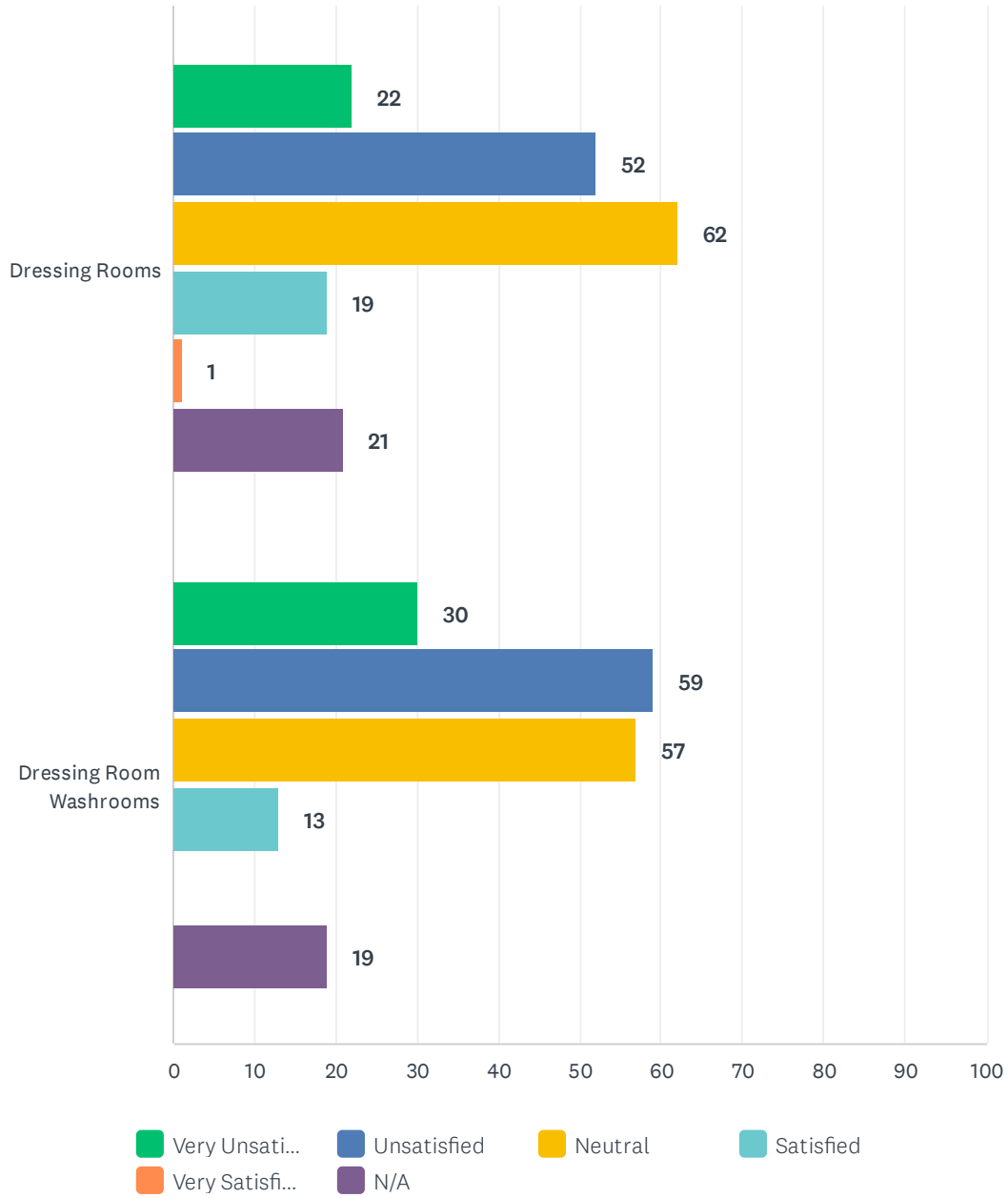


ANSWER CHOICES	RESPONSES	
Yes	93%	176
No	7%	14
TOTAL		190

Q12 Please rate your satisfaction with the existing amenities provided at Cody Banks Arena.

Answered: 189 Skipped: 74





	VERY UNSATISFIED	UNSATISFIED	NEUTRAL	SATISFIED	VERY SATISFIED	N/A	TOTAL	WEIGHTED AVERAGE
Ice Rink	6% 11	24% 45	39% 73	20% 38	3% 5	8% 15	187	2.89
Dry Arena Floor	4% 7	16% 29	43% 76	15% 27	3% 5	18% 32	176	2.96
Bleachers Seating	11% 20	35% 63	34% 61	11% 20	1% 2	7% 13	179	2.52
Dressing Rooms	12% 22	29% 52	35% 62	11% 19	1% 1	12% 21	177	2.52
Dressing Room Washrooms	17% 30	33% 59	32% 57	7% 13	0% 0	11% 19	178	2.33

#	COMMENTS FOR "ICE RINK"	DATE

1	Seating	11/15/2025 6:11 AM
2	Not interested	11/14/2025 8:30 PM
3	Dated and unsafe. Rink is cold and uncomfortable. Surface is not smooth.	11/14/2025 10:11 AM
4	I wish we had multiple ice surfaces.	11/13/2025 10:25 PM
5	Old Needs to redone	11/6/2025 8:39 PM
6	Are children are older now. Nothing available that we are aware of for people over 50.	11/6/2025 9:15 AM
7	Not enough parking, bathrooms are small and the lobby is way too small. Need a better canteen. We love the rink itself, great ice we just need a bigger facility. A double rink would be amazing	11/6/2025 9:12 AM
8	Twin with simmons	11/5/2025 11:07 PM
9	Satisfied but in need of upgrades.	11/5/2025 5:09 PM
10	It's old and dingy and cold	11/5/2025 9:43 AM
11	Definitely needs updating	11/5/2025 7:24 AM
12	The dressing rooms, bleachers and player seating areas are all in need of repair.	11/4/2025 4:53 PM
13	Very outdated	11/4/2025 10:31 AM
14	It's an old-school rink and hall but it does the job, serves the community. Has a homey feel. There are higher priorities for public dollars - we don't need to have every single rink be brand new and sparkling. We do need better roads, sidewalks, trail maintenance, etc.	11/4/2025 10:09 AM
15	Does the job it is intended for but Sherwood is certainly due for some new facilities and kids deserve a more spacious and up to date facility to play and learn to be active	11/4/2025 9:08 AM
16	Not enough offered other than the rink	11/4/2025 7:38 AM
17	Doors to get onto the surface are hard to operate	11/4/2025 6:42 AM
18	It is old and needs upgrades.	11/4/2025 6:34 AM
19	The facility itself is very old and needs to be modernized to offer more fitness options.	11/3/2025 9:33 PM
20	The dressing rooms and bathrooms are outdated especially.	11/3/2025 9:04 PM
21	Old, cold, just a rink. Could be utilized as more as other facilities have done.	11/3/2025 7:33 PM
22	It’s old, it has not been upgraded since the canteen was moved and even that wasn’t a big deal. Sherwood needs a better rink like Simmons, doesn’t need to be as big but needs to be upgraded	11/3/2025 7:32 PM
23	Boards are getting rough. The doors closest to main entrance doesn’t even close properly.	11/3/2025 7:16 PM
24	Poor ventilation, dated bathrooms	11/3/2025 6:47 PM
25	Only non checking hockey can be played there so rec teams only can play. Benches are too small.	11/3/2025 6:41 PM
26	Need accessibility to warm room for seniors and those with disabilities for all events	11/3/2025 6:32 PM
27	Rink is old, cold, bathrooms need renovations, not accessible	11/3/2025 6:07 PM
28	Needs a complete tear down and rebuild to be anything acceptable for today's experiences.	11/3/2025 5:28 PM
29	Could be larger	11/3/2025 5:19 PM
30	Limited offerings, a multi sport complex would provide mush use for a growing community. Infrastructure is very outdated.	11/3/2025 5:16 PM
31	I love Cody Banks but obviously it is getting older and a new facility with two ice surfaces would be lovely.	11/3/2025 4:57 PM
32	Rink is cold, and smells	11/3/2025 4:26 PM

33	Need a good Basketball court	11/3/2025 4:25 PM
34	It is outdated .	11/3/2025 4:22 PM
35	Ceiling too low and rink board glass too low for higher ages of hockey. Ice surface too small for higher ages of hockey	11/3/2025 4:18 PM
36	Rink does not meet needs of youth, too cold, need better change facilities, meeting space is not at all acceptable	11/3/2025 4:12 PM
37	Just too old and small / hard to host large events there	11/3/2025 4:10 PM
38	The facility is outdated and could use better organization and adequate spaces to host community events and a space for more activities besides just hockey.	11/3/2025 3:57 PM
39	The facility is falling apart. There is inadequate room in the entry way. The dressing rooms are too small for any teams beyond U11. There are not enough washrooms to accommodate large events. There is no access to food or beverages. The facility is also freezing to the point of being uncomfortable.	11/3/2025 3:53 PM
40	I believe the rink is dated now. It’s very cold. The rink could use some sprucing up and renovations.	11/3/2025 3:47 PM
41	Ice is just fair, small, definitely needs to be upgraded.	11/3/2025 3:46 PM
42	Needs updates	11/3/2025 3:26 PM
43	No canteen, facility is old and outdated, nowhere to fill up water bottle, lobby is too small.	11/3/2025 3:24 PM
44	Small area resulting in overcrowding, very cold, old structure, no canteen, small dressing rooms	11/3/2025 3:17 PM
45	Pickleballllll	11/3/2025 1:55 PM
46	Needs major updates or new build.	11/3/2025 1:20 PM
#	**COMMENTS FOR "DRY ARENA FLOOR"**	**DATE**
1	was there during lacrosse....so not sure what it is like during winter	11/17/2025 9:04 AM
2	No room for off ice activity/warm up	11/5/2025 5:09 PM
3	Good as can be expected with the age of the facility	11/4/2025 9:08 AM
4	Door issues	11/4/2025 6:42 AM
5	Needs to be updated. Needs a larger lobby area	11/3/2025 9:33 PM
6	Poor surface for roller derby	11/3/2025 6:47 PM
7	The floor can be wet at times	11/3/2025 6:27 PM
8	The entrance isn’t big enough.	11/3/2025 5:47 PM
9	Not enough space	11/3/2025 5:46 PM
10	Uneven	11/3/2025 5:41 PM
11	More time and space for the basketball community.	11/3/2025 4:28 PM
12	Never used	11/3/2025 4:26 PM
13	Needs updated	11/3/2025 4:22 PM
14	Same as above	11/3/2025 4:10 PM
15	It is tough to pkay even on the dry arena. It is uneven.	11/3/2025 3:53 PM
#	**COMMENTS FOR "BLEACHERS SEATING"**	**DATE**
1	too bad seating can't be changed to individual seats	11/17/2025 9:04 AM
2	Hard seats	11/15/2025 6:11 AM
3	Outdated, small, uncomfortable.	11/14/2025 10:11 AM

4	They are cold and uncomfortable. Garbage cans are right where you sit. Seats are quite inaccessible for older people/people with mobility issues.	11/13/2025 10:25 PM
5	Not accessible for those with limited mobility.	11/12/2025 10:53 AM
6	Uncomfortable and coldg	11/6/2025 12:01 PM
7	Inaccessible, awkward, uncomfortable	11/6/2025 11:58 AM
8	Awkward steps - and distance between benches and floor is too high.	11/5/2025 11:47 PM
9	Too old	11/5/2025 11:07 PM
10	Needs proper chair seating	11/5/2025 5:00 PM
11	They are cold and hard. I would love to see seats with a back	11/5/2025 9:43 AM
12	New seating	11/4/2025 10:48 PM
13	Cold and uncomfortable	11/4/2025 9:59 PM
14	The heaters that work are rarely turned on, and the last two winters they have had to blow cold air through the crowd toward the ice surface to help maintain the ice temperature making it frigid in the stands.	11/4/2025 4:53 PM
15	very uncomfortable	11/4/2025 9:28 AM
16	If brought up to date likely will need more seating.	11/4/2025 9:13 AM
17	Good as can be expected with the age of the facility. Always kept clean	11/4/2025 9:08 AM
18	Cold old and dated very slippery	11/4/2025 7:43 AM
19	Very, very dirty in the summer months. Covered in dust and garbage scattered around seating area	11/4/2025 6:42 AM
20	No accessible seating / rails for seniors	11/4/2025 6:34 AM
21	Cold. No signal.	11/3/2025 9:43 PM
22	Needs updating to be more comfortable	11/3/2025 9:33 PM
23	Old and uncomfortable	11/3/2025 7:44 PM
24	Old, cold, uncomfortable	11/3/2025 7:33 PM
25	Old and cold	11/3/2025 7:32 PM
26	They are uncomfortable for anyone with back issues and it’s freezing cold.	11/3/2025 6:41 PM
27	Fine for me but not very accessible	11/3/2025 6:27 PM
28	So uncomfortable. Awkward to get up. Not accessible for persons with disabilities and not easy for the eldery	11/3/2025 6:07 PM
29	Not accessible for seniors of persons with a disabilities	11/3/2025 5:47 PM
30	Uncomfortable cold not accessible	11/3/2025 5:46 PM
31	Cold, not accessible, not comfortable	11/3/2025 5:41 PM
32	Need to utilize heat	11/3/2025 5:26 PM
33	Seating area needs improvement. I.e. better stairs and seats with rails.	11/3/2025 5:19 PM
34	Not senior friendly.	11/3/2025 5:16 PM
35	Cold and uncomfortable	11/3/2025 5:02 PM
36	Dated and not comfortable or safe for kids	11/3/2025 4:52 PM
37	The large cracks in the cement walls of the side exit are concerning. Also the back row seats have limited visibility due to the angle of the support beams.	11/3/2025 4:32 PM
38	Uncomfortable and hard	11/3/2025 4:26 PM

39	poor seating, and access to seating	11/3/2025 4:22 PM
40	Needs updated	11/3/2025 4:22 PM
41	Needs updating - old seating	11/3/2025 4:18 PM
42	Hard bench seating	11/3/2025 4:12 PM
43	Cold and very poor seating	11/3/2025 4:12 PM
44	It is small but a little bigger would be great as the community grows so will the events it can host. -	11/3/2025 4:10 PM
45	The bleachers in this arena are not acceptable. They are also not very friendly for people with mobility issues to access.	11/3/2025 3:57 PM
46	They are splintered and dangerous. They are also not accessible for anyone with mobility issues.	11/3/2025 3:53 PM
47	Very uncomfortable and too high up if sitting near the floor my feet can't touch the floor therefore my feet fall asleep and sitting up higher is just hard on my hips and back	11/3/2025 3:47 PM
48	No accessible areas. You’re always in the way.	11/3/2025 3:44 PM
49	Uncomfortable	11/3/2025 3:35 PM
50	More needed	11/3/2025 3:26 PM
51	Terrible seats for someone with back problems and people with accessibility issues. Those people can't get up the bleachers and they can't stand to watch a game for that amount of time.	11/3/2025 3:24 PM
52	Not very accessible for those who have mobility issues.	11/3/2025 3:24 PM
53	These need a real upgrade	11/3/2025 3:08 PM
54	Cold - needs reno	11/3/2025 3:03 PM
55	Back support would be ideal	11/3/2025 1:28 PM
56	Old and uncomfortable	11/3/2025 1:02 PM
#	**COMMENTS FOR "DRESSING ROOMS"**	**DATE**
1	don't see them, so unsure	11/17/2025 9:04 AM
2	Outdated. Needs new technology.	11/14/2025 10:11 AM
3	Small and can get very crowded with younger hockey players with parents. Or older kids/adults with bags	11/13/2025 10:25 PM
4	Small and not clean	11/6/2025 9:12 AM
5	Definitely smaller than newly built rinks and their locations are not conducive to spectators and players sharing space	11/5/2025 11:47 PM
6	Too old	11/5/2025 11:07 PM
7	Rooms in need of private change areas	11/5/2025 5:09 PM
8	Washrooms and showers are awful.	11/5/2025 4:21 PM
9	They are smelly and dingy. They look unclean	11/5/2025 9:43 AM
10	Very old Small	11/5/2025 7:24 AM
11	Upgraded,	11/4/2025 10:48 PM
12	No upgrades have been made since the 1980’s (at least). Washrooms, showers and even sinks are dingy and not adequate for cleaning oneself or even filling a water bottle. Also, no drinking fountains!	11/4/2025 4:53 PM
13	Most dressing rooms are too small for bigger hockey teams with bigger bags and equipment plus the washroom facilities are long outdated	11/4/2025 9:08 AM

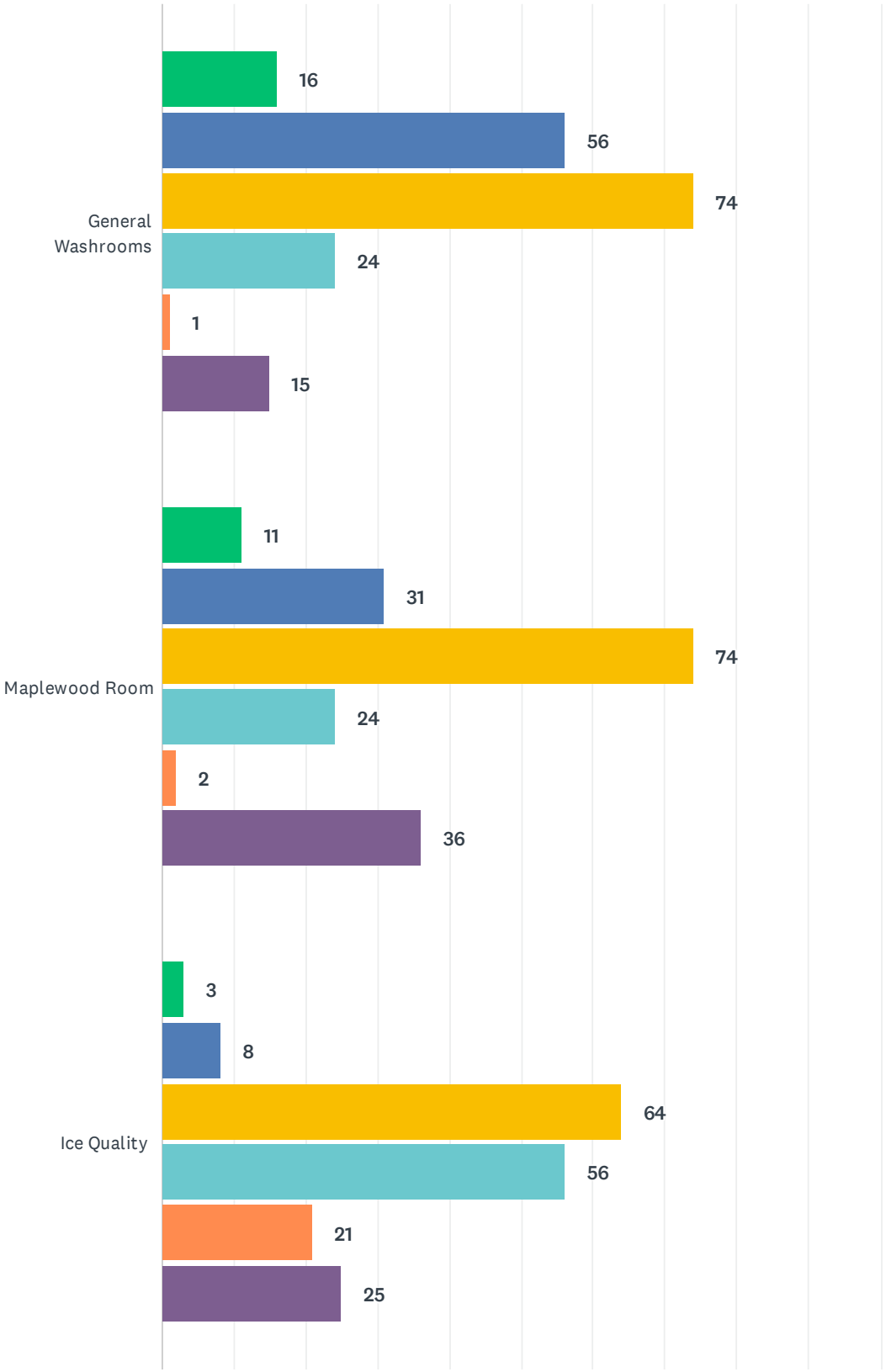
14	Showers don’t work half the time	11/4/2025 7:43 AM
15	Very dated, need work	11/3/2025 9:04 PM
16	Could be bigger cramped	11/3/2025 8:22 PM
17	Too small	11/3/2025 7:44 PM
18	Old, no ventilation, bathrooms are gross	11/3/2025 7:32 PM
19	Poor ventilation, dated	11/3/2025 6:47 PM
20	They’re too small	11/3/2025 6:41 PM
21	I have never smelled worse smelling dressing rooms	11/3/2025 6:15 PM
22	Small, stinky, need updates	11/3/2025 6:07 PM
23	Old and some aren’t big enough and the washrooms are out dated	11/3/2025 5:47 PM
24	Small and dated	11/3/2025 5:46 PM
25	Old, desperate need of upgrades, bathrooms are gross	11/3/2025 5:41 PM
26	Change rooms and washrooms need updating.	11/3/2025 5:19 PM
27	Too small.	11/3/2025 5:16 PM
28	Dated	11/3/2025 4:52 PM
29	Need updating.	11/3/2025 4:32 PM
30	Small and very smelly	11/3/2025 4:26 PM
31	old style bathrooms open to everyone in a general setting for public skates. dirty	11/3/2025 4:22 PM
32	Needs updated	11/3/2025 4:22 PM
33	They are to small	11/3/2025 4:17 PM
34	Too small an so not meet needs of youth, open washrooms. Out of date	11/3/2025 4:12 PM
35	With the exception of 1 or two rooms they are very small and the referee room is non existent. Bathrooms very small as well and poorly located	11/3/2025 4:10 PM
36	Outdated and small. Need better ventilation.	11/3/2025 3:57 PM
37	The dressing rooms are too small and chopped up. The washrooms are also disgusting in the dressing room. Given the location of some of the dressing rooms, when the door opens everyone can see in. It is inappropriate when players are getting ready.	11/3/2025 3:53 PM
38	Old	11/3/2025 3:44 PM
39	washrooms old	11/3/2025 3:43 PM
40	Need to be updated and bigger	11/3/2025 3:35 PM
41	Small	11/3/2025 3:26 PM
42	Way too small for players.	11/3/2025 3:24 PM
43	Need anything update	11/3/2025 3:24 PM
44	Too small	11/3/2025 3:17 PM
45	These rooms are at large, too small.	11/3/2025 3:08 PM
46	Many are small in size	11/3/2025 12:37 PM
47	small	11/3/2025 12:08 PM
#	**COMMENTS FOR "DRESSING ROOM WASHROOMS"**	**DATE**
1	don't see them so unsure	11/17/2025 9:04 AM

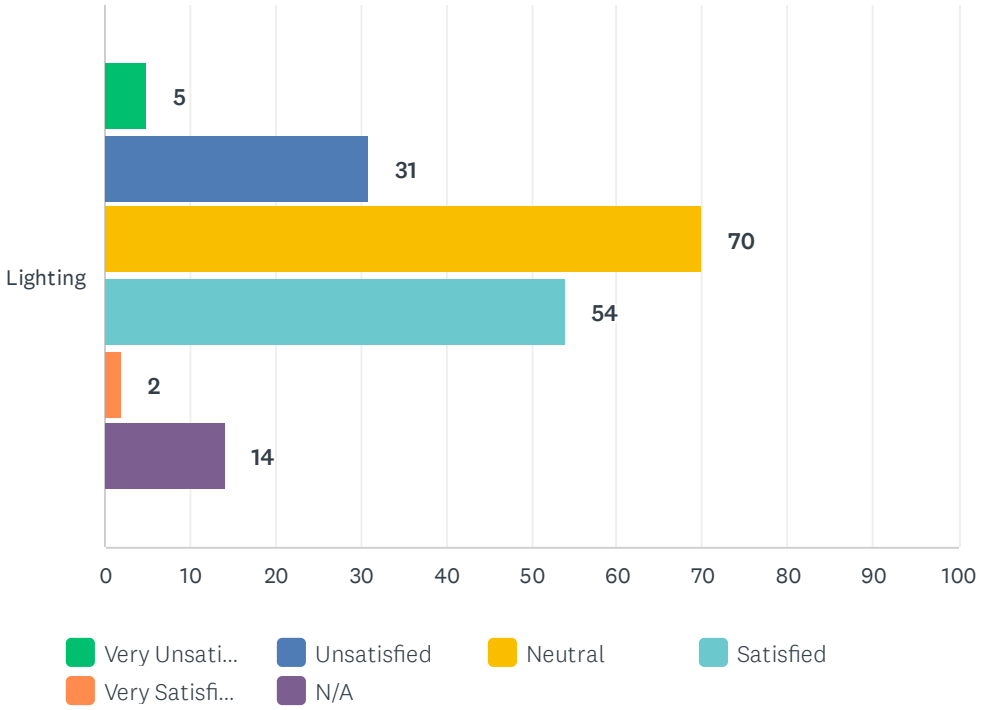
2	Disgusting, old!	11/14/2025 10:11 AM
3	Bathroom stalls should have a door that separates the change room and the bathrooms.	11/12/2025 10:53 AM
4	Small and dirty	11/6/2025 9:12 AM
5	Outdated and grungy	11/5/2025 11:47 PM
6	They are hard to access for someone with a disability	11/5/2025 9:43 AM
7	Gross Very small	11/5/2025 7:24 AM
8	Old, news renovation	11/4/2025 10:48 PM
9	Bathrooms and showers need serious upgrades	11/4/2025 9:59 PM
10	See above	11/4/2025 4:53 PM
11	Very old and outdated. Need to be updated although they try to keep them clean-ish	11/4/2025 9:08 AM
12	Dirty, smelly	11/4/2025 12:13 AM
13	Old, gross.	11/3/2025 9:43 PM
14	Very dated, need work	11/3/2025 9:04 PM
15	Outdated	11/3/2025 8:22 PM
16	Small	11/3/2025 7:44 PM
17	Old, dated, feels unclean	11/3/2025 7:33 PM
18	Showers and bathrooms are disgusting	11/3/2025 7:32 PM
19	Dated	11/3/2025 6:47 PM
20	Washrooms need updates and more space	11/3/2025 6:32 PM
21	Small, old and stinky	11/3/2025 6:15 PM
22	they are old and dirty	11/3/2025 5:52 PM
23	Gross	11/3/2025 5:47 PM
24	Small and dated	11/3/2025 5:46 PM
25	Desperate need of upgrade. Small stalls. Not enough space	11/3/2025 5:41 PM
26	Change rooms and washrooms need updating.	11/3/2025 5:19 PM
27	They are gross.	11/3/2025 5:16 PM
28	Dated	11/3/2025 4:52 PM
29	Need updating.	11/3/2025 4:32 PM
30	Gross	11/3/2025 4:26 PM
31	see above. very old and dated. dirty	11/3/2025 4:22 PM
32	Needs updated	11/3/2025 4:22 PM
33	Needs some TLC	11/3/2025 4:18 PM
34	To small	11/3/2025 4:17 PM
35	Outdated dirty and just not user friendly	11/3/2025 4:10 PM
36	Could always be improved.	11/3/2025 3:57 PM
37	The washrooms are disgusting and should not be used.	11/3/2025 3:53 PM
38	Dirty and not well maintained	11/3/2025 3:45 PM
39	Should be updated	11/3/2025 3:35 PM

40	Need updating	11/3/2025 3:26 PM
41	They old and need to be replaced.	11/3/2025 3:24 PM
42	Needs an upgrade	11/3/2025 3:24 PM
43	Old and dingey.	11/3/2025 3:17 PM
44	Upgrade needed	11/3/2025 3:08 PM
45	Old dirty	11/3/2025 3:01 PM
46	need to be made gender neutral (ie, privacy, doors and walls to the floor), accessibility issues	11/3/2025 1:14 PM
47	New upgrades	11/3/2025 12:45 PM
48	More space to change privately and a water bottle fill up would be nice	11/3/2025 12:37 PM
49	old	11/3/2025 12:08 PM

Q13 Please rate your satisfaction with the existing amenities provided at Cody Banks Arena.

Answered: 188 Skipped: 75





	VERY UNSATISFIED	UNSATISFIED	NEUTRAL	SATISFIED	VERY SATISFIED	N/A	TOTAL	WEIGHTED AVERAGE
General Washrooms	9% 16	30% 56	40% 74	13% 24	1% 1	8% 15	186	2.64
Maplewood Room	6% 11	17% 31	42% 74	13% 24	1% 2	20% 36	178	2.82
Ice Quality	2% 3	5% 8	36% 64	32% 56	12% 21	14% 25	177	3.55
Lighting	3% 5	18% 31	40% 70	31% 54	1% 2	8% 14	176	3.10

#	COMMENTS FOR "GENERAL WASHROOMS"	DATE
1	Outdated and discussing.	11/14/2025 10:11 AM
2	Washrooms are fine but lack of mirrors is annoying. I also don't know if there are change tables?	11/13/2025 10:25 PM
3	outdated with limited space	11/12/2025 10:53 AM
4	Not accessible	11/6/2025 12:01 PM
5	Small and not overly clean	11/6/2025 9:12 AM
6	Very grungy No mirrors	11/5/2025 7:24 AM
7	Also in need of many upgrades	11/4/2025 9:59 PM
8	Never clean	11/4/2025 4:53 PM
9	Very outdated	11/4/2025 10:31 AM
10	Generally tried to be kept clean but with the whole arena needs updating	11/4/2025 9:08 AM
11	More accessibility and gender neutral/family change room options. Even using existing spaces but adding automatic doors, sinks that are easier to reach, closed stalls	11/4/2025 9:01 AM
12	Needs upgrades	11/4/2025 6:34 AM

13	Dated. Needs love as Simmons did. Investing in the community is investing in your people. Keeping your people fit & healthy starts with accomkdation. We need to offer more than just ice sports	11/3/2025 9:43 PM
14	Needs updates	11/3/2025 9:33 PM
15	Dated, need work	11/3/2025 9:04 PM
16	Needs a upgrade	11/3/2025 8:22 PM
17	Feels unclean, old, dated, no mirrors	11/3/2025 7:33 PM
18	Dated	11/3/2025 6:47 PM
19	Need updates	11/3/2025 6:32 PM
20	Canteen is not always open	11/3/2025 6:27 PM
21	Poor condition	11/3/2025 6:07 PM
22	cody banks is a great rink but needs some upgrades	11/3/2025 5:52 PM
23	Need to be updated	11/3/2025 5:47 PM
24	Desperate need of upgrade. Small stalls. Not enough space	11/3/2025 5:41 PM
25	They need to be updated	11/3/2025 5:32 PM
26	Needs updating	11/3/2025 5:19 PM
27	Cannot accommodate the volume of use.	11/3/2025 5:16 PM
28	Dates	11/3/2025 4:52 PM
29	Dirty and smelly	11/3/2025 4:26 PM
30	Needs updated	11/3/2025 4:22 PM
31	Old - needs updating	11/3/2025 4:18 PM
32	Not up to a modern standard.	11/3/2025 4:18 PM
33	Need updating	11/3/2025 4:17 PM
34	Noted above. Small and terrible location	11/3/2025 4:10 PM
35	Old and outdated	11/3/2025 3:57 PM
36	The facility is dated, unsafe (e.g. bleachers), and the doors to the ice surface will not even open the close properly anymore.	11/3/2025 3:53 PM
37	Updates and bigger	11/3/2025 3:26 PM
38	Old and outdated. Can't even fill up your water bottle in there.	11/3/2025 3:24 PM
39	Upgrade needed	11/3/2025 3:08 PM
40	Put up mirrors	11/3/2025 3:04 PM
41	Could be updated	11/3/2025 3:03 PM
42	Old small no mirrors	11/3/2025 3:01 PM

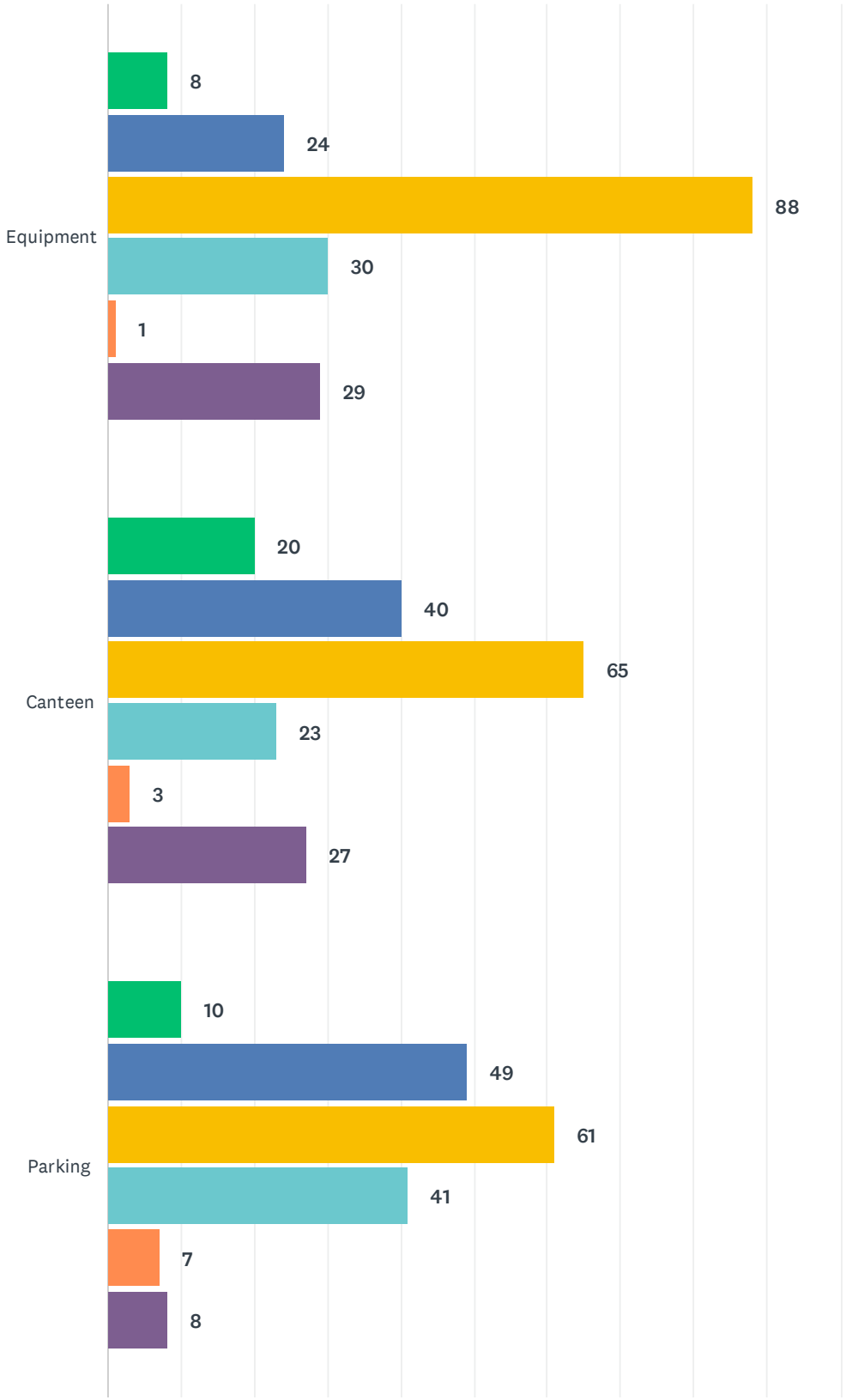
#	COMMENTS FOR "MAPLEWOOD ROOM"	DATE
1	outdated - ceiling height is not favourable	11/12/2025 10:53 AM
2	Accessibility and decor are substandard.	11/5/2025 11:47 PM
3	In need of modernization. Furniture & equipment	11/5/2025 5:09 PM
4	Very old and often has junk piled up.	11/5/2025 4:21 PM
5	Too dark and needs updating	11/4/2025 10:48 PM
6	Upgrades needed.	11/4/2025 9:59 PM

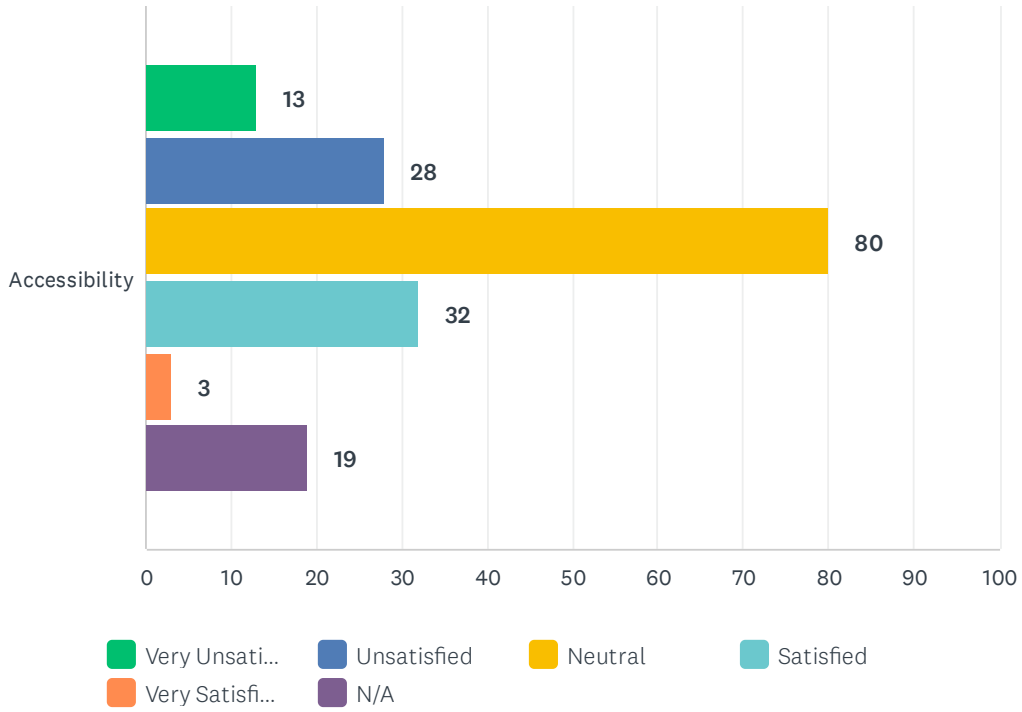
7	Pretty outdated facility for use as anything other than a meeting room or place for a quick pizza party	11/4/2025 9:08 AM
8	The floors are slanted, poor lighting and no air conditioning.	11/3/2025 10:04 PM
9	Dark and outdated. The large room is a wasted space. Not welcoming at all. Warm room overlooking the ice should be made into a fitness gym	11/3/2025 9:33 PM
10	Needs a upgrade	11/3/2025 8:22 PM
11	It’s so old and dated no one would ever host a board meeting or event there	11/3/2025 7:32 PM
12	Needs work. Not inviting at all	11/3/2025 7:12 PM
13	Not very functional	11/3/2025 5:47 PM
14	Too small needs more space	11/3/2025 5:46 PM
15	Needs updating. If there is an elevator then I'm unaware.	11/3/2025 5:19 PM
16	Needs upgrading	11/3/2025 4:32 PM
17	Needs updated	11/3/2025 4:22 PM
18	Awkward space. Heating/cooling not great.	11/3/2025 4:18 PM
19	These facilities are unacceptable out of date do not have amenities. Because of the way they’re set up. They are basically unuseable by the community.	11/3/2025 4:12 PM
20	Honestly not bad and decent space. Canteen upgraded was nice addition	11/3/2025 4:10 PM
21	Old. Not accessible.	11/3/2025 3:44 PM
22	N	11/3/2025 3:24 PM
23	I've never been in it.	11/3/2025 3:03 PM
24	Just old vibes	11/3/2025 12:45 PM
#	**COMMENTS FOR "ICE QUALITY"**	**DATE**
1	Piping systems are outdated. Terrible ice.	11/14/2025 10:11 AM
2	Good as can be expected	11/4/2025 9:08 AM
3	Soft, warm	11/3/2025 9:43 PM
4	The ice crew take great care to maintain a very good ice surface. We are fortunate to have their commitment.	11/3/2025 3:53 PM
#	**COMMENTS FOR "LIGHTING"**	**DATE**
1	Leumon coverage is inadequate.	11/14/2025 10:11 AM
2	Lighting is aged and dim	11/5/2025 5:09 PM
3	Dark, needs updating of new fixtures	11/4/2025 10:48 PM
4	Needs upgrades	11/4/2025 9:59 PM
5	Inadequate	11/4/2025 4:53 PM
6	Good as can be expected	11/4/2025 9:08 AM
7	Too dark	11/4/2025 5:28 AM
8	Too dim	11/3/2025 10:04 PM
9	Needs updating	11/3/2025 5:19 PM
10	Dark	11/3/2025 4:26 PM
11	Needs updated	11/3/2025 4:22 PM
12	Kind of gloomy and dark - scoreboard small everything is just outdated and dark	11/3/2025 4:10 PM

13	Need to update and upgrade the plant. I'm sure the infrastructure and pad could be done better/updated	11/3/2025 3:46 PM
14	It’s harsh	11/3/2025 3:44 PM
15	Poor quality	11/3/2025 3:26 PM
16	Not well lit.	11/3/2025 3:24 PM
17	Brighter	11/3/2025 12:45 PM

Q14 Please rate your satisfaction with the existing amenities provided at Cody Banks Arena.

Answered: 185 Skipped: 78





	VERY UNSATISFIED	UNSATISFIED	NEUTRAL	SATISFIED	VERY SATISFIED	N/A	TOTAL	WEIGHTED AVERAGE
Equipment	4% 8	13% 24	49% 88	17% 30	1% 1	16% 29	180	2.95
Canteen	11% 20	22% 40	37% 65	13% 23	2% 3	15% 27	178	2.66
Parking	6% 10	28% 49	35% 61	23% 41	4% 7	5% 8	176	2.92
Accessibility	7% 13	16% 28	46% 80	18% 32	2% 3	11% 19	175	2.90

#	COMMENTS FOR "EQUIPMENT"	DATE
1	Because our children no longer use the facilities, we haven't been inside for a long time.	11/6/2025 9:15 AM
2	Good for what it is but really needs to be updated	11/4/2025 9:08 AM
3	No canteen there should be a canteen for a opportunity for young staff to get into work force	11/4/2025 7:43 AM
4	Dated, worn	11/3/2025 9:43 PM
5	There just could be more for families/adults/youth in general	11/3/2025 7:33 PM
6	Too small and old needs updates	11/3/2025 5:46 PM
7	Sound system is too quiet	11/3/2025 5:26 PM
8	Needs updating	11/3/2025 5:19 PM
9	For the same reasons listed above.	11/3/2025 5:16 PM
10	Not enough area time ir space for basketball	11/3/2025 4:28 PM
11	Needs updated	11/3/2025 4:22 PM
12	Not up to a modern standard	11/3/2025 4:18 PM
13	Poor equipment, far out of date	11/3/2025 4:12 PM

14	Lobby is too small for before or after a game. The washrooms are small and there are no enough.	11/3/2025 3:53 PM
15	2nd ice surface	11/3/2025 3:24 PM

#	COMMENTS FOR "CANTEEN"	DATE
1	Outdated and not clean.	11/14/2025 10:11 AM
2	It never seems to be open.	11/13/2025 10:25 PM
3	it should be on the main floor for accessibility issues	11/12/2025 12:31 PM
4	outdated, but rarely used	11/12/2025 10:53 AM
5	Not accessible to everyone being up stairs	11/6/2025 9:12 AM
6	Unpredictable availability	11/5/2025 5:09 PM
7	irregular hours, not sure if/when it is open	11/5/2025 9:45 AM
8	Not open enough, doesn’t offer enough options, doesn’t have the ability to make many of the options the other rinks have.	11/4/2025 9:59 PM
9	Rarely open with no posted hours	11/4/2025 4:53 PM
10	Canteen is in a very out of the way spot Sure most people don’t even know it exists or even be able to tell if it is open unless one makes the trek up those outdated stairs to the upper level	11/4/2025 9:08 AM
11	Canteen should be open. Give an opportunity to a young community member looking to get into work force.	11/4/2025 7:43 AM
12	What canteen??? I've only ever heard about it being open once in all the times I've been there	11/4/2025 6:42 AM
13	Better food choices- rink fries are great both lets start broaden horizons.	11/3/2025 10:04 PM
14	Old, limited options. Few healthy options for athletes	11/3/2025 9:43 PM
15	There is never a canteen.. this should be open for all the hockey games, skates etc	11/3/2025 9:33 PM
16	Have no idea what its hours of operation are	11/3/2025 9:04 PM
17	I’ve never seen it open in 5 years my son has been playing there	11/3/2025 7:16 PM
18	They don’t even have one.	11/3/2025 6:41 PM
19	Canteen should be on main floor for all to use.	11/3/2025 6:32 PM
20	Not open regularly	11/3/2025 6:27 PM
21	Not open enough hours, needs tables like cocagne rink (NB)	11/3/2025 6:25 PM
22	Keep those rink fries! Only rink within GCMHA that has them	11/3/2025 6:15 PM
23	Not easily accessible or even noticeable	11/3/2025 6:07 PM
24	hardly ever open	11/3/2025 5:52 PM
25	Not accessible	11/3/2025 5:47 PM
26	Never open at our rink times	11/3/2025 5:46 PM
27	Not accessible	11/3/2025 5:41 PM
28	There isn't one.	11/3/2025 5:28 PM
29	Hardly ever open	11/3/2025 5:26 PM
30	Needs updating and better signage	11/3/2025 5:19 PM
31	Where is it??	11/3/2025 5:16 PM
32	Never open	11/3/2025 5:13 PM
33	Never open	11/3/2025 4:26 PM

34	limited open times	11/3/2025 4:22 PM
35	Poor location, hours, selection	11/3/2025 4:18 PM
36	This does not really exist. It’s never open. It doesn’t serve food and one and if it does, it’s a very poor quality.	11/3/2025 4:12 PM
37	Upgraded which is nice but still outdated	11/3/2025 4:10 PM
38	Canteen is rarely opened.	11/3/2025 3:53 PM
39	Hardly ever open and access is very difficult growing up it was on the main floor easy access for everyone	11/3/2025 3:47 PM
40	Never open	11/3/2025 3:45 PM
41	The canteen is NEVER open which is so annoying when you're running from rink to rink and don't have time to start.	11/3/2025 3:24 PM
42	Not always open. Not accessible	11/3/2025 3:24 PM
43	Never open.	11/3/2025 3:17 PM
44	don't use it	11/3/2025 3:04 PM
45	You never know if it’s open on should be easier to access it’s upstairs and most people don’t even know it’s there	11/3/2025 3:01 PM
46	Never open	11/3/2025 12:45 PM
47	I don't think it's ever open when I'm there.	11/3/2025 12:37 PM
#	**COMMENTS FOR "PARKING"**	**DATE**
1	Not enough	11/15/2025 6:11 AM
2	Terrible drainage, potholes, asphalt patch work.	11/14/2025 10:11 AM
3	We could use more parking and better signage for direction of traffic	11/13/2025 10:25 PM
4	Parking lot is terrible. There is not enough space and the weird angles and placement of the parking spots, makes winter parking horrid.	11/12/2025 10:53 AM
5	Not enough space during games/practices	11/12/2025 10:27 AM
6	Not enough spaces	11/10/2025 10:03 AM
7	Not enough when major events are happening. This is especially true when school is in.	11/7/2025 1:40 PM
8	Never enough parking	11/6/2025 9:12 AM
9	Can be limited but use of school property eases that.	11/5/2025 5:09 PM
10	Not enough parking, especially during sporting events.	11/4/2025 10:48 PM
11	Never enough space to P park.	11/4/2025 9:59 PM
12	My home is too close to drive to Cody Banks Arena	11/4/2025 4:53 PM
13	Not enough parking	11/4/2025 10:31 AM
14	It's an plain, hot, asphalt parking lot, that is difficult for kids to safely walk or cycle through. Can we have a separated connection from the sidewalk to the door of the facility, for walkers and bikers? And make the outdoor area a little more attractive? Encouraging even 10% fewer people to drive by making it safer will reduce pressure to expand the parking lot for everyone else.	11/4/2025 10:09 AM
15	lot not big enough hard to get out of when busy	11/4/2025 9:28 AM
16	Crowded	11/3/2025 9:43 PM
17	Spots are too small, and there is nit enough parking available	11/3/2025 9:33 PM
18	There’s not enough parking when there is back to back games. Practices are ok.	11/3/2025 7:16 PM

19	Not enough parking	11/3/2025 6:43 PM
20	It can be over crowed and dangerous. Not marked for one way.	11/3/2025 6:27 PM
21	Not enough parking and have to spill over to sherwood school	11/3/2025 6:15 PM
22	Parking lot is too small and in bad shapr	11/3/2025 6:07 PM
23	not enough parking	11/3/2025 5:52 PM
24	Too small . Difficult to find a space	11/3/2025 5:46 PM
25	More parking would be helpful	11/3/2025 4:57 PM
26	Needs improvement and more spaces	11/3/2025 4:52 PM
27	Not enough parking spaces	11/3/2025 4:26 PM
28	small lot. full of potholes.	11/3/2025 4:22 PM
29	Very small space for parking and it’s a bit of a mess getting around in it	11/3/2025 4:10 PM
30	As I already said, not enough wheelchair parking	11/3/2025 4:02 PM
31	Needs to be more.	11/3/2025 3:57 PM
32	There is not enough parking.	11/3/2025 3:53 PM
33	More parking space needed	11/3/2025 3:26 PM
34	Not enough	11/3/2025 3:17 PM
35	Any time there are events, parking spills into the school or on our streets. As I understand, the city owns the house next to Cody Banks. Tear it down and make parking	11/3/2025 3:08 PM
36	It can be busy at cross over ice times...	11/3/2025 3:04 PM
37	Lights!! The parking lot is so dark and the pavement is uneven	11/3/2025 3:01 PM
38	More parking required	11/3/2025 12:45 PM

#	COMMENTS FOR "ACCESSIBILITY"	DATE
1	outdated - the building is wheelchair accessible, but for those with limited mobility, the building is not favourable. Most seniors/grandparents cannot climb the risers to sit in the stands.	11/12/2025 10:53 AM
2	Need an elevator	11/6/2025 12:01 PM
3	Canteen inaccessible to some people	11/6/2025 9:12 AM
4	Facility is not accessible to those with limited or no mobility. No seating area, no access to upstairs meeting room, canteen. Washrooms not wheelchair accessible.	11/5/2025 5:09 PM
5	Probably would be a different story if I was disabled. Not too accessible for someone with one	11/4/2025 9:08 AM
6	Bathroom issues noted above, general retrofitting accessibility of space would be nice! I understand there are budget limitations to these things, but just trying to provide feedback from our users from events and practices!	11/4/2025 9:01 AM
7	Only place they can go is against the boards	11/4/2025 7:43 AM
8	It is not acceptable in regards to setting and viewing areas.	11/3/2025 10:04 PM
9	Need wheelchair buttons on the doors	11/3/2025 8:22 PM
10	Bathroom, dry arena not truly accessible. Should be reviewed by occupational therapist	11/3/2025 6:47 PM
11	Not easy for ppl with disabilities to watch their kids play hockey.	11/3/2025 6:41 PM
12	Accessibility to canteen and warm room needs to be improved. Elevator access should be available for all events	11/3/2025 6:32 PM
13	My elderly parents can’t get to the warm area and can barely get up the bleachers. Poor seating options	11/3/2025 6:07 PM

14	Needs updating	11/3/2025 5:19 PM
15	There is no accessible seating. It’s incredibly hard to move around if you have accessibility issues.	11/3/2025 4:12 PM
16	Can always be improved.	11/3/2025 3:57 PM
17	The bleachers are not safe.	11/3/2025 3:53 PM
18	Not enough wheelchair assessibility	11/3/2025 3:26 PM
19	Not accessible for the elderly and disabled. Can't get into the bleachers, upstairs to the warm room and can't stand that long to watch a game.	11/3/2025 3:24 PM
20	A little tricky for my older family members to watch hockey as the steps are high	11/3/2025 3:04 PM
21	Bleachers not accessible.	11/3/2025 12:45 PM

Q15 If you are unsatisfied with any other amenities within Cody Banks Arena, please tell us why below. Please be as specific and detailed as possible.

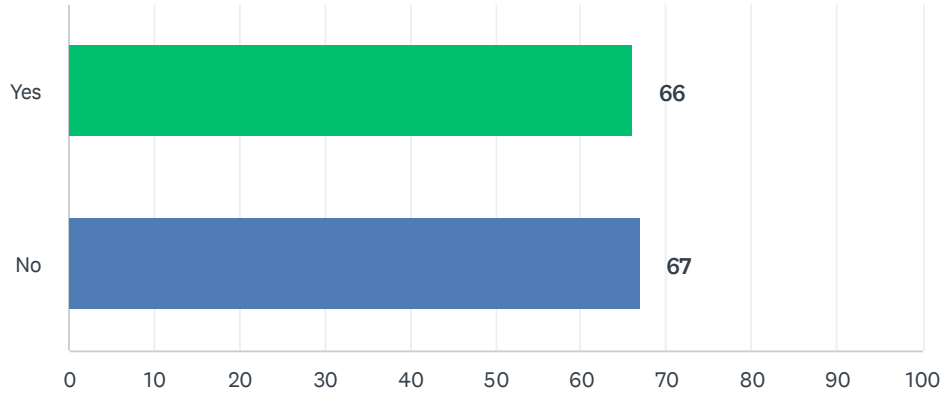
Answered: 29 Skipped: 234

#	RESPONSES	DATE
1	Could there be space for indoor lawn bowling within the arena?	11/17/2025 9:59 AM
2	-	11/15/2025 9:30 AM
3	N/A	11/14/2025 10:18 PM
4	Exterior structure needs remediation work	11/14/2025 10:11 AM
5	I would like to see a gymnastics facility included in the redesign	11/13/2025 7:07 PM
6	This rink is OLD. A new rink has been required at this site for some time, has been promised with no results. Now is time to do both the rink and the HALL.	11/10/2025 1:46 PM
7	It would be nice to have a basketball facility	11/7/2025 6:56 PM
8	Rink is old and needs upgrades	11/6/2025 12:01 PM
9	Lobby can be very crowded and floors hazardous with wet boots especially in winter	11/5/2025 11:47 PM
10	Twin with simmons	11/5/2025 11:07 PM
11	A pro shop like the one at Pownal would benefit many needs. Also the canteen there is much better. The heaters never work. A new Zamboni would be great for the rink. Better internet to send photos of our kids to family. More accessible skate sharpening hours. A full walking track to parents while children practice would entice more people. A pool would benefit the neighbourhood and surrounding areas. Comfier seating with back support would be nice. A warming room for young children. An upgrade to the community room so that more privacy would be convenient, or a larger space for weddings, etc.	11/4/2025 9:59 PM
12	Old and needs to be replaced	11/4/2025 9:13 AM
13	Sherwood deserves new facilities!!!!	11/4/2025 9:08 AM
14	Cooling in the summer, no A/C or airflow. We typically rent in the summer months and it is almost unusable in August with air quality. We are happy in the space but would welcome more accessible spaces with good air quality!	11/4/2025 9:01 AM
15	If a major renovation will take place, then Olympic sized ice would be the best option. This allows more room for speed skaters and figure skaters. Furthermore, for hockey, it allows better shared half ice practices and improved cross-ice games for younger teams.	11/4/2025 12:13 AM
16	Front entry needs to be usable space.	11/3/2025 10:04 PM
17	Indoor walking track and accessible meeting room would be great. The meeting room and warm room has no elevator.	11/3/2025 6:25 PM
18	Lobby is often very congested…too snall	11/3/2025 6:07 PM
19	The community could use a hub for kids families seniors	11/3/2025 5:47 PM
20	Maybe could install walking track	11/3/2025 5:19 PM
21	The current facility is not meeting the communities needs. A multi sport complex would be more tailored to the communities needs	11/3/2025 5:16 PM
22	Not everything is sticks and hockey. We need an indoor basketball court.	11/3/2025 4:25 PM
23	Opportunity to do a major renovation of the existing facility to bring it up to a modern standard	11/3/2025 4:18 PM

	by expanding the dressing room/lobby area to the south. Ice pad could use new boards, glass, ice plant, raise the roof to provide more clearance.	
24	I think I have stated my concerns. Lots of space to be used and a new rink is much much needed - Simmons looks great and would be an excellent model	11/3/2025 4:10 PM
25	Needs to be ripped down and new facilities added	11/3/2025 4:08 PM
26	The staff are great.	11/3/2025 3:53 PM
27	Create a community centre that caters to many areas of the community. Not just skating and lawn bowling.	11/3/2025 3:44 PM
28	Lobby is to small and not welcoming	11/3/2025 3:43 PM
29	It's an aging complex and it's time to see how it could better serve the community while getting a facelift. You only do this once in a generation, so best to put best foot forward since amalgamation of these complexes doesn't seem to be happening.	11/3/2025 3:03 PM

Q16 Do you feel upgrades/improvements are needed for the Sherwood Lawn Bowling Club?

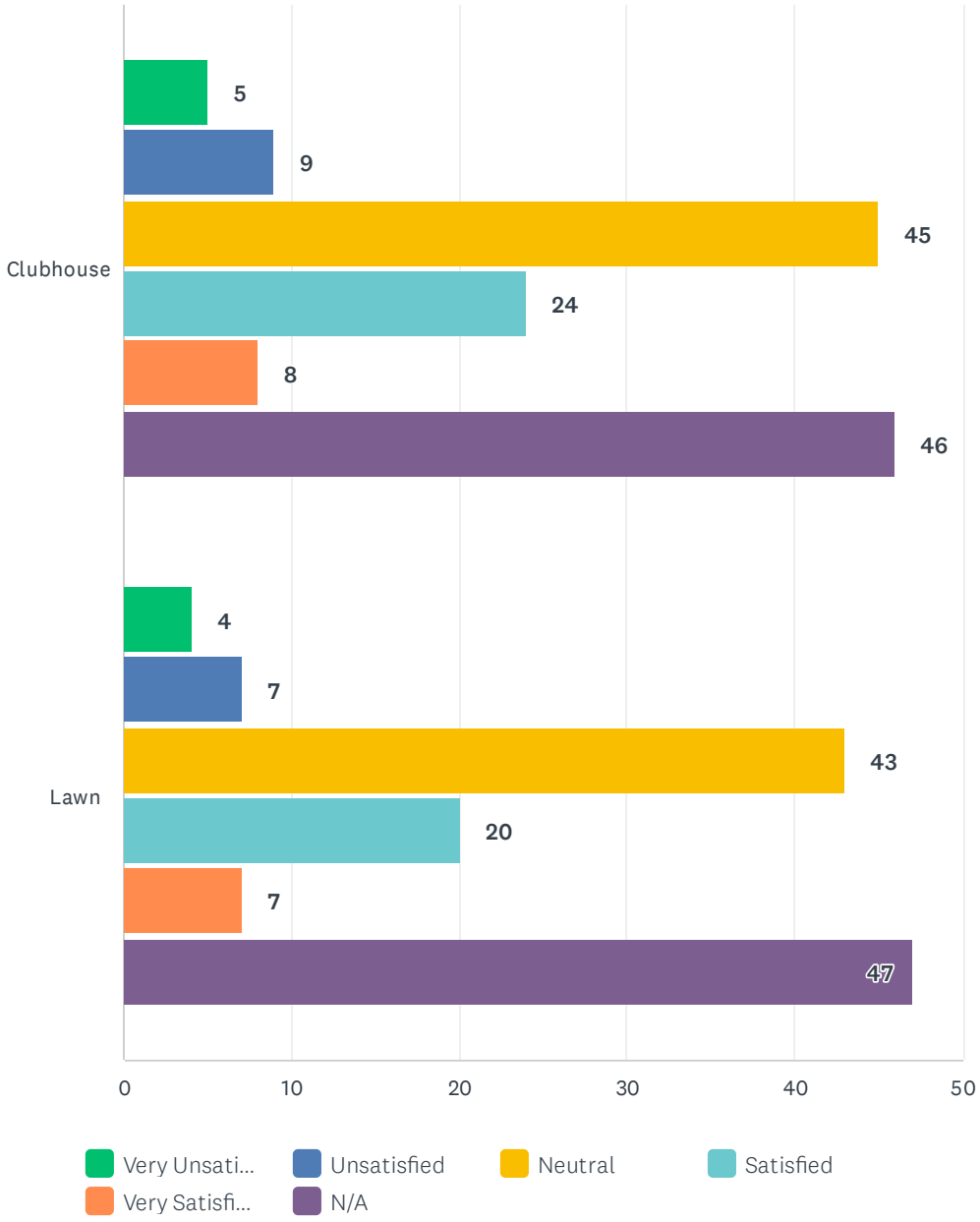
Answered: 133 Skipped: 130



ANSWER CHOICES	RESPONSES	
Yes	50%	66
No	50%	67
TOTAL		133

Q17 Please rate your satisfaction with the existing amenities provided at the Sherwood Lawn Bowling Club.

Answered: 139 Skipped: 124



	VERY UNSATISFIED	UNSATISFIED	NEUTRAL	SATISFIED	VERY SATISFIED	N/A	TOTAL	WEIGHTED AVERAGE
Clubhouse	4% 5	7% 9	33% 45	18% 24	6% 8	34% 46	137	3.23
Lawn	3% 4	5% 7	34% 43	16% 20	5% 7	37% 47	128	3.23

#	COMMENTS FOR "CLUBHOUSE"	DATE

1	Better climate control that is environmentally friendly is needed (heat pump). Outer structure of the building needs repairs and paint.	11/17/2025 10:02 AM
2	clubhouse is old, but suitable for what is needed	11/17/2025 9:10 AM
3	Heating/Air Conditioning could be improved.	11/15/2025 11:49 AM
4	The bldg is old and needs upgrading. However the Club could use a mtg room and kitchen so we could continue to have coffee/tea and socials involving a meal. As long as these facilities are available to the lawn bowling participants it doesn't necessarily need its own Club but we need to have access to the above mentioned and washrooms several times a week as the Club plays almost everyday of the week during the season. With the changes in weather patterns we could also have our season extended to the end of October or better still have some indoor facilities to play earlier in the season. Thank you to the parks staff for keeping our greens in good condition.	11/14/2025 10:54 PM
5	needs siding replaced on club house new storage sheds they are allrotted out on sills one storage of a building about 24 /20 would work	11/14/2025 7:47 PM
6	Need upgrading to existing buildings	11/14/2025 7:39 PM
7	Need more washroom facilities. Need designated parking area.	11/14/2025 7:32 PM
8	Better storage building for mats, Grass roller and green mats.	11/14/2025 7:25 PM
9	Short season (we should open earlier and end Thanksgiving weekend), not protected from wind. Lighting could be improved. Perhaps umbrellas over benches for hot days. No beer sales. Better parking layout. Needs paved driveway.	11/14/2025 7:24 PM
10	This is the only location in Charlottetown for this sport. We as a community have a responsability to ensure we maintain this space for those who use it. A safe space for seniors and/or members of the community that use this amenity, must be prioritized.	11/12/2025 10:56 AM
11	We have never used the lawn bowling facility and don't know anyone who has.	11/6/2025 9:17 AM
12	Just outdated, hasn’t changed in 20+ years	11/5/2025 3:56 PM
13	Should it be lawnbowling or another outdoor sport. Tennis? Pickle ball?	11/3/2025 6:27 PM
14	Needs updates	11/3/2025 5:19 PM
15	There is no need for the lawn bowling. It is a waste of space and could be of better use as something else that actually gets use.	11/3/2025 5:18 PM
16	Remove	11/3/2025 4:08 PM
17	There is little known about the lawn bowling portion.	11/3/2025 3:53 PM
#	**COMMENTS FOR "LAWN"**	**DATE**
1	Last season the green was not well maintained. We understand it was partly due to lack of a product to put on the greens in early season. But better upkeep of the green is needed. Weeding, careful growing and cutting of the grass, etc.	11/17/2025 10:02 AM
2	Greens were ok this year, think at times they may have needed to be cut or thatched more often, but appreciate what City does for the club	11/17/2025 9:10 AM
3	Not cut, fertilized or aerated thoroughly or frequently enough	11/15/2025 9:23 PM
4	Lighting	11/15/2025 6:12 AM
5	Too many bare spots on green. Some uneveness on green.	11/14/2025 11:56 PM
6	The crows pick at the lawn and it makes a mess of our surface at times.	11/14/2025 10:54 PM
7	The greens appear to deteriorate over the summer months.	11/14/2025 7:33 PM
8	Washrooms are outdated and run down. No parking except for bumpy, sloping fields.	11/14/2025 7:32 PM
9	This year it needed to be aireated.	11/14/2025 7:25 PM
10	Uneven surface. Patches of grass worn, dead or diseased. Possible fungus or dollar spot.	11/14/2025 7:24 PM

11	This is the only location in Charlottetown for this sport. We as a community have a responsability to ensure we maintain this space for those who use it. A safe space for seniors and/or members of the community that use this amenity, must be prioritized.	11/12/2025 10:56 AM
12	Needs repairs	11/5/2025 3:56 PM
13	There is no need for the lawn bowling. It is a waste of space and could be of better use as something else that actually gets use.	11/3/2025 5:18 PM

Q18 If you are unsatisfied with any other amenities within the Sherwood Lawn Bowling Club, please tell us why below. Please be as specific and detailed as possible.

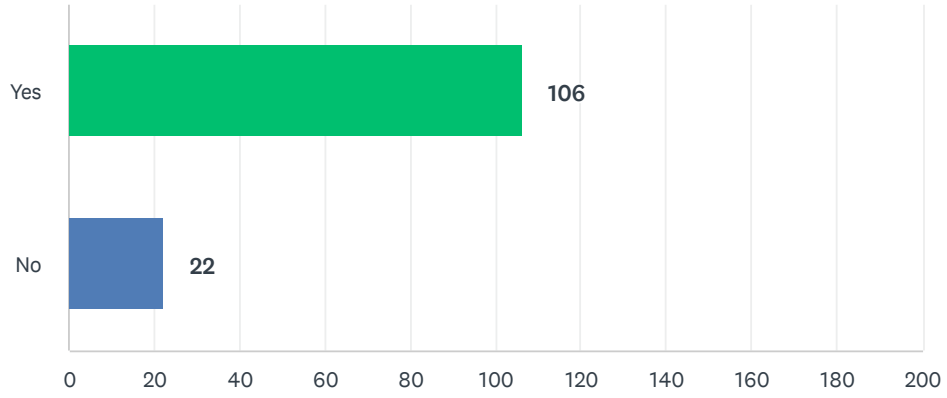
Answered: 31 Skipped: 232

#	RESPONSES	DATE
1	Better lighting for evening play on the greens needed.	11/17/2025 10:02 AM
2	Better heat and cooling in the clubhouse, upgraded kitchen	11/15/2025 9:23 PM
3	Ramp to access clubhouse is needed.	11/15/2025 11:43 AM
4	-	11/15/2025 9:31 AM
5	Just the lost parking areas due to the new road behind the arena to the new school and the spaces ropped of on the road from the arena up to the present lawn bowling parking area.	11/14/2025 10:34 PM
6	n/a	11/14/2025 10:19 PM
7	Storage sheds need updating. Clubhouse could use electric heating units on walls for early and late season activities.	11/14/2025 9:44 PM
8	The storage sheds are in need of repair or replaced	11/14/2025 9:28 PM
9	Entrance needs to allow for a ramp forbowlers with mobility challenges.	11/14/2025 9:09 PM
10	Lawn bowling is an accessible sport to play, but the current facilities do not allow for mobility-impaired people to participate. A year round playing surface would improve accessibility to the game for players of all ages and mobilities.	11/14/2025 8:33 PM
11	gate entrance post straightened so locks work right	11/14/2025 7:47 PM
12	This comment does not apply to the above question, but I would like to see Lawn Bowling receive more attention in the media, as it is a wonderful sport for young and older players. It is especially favourable to retirees providing manageable skill levels, fresh air, exercise and socialization. Future consideration should be given to a year round Lawn Bowling Facility.	11/14/2025 7:33 PM
13	The wood planks around the green should be lowered to make the green easier to step onto more safely.	11/14/2025 7:25 PM
14	Would be wonderful to install awnings at the ends to provide relief from heat. Very helpful at Truro club.	11/14/2025 7:24 PM
15	Equipment storage sheds are old and a newer building would provide better access and safety.	11/14/2025 7:24 PM
16	Season could be open longer	11/14/2025 7:16 PM
17	the storage sheds needs to be replaced with a single unit.	11/14/2025 6:52 PM
18	The community needs to be more aware of this space and more advertising should be done.	11/12/2025 10:56 AM
19	We do not use this bowling area, but certainly it needs to be upgraded for the people who enjoy this sport.	11/10/2025 1:48 PM
20	What is the overall usage of lawn bowling amenities. Does it make financial sense to continue supporting it.	11/9/2025 7:27 AM
21	I don't know how much it is actually used. Adding a pickle ball court would be a popular option.	11/6/2025 9:17 AM
22	It’s a waist of money and hardly gets used	11/4/2025 7:44 AM
23	Is the lawn bowling even used enough to warrant upgrading it?	11/3/2025 9:34 PM
24	No experience as unaware it existed	11/3/2025 6:47 PM

25	More access and flexibility	11/3/2025 5:32 PM
26	There is no need for the lawn bowling. It is a waste of space and could be of better use as something else that actually gets use.	11/3/2025 5:18 PM
27	Add more state of the art facilities	11/3/2025 4:08 PM
28	Waste of prime real estate	11/3/2025 4:07 PM
29	I'm sure that space could possibly be used for something that creates more revenue or use maybe	11/3/2025 3:47 PM
30	I've never used it, nor do I know how to, so that's a barrier.	11/3/2025 3:04 PM
31	Pickleballlll	11/3/2025 1:56 PM

Q19 Do you feel upgrades/improvements are needed for the Sherwood Recreation Hall?

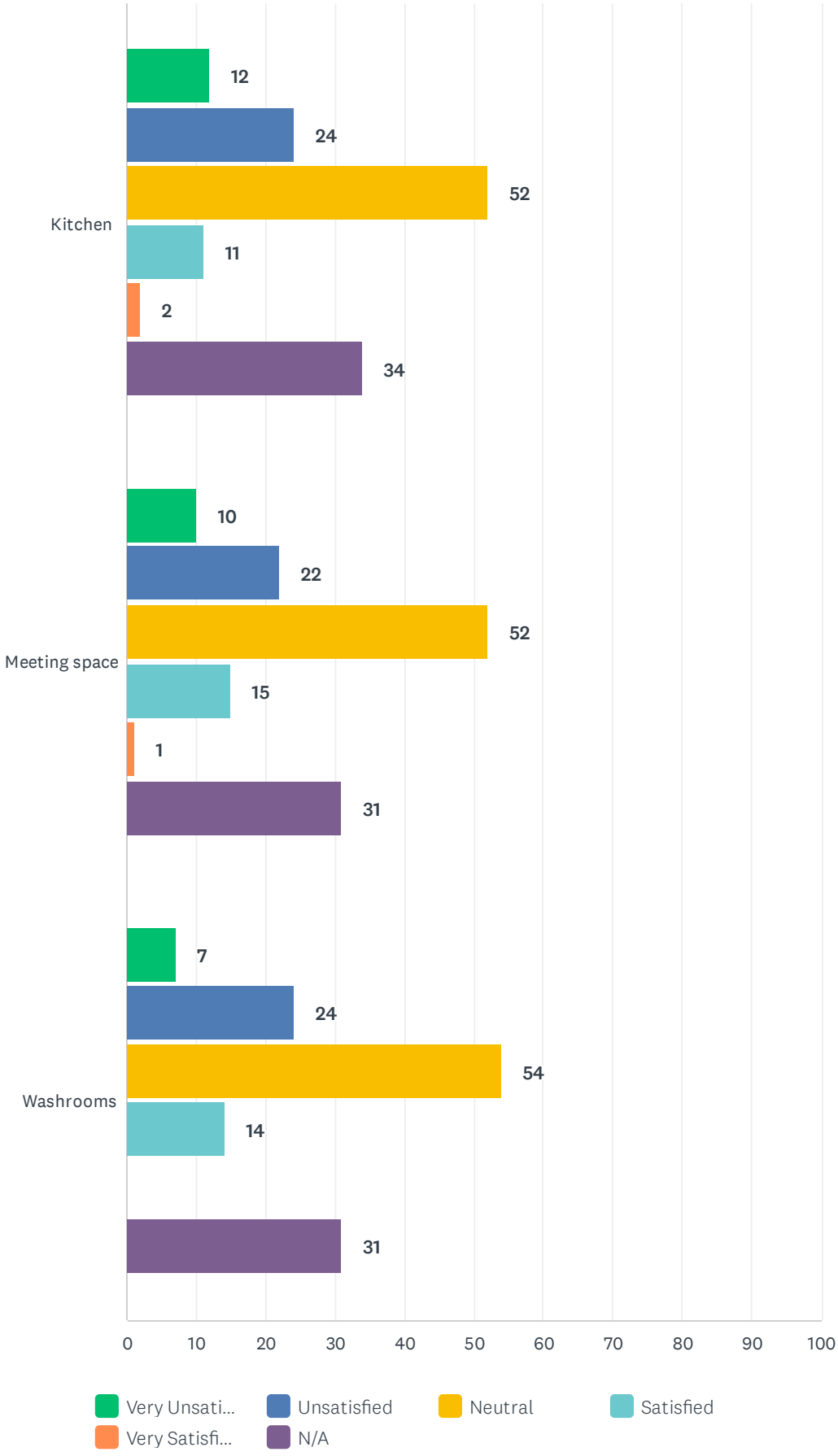
Answered: 128 Skipped: 135



ANSWER CHOICES	RESPONSES	
Yes	83%	106
No	17%	22
TOTAL		128

Q20 Please rate your satisfaction with the existing amenities provided at the Sherwood Recreation Hall.

Answered: 136 Skipped: 127


Kitchen
12
24
52
11
2
34
Meeting space
10
22
52
15
1
31
Washrooms
7
24
54
14
31
0
10
20
30
40
50
60
70
80
90
100
Very Unsati...
Unsatisfied
Neutral
Satisfied
Very Satisfi...
N/A

	VERY UNSATISFIED	UNSATISFIED	NEUTRAL	SATISFIED	VERY SATISFIED	N/A	TOTAL	WEIGHTED AVERAGE
Kitchen	9% 12	18% 24	39% 52	8% 11	1% 2	25% 34	135	2.67
Meeting space	8% 10	17% 22	40% 52	11% 15	1% 1	24% 31	131	2.75
Washrooms	5% 7	18% 24	42% 54	11% 14	0% 0	24% 31	130	2.76

#	COMMENTS FOR "KITCHEN"	DATE
1	Too small needs upgrading	11/13/2025 7:07 PM
2	the fridge needs to be updated	11/12/2025 12:33 PM
3	Old, dark and there is an odour	11/9/2025 7:42 AM
4	Modernized	11/7/2025 8:57 AM
5	Needs updating	11/6/2025 12:03 PM
6	Too small for the community	11/5/2025 3:56 PM
7	Upgrade and deep cleaning.	11/4/2025 10:50 PM
8	Feel like this space would be utilized more if it was upgraded	11/4/2025 9:11 AM
9	It is disgusting!! Old, dated and dirty.	11/3/2025 10:06 PM
10	Needs upgrades	11/3/2025 9:34 PM
11	Needs upgrade	11/3/2025 7:13 PM
12	It’s very old and outdated unsanitary and not very clean	11/3/2025 6:56 PM
13	Almost not able to use	11/3/2025 5:51 PM
14	Needs updating. Better stove, fridge...maybe two? Newer microwave.	11/3/2025 5:23 PM
15	Old and out dated	11/3/2025 5:04 PM
16	Dated needs updating	11/3/2025 4:53 PM
17	Pour out of date equipment	11/3/2025 4:12 PM
18	Small and whole area needs a facelift	11/3/2025 4:10 PM
19	Needs more space and better equipment.	11/3/2025 3:59 PM
20	Don’t like the entrance stairs	11/3/2025 3:44 PM

#	COMMENTS FOR "MEETING SPACE"	DATE
1	Not large enough.	11/15/2025 5:07 PM
2	it needs another heat pump closer to the kitchen, in the summer it was way too hot and the space it too big for one heat pump	11/12/2025 12:33 PM
3	Dark, musty and overall not conducive to participative meetings. Residents do not participate because of the venue.	11/9/2025 7:42 AM
4	separate room for meeting	11/7/2025 8:57 AM
5	Needs updating and	11/6/2025 12:03 PM
6	Good for what it is but needs upgrades	11/4/2025 9:11 AM
7	It’s an empty room with nothing- no media l, scenes, make is usable for different groups.	11/3/2025 10:06 PM
8	Old	11/3/2025 7:32 PM

9	Needs work	11/3/2025 7:13 PM
10	In need of updates and repairs	11/3/2025 6:56 PM
11	Better Access for people with limited Mobility	11/3/2025 6:48 PM
12	As we meet play 3 times a week for Tai chi we are very pleased with the Sherwood Rec Hall There have been some upgrades in the past few years ..to Windows, Heat Pump, and a ramp at the side door. some things do need need to be updated in the Washroom and the flooring. The front entrance steps are metal and very slick in the winter or are wet. There have been issues with windows being unlocked when we arrive to start a session. If there is a issue a contact person from our group just need to inform a concern to City Parks and Rec and they are happy to get the info and things are looked into right away. .Our group is mostly all Seniors and appreciate the ability to come together for light exercise and participate in a comfort and easy to access Facility ..Good for our health ...	11/3/2025 6:48 PM
13	Need bigger. Space and more options, no wifi just old tired building needed upgrade. Lions club could offer warming shelter if generator was installed	11/3/2025 6:38 PM
14	It’s find to host a meeting if you are able to book the space	11/3/2025 5:51 PM
15	Several tables are broken. No real proper storage place. No designated safe srorage place for groups that use space weekly that doesn't get damaged or broken into. (I.e. place for girlguides to keep stuff there)	11/3/2025 5:23 PM
16	Old	11/3/2025 5:04 PM
17	Out of date with poor equipment, not useful as a meeting space	11/3/2025 4:12 PM
18	Small and not used enough	11/3/2025 4:10 PM
19	Dated	11/3/2025 3:59 PM

#	COMMENTS FOR "WASHROOMS"	DATE
1	Time for an update.	11/15/2025 5:07 PM
2	Never used them.	11/14/2025 8:49 PM
3	Outdated plus they smell	11/14/2025 10:12 AM
4	could require an update	11/12/2025 12:33 PM
5	outdate - limited space for those with mobility issues and provides limited privacy.	11/12/2025 10:57 AM
6	Again, the facility is old and news to be replaced. Spending money on an old building is not a good use of taxpayer dollars. Don’t make this another HEARTZ hall. We cannot afford . The building is not an architectural keeper. It is an old square block that has served for more than 60 years.	11/9/2025 7:42 AM
7	aeration, and an upgrade is needed	11/7/2025 8:57 AM
8	Needs upgrades	11/6/2025 12:03 PM
9	Same as above	11/4/2025 10:50 PM
10	Small and in need of updating, especially now that the after school program is using the facilities with greater frequency.	11/4/2025 4:54 PM
11	Good for what they are but need upgrades	11/4/2025 9:11 AM
12	Yucky	11/3/2025 7:13 PM
13	Needing updates and repairs Not very clean and sanitary	11/3/2025 6:56 PM
14	Small And not accessible	11/3/2025 6:38 PM
15	Needs newer and more spacious	11/3/2025 6:28 PM
16	Dated	11/3/2025 4:53 PM
17	No idea	11/3/2025 4:10 PM
18	Need updates	11/3/2025 3:59 PM

19	Frequently needed repairs when child attended after school there.	11/3/2025 3:45 PM

Q21 If you are unsatisfied with any other amenities within the Sherwood Recreation Hall, please tell us why below. Please be as specific and detailed as possible.

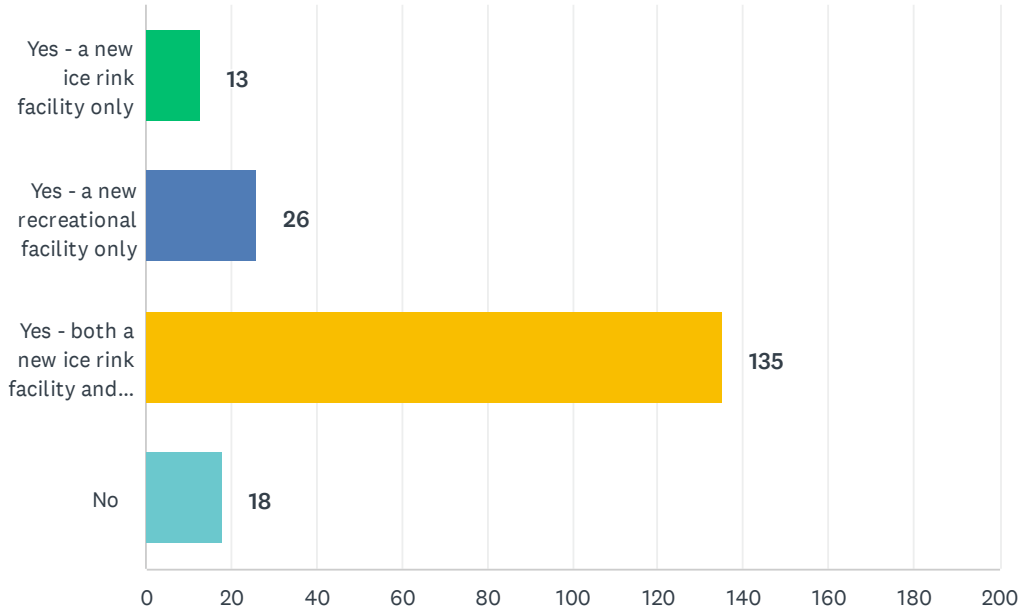
Answered: 21 Skipped: 242

#	RESPONSES	DATE
1	Facility should be upgraded and available for residents to rent for functions	11/12/2025 9:58 AM
2	All the areas in the hall are outdated and are in need of (a new building) at the earliest convenience.	11/10/2025 1:49 PM
3	Replacement is required. Option to build new centre attached to rink and away from maple ave. The existing hall is too close to road. Current hall is not a healthy place for anyone. Hot air system is dusty and smelly and there is a lingering oil smell. Lack of natural light results in residents not wanting to participate in activities planned for that facility.	11/9/2025 7:42 AM
4	Generally the space is feeling old and tired.	11/5/2025 11:48 PM
5	Overall - it's an affordable community space. Please don't make it sparkling and modern and therefore change its affordability.	11/4/2025 10:10 AM
6	Embarrassing that Community of Sherwood has to be identified with this old facility while facilities in other parts of city have much better facilities. The Community of Sherwood has been neglected for years.	11/4/2025 9:20 AM
7	Put the hall in the new arena	11/4/2025 7:44 AM
8	It needs a serious upgrade	11/3/2025 9:04 PM
9	Stairs at end of the building need to be replaced. Basement area is not accessible to all (elderly/those with special needs) Stairs from outside to the basement area are very narrow and not well lit. It’s dark, damp and dingy Would love to see an outdoor park area/playspace more green space, Walking track indoor/outdoor Sports areas (tennis court/ball court etc) Bigger/better building with stage and room to accommodate/grow community activities and events	11/3/2025 6:56 PM
10	The ramp to get inside is very difficult to use. Needed to find staff to even unlock door to enter building	11/3/2025 6:48 PM
11	Never used. Unaware how to access	11/3/2025 6:48 PM
12	Front stairs need to be updated the metal is and very slick when wet.	11/3/2025 6:48 PM
13	Basement not accessible	11/3/2025 6:38 PM
14	Steps are rusted, and it just isn’t very functional in its current state.	11/3/2025 5:51 PM
15	Could have better and bigger entry way for coats and shoes. More storage for cleaning supplies and access to said cleaning supplies for groups that use space weekly. I.e. can't mop the floor after parents come in with wet boots if mop and bucket is locked up.	11/3/2025 5:23 PM
16	Need a full kitchen. It is always booked. Need more space.	11/3/2025 5:18 PM
17	We need an indoor basketball court	11/3/2025 4:26 PM
18	Overall the facility is dated inside and out. It is small and often overlooked when people are hosting events.	11/3/2025 3:59 PM
19	old building	11/3/2025 3:45 PM
20	I think a new complex with a hall incorporated into it could serve all needs and open up parking.	11/3/2025 3:04 PM

21	needs to be replaced and combined with a larger community facility	11/3/2025 1:14 PM

Q22 Do you think a new ice rink facility or a new recreational facility is needed in Charlottetown?

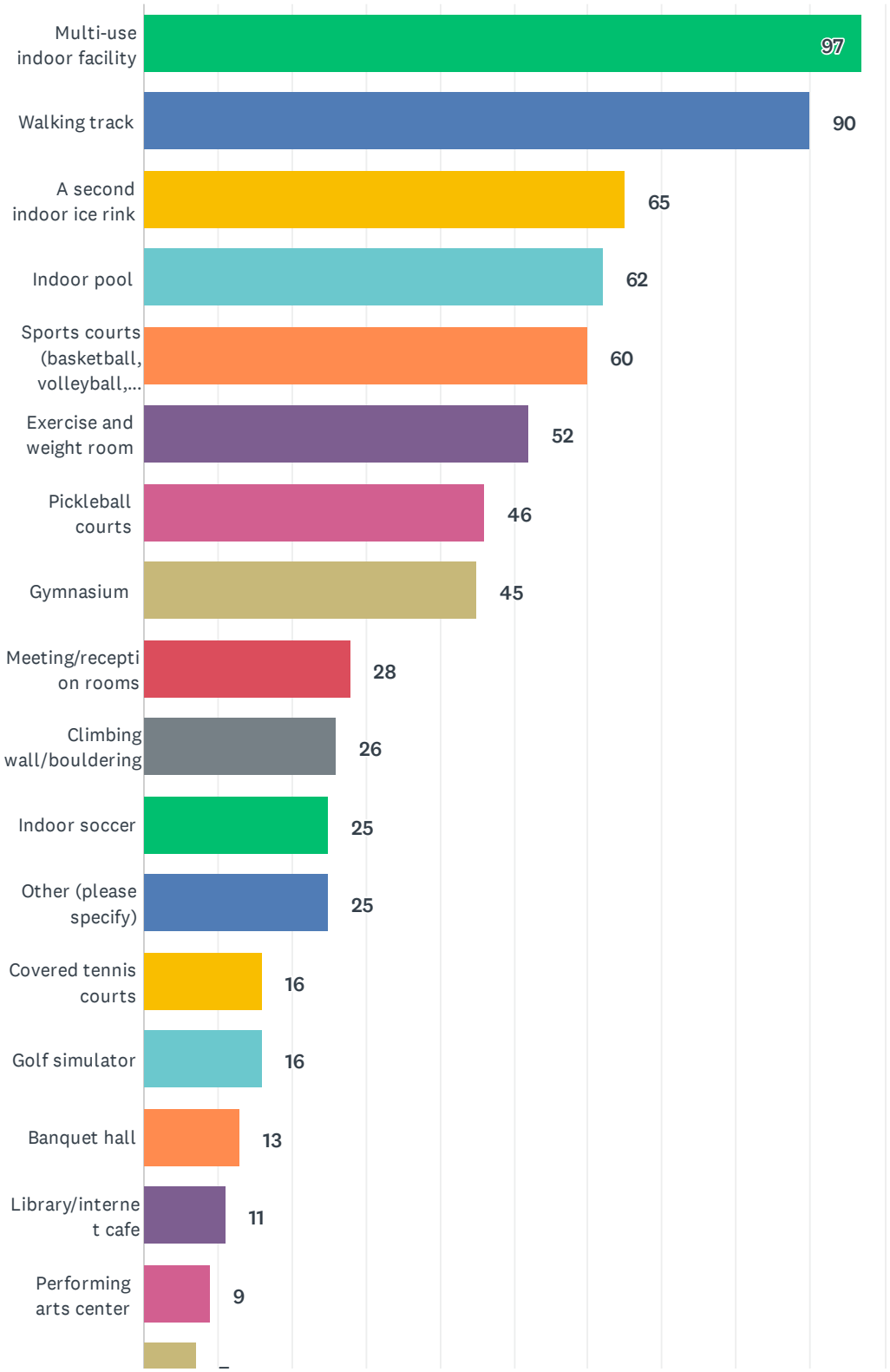
Answered: 192 Skipped: 71

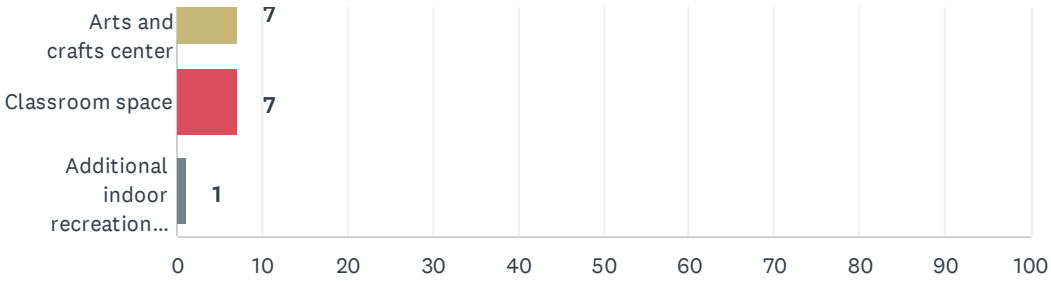


ANSWER CHOICES	RESPONSES	
Yes - a new ice rink facility only	7%	13
Yes - a new recreational facility only	14%	26
Yes - both a new ice rink facility and a new recreational facility	70%	135
No	9%	18
TOTAL		192

Q23 Please mark the top three INDOOR recreation spaces most needed in Charlottetown, in addition to what already exists. Please check up to three (3).

Answered: 202 Skipped: 61





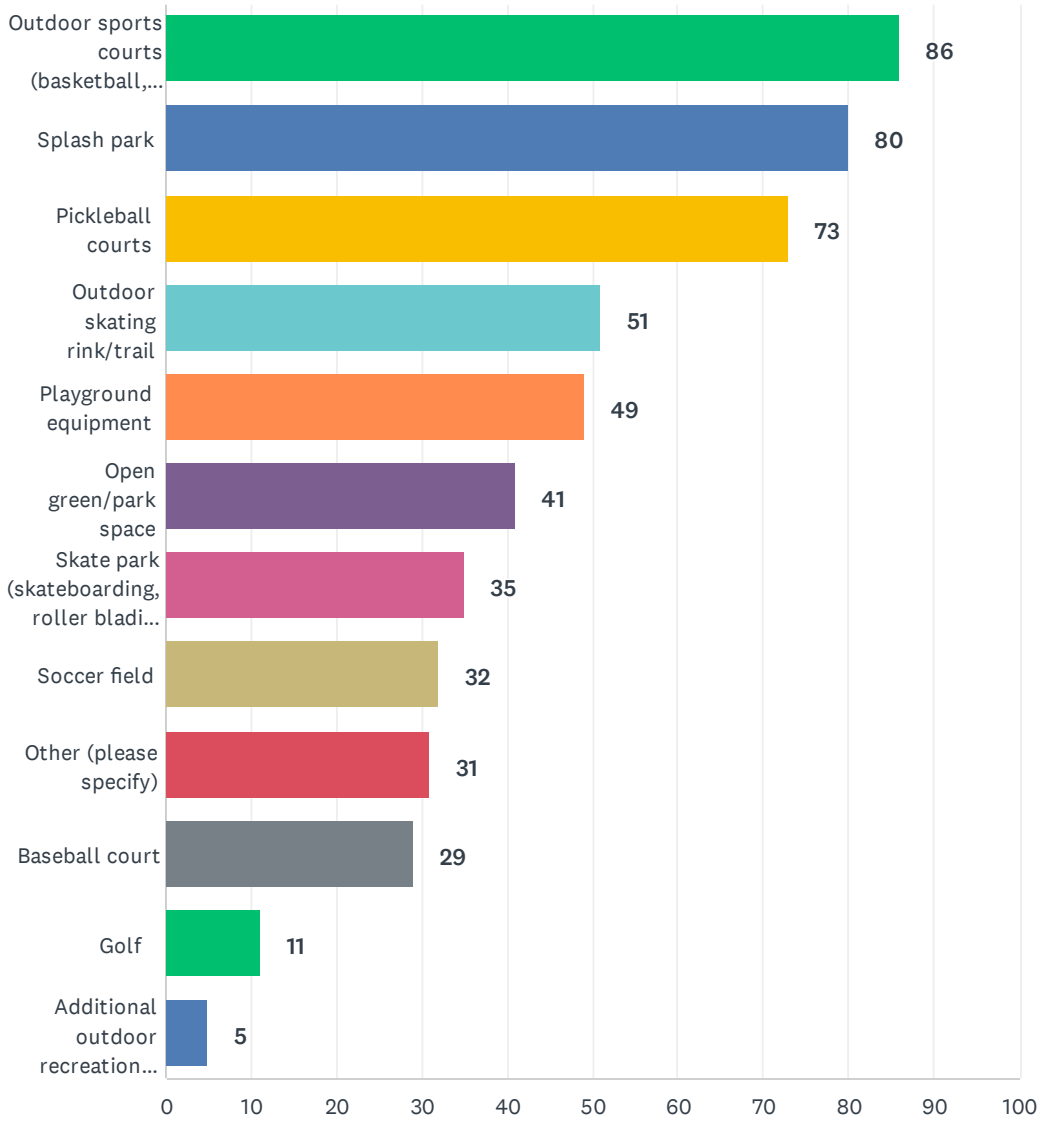
ANSWER CHOICES	RESPONSES	
Multi-use indoor facility	48%	97
Walking track	45%	90
A second indoor ice rink	32%	65
Indoor pool	31%	62
Sports courts (basketball, volleyball, etc.)	30%	60
Exercise and weight room	26%	52
Pickleball courts	23%	46
Gymnasium	22%	45
Meeting/reception rooms	14%	28
Climbing wall/bouldering	13%	26
Indoor soccer	12%	25
Other (please specify)	12%	25
Covered tennis courts	8%	16
Golf simulator	8%	16
Banquet hall	6%	13
Library/internet cafe	5%	11
Performing arts center	4%	9
Arts and crafts center	3%	7
Classroom space	3%	7
Additional indoor recreation spaces are not needed	0%	1
Total Respondents: 202		

#	OTHER (PLEASE SPECIFY)	DATE
1	Childcare centre.	11/16/2025 1:05 AM
2	Lacrosse	11/15/2025 7:51 PM
3	Dance hall for 50+	11/15/2025 5:51 PM
4	Very large free span room for Tai Chi.	11/15/2025 5:09 PM

5	Curling rink	11/15/2025 9:34 AM
6	Lawn bowling and lane bowling	11/14/2025 8:35 PM
7	Don't know	11/14/2025 7:44 PM
8	Lawn Bowling	11/14/2025 7:35 PM
9	Curling rink	11/14/2025 7:30 PM
10	A new bowling alley.	11/14/2025 7:27 PM
11	Gymnastics facility	11/13/2025 7:09 PM
12	A 200m running track	11/13/2025 10:57 AM
13	yoga with infrared heating	11/12/2025 12:35 PM
14	Squash Courts	11/6/2025 2:42 PM
15	There are tons of indoor sports facilities, in our schools, that could be made available in evenings and weekends. I'd love to see the City & Dept Education work together on this, to enable space bookings. Does it require the City to pay for security renovations to schools, to enable access to gyms but not the rest of the school? Does it require the City to provide 'evening and weekend' superintendents? Let's be smart with the resources we already have.	11/4/2025 10:14 AM
16	Indoor running/jogging track.	11/4/2025 10:12 AM
17	You have jumped to Charlottetown. THIS SURVEY WAS IDENTIFIED AS ABOUT SHERWOOD. ADDING THIS ABOUT CHARLOTTETOWN IS NOT FAIR. DO A SEPARATE SURVEY ABOUT CHARLOTTETOWN	11/4/2025 9:29 AM
18	Indoor turf, 4 plex with 3 rinks and one turf	11/3/2025 10:08 PM
19	Second ice pad	11/3/2025 6:18 PM
20	Medical clinic	11/3/2025 5:51 PM
21	Indoor facility gymnasium could be multi-use	11/3/2025 5:00 PM
22	Basketball	11/3/2025 3:50 PM
23	Indoor baseball training facility	11/3/2025 2:50 PM
24	bowling lanes	11/3/2025 1:02 PM
25	velodrome	11/3/2025 12:11 PM

Q24 Please mark the top three OUTDOOR recreation spaces most needed in Charlottetown, in addition to what already exists. Please check up to three (3).

Answered: 191 Skipped: 72



ANSWER CHOICES	RESPONSES	
Outdoor sports courts (basketball, volleyball, etc.)	45%	86
Splash park	42%	80
Pickleball courts	38%	73
Outdoor skating rink/trail	27%	51
Playground equipment	26%	49
Open green/park space	21%	41
Skate park (skateboarding, roller blading, etc.)	18%	35
Soccer field	17%	32
Other (please specify)	16%	31
Baseball court	15%	29
Golf	6%	11
Additional outdoor recreation spaces are not needed	3%	5
Total Respondents: 191		

#	OTHER (PLEASE SPECIFY)	DATE
1	Disc Golf	11/17/2025 10:03 AM
2	Walking trails would be great. Indoor space for lawn bowling. It is a seniors activity primarily.	11/14/2025 10:57 PM
3	Accessible lawn bowling green	11/14/2025 8:35 PM
4	Donknow	11/14/2025 7:44 PM
5	Marked Trail Maps in Sherwood Area	11/14/2025 7:35 PM
6	Disc Golf	11/14/2025 7:32 PM
7	A 400m running track.	11/13/2025 10:57 AM
8	pool	11/8/2025 4:45 PM
9	Outdoor Squash Court	11/6/2025 2:42 PM
10	Beach volleyball	11/5/2025 3:57 PM
11	Beach volleyball	11/4/2025 10:15 PM
12	Commuter cycling facilities, separated from cars, so we can safely get to the parks and existing facilities.	11/4/2025 10:14 AM
13	Soft surface running/jogging loop in a park or outdoor track.	11/4/2025 10:12 AM
14	You have jumped to Charlottetown. THIS SURVEY WAS IDENTIFIED AS ABOUT SHERWOOD. ADDING THIS ABOUT CHARLOTTETOWN IS NOT FAIR. DO A SEPARATE SURVEY ABOUT CHARLOTTETOWN	11/4/2025 9:29 AM
15	Outdoor turf	11/3/2025 10:08 PM
16	Tennis	11/3/2025 9:18 PM
17	It's baseball diamond, not court	11/3/2025 9:06 PM
18	Designated Space for Tai Chi Players.. A Green Space that is Flat surface that is maintained to provide The number of Tai Chi Players a space to do their Practice ground that is	11/3/2025 6:55 PM

19	Splash park is a great idea for the area with a school and several after-school clubs	11/3/2025 6:18 PM
20	Walking trails	11/3/2025 5:56 PM
21	Outdoor pool in Sherwood	11/3/2025 5:50 PM
22	Ball hockey surface	11/3/2025 5:46 PM
23	Pump track	11/3/2025 4:42 PM
24	Beach Volleyball court	11/3/2025 4:41 PM
25	Mulberry would be a great spot for a splash pad, neutral to East and West Royaltys. Take the Frisbee golf and put it at Centennial Park, how someone thought it was a good idea to jam next to a ball field and in people's back yards is behind me especially with all the green space and hills at Centennial Park.	11/3/2025 3:51 PM
26	Walking path	11/3/2025 3:48 PM
27	Curling rink	11/3/2025 3:36 PM
28	Disc Golf	11/3/2025 3:35 PM
29	Dog park	11/3/2025 1:31 PM
30	A bike skills park	11/3/2025 12:41 PM
31	velodrome	11/3/2025 12:11 PM

Q25 If you have any further comments that you would like to be considered as part of this study, please provide them below.

Answered: 39 Skipped: 224

#	RESPONSES	DATE
1	Thank you again to Parks staff for the work on the lawns of the lawn bowling club ! 😄	11/14/2025 10:58 PM
2	The Sherwood Lawn Bowling greens are the only lawn bowling greens on PEI, & this club brings in tourism dollars because of it's ability to host Atlantic Championships & other provinces to it's bonspiels, both competitive & fun.	11/14/2025 9:14 PM
3	Mixed use spaces should be prioritized then spaces that are accessible to the widest range of ages and mobilities.	11/14/2025 8:36 PM
4	Please don't remove our Lawn Bowling facility……	11/14/2025 7:28 PM
5	I would like to see a new gymnastics facility included in a new complex	11/13/2025 7:09 PM
6	Recreation is not all about hockey. Individual wealthy donors may be interested in supporting their community and partnering with the city. Not ever facility needs to be in downtown Charlottetown.	11/9/2025 7:50 AM
7	If you are happy with Simmons, why reinvent the wheel. I'm sure there are some things you would alter with that facility if you could but for the most part it is a nice facility.	11/7/2025 1:46 PM
8	The Cody Banks and complex does not have the land or the roads to support that type of facility . It should be replaced with a new double arena and gym. I believe off the bypass highway on the land between Mount Edward Rd and Malpeque Rd. Out of the school parking lot and Sherwood neighbourhood Cooper	11/6/2025 8:49 PM
9	I think the Sherwood area is in desperate need of a recreational facility/complex.	11/6/2025 9:20 AM
10	Some Ideas -Lawn bowling club to Mulberry(better grass/turf growing conditions) -Soccer fields at stonepark should be repurposed as minor soccer program location(bigger property, safer parking) -Keep the existing structure of Cody banks in tact, and use a portion or all of the existing facility for curling/pickleball/indoor soccer/Meeting spaces. -introduce an L-shaped design with a new ice surface running in the opposite direction of the existing one and tie the two of them together. Keep the structure of the rink but remove the entry/maplewood room end of the facility. I would appreciate the opportunity to be involved in this project and its' planning.	11/5/2025 8:50 PM
11	Location and neighbourhood make great use of the current rink and rec centre. A fresh redesign combining both properties could offer much better functionality and efficiency.	11/5/2025 5:16 PM
12	I feel that Sherwood/Charlottetown could benefit from a multi complex ball diamonds for both softball and baseball. Rink should be twinned. A new community centre.	11/4/2025 10:57 PM
13	The Cody Banks rink was built from community fund raising and with the assistance of many unpaid volunteers. Cody Banks with the help of the junior hockey players built the concrete block walls for the dressing rooms. The rink was designed for a future expansion to 2 rinks but that never happened.	11/4/2025 12:48 PM
14	We need an additional indoor facility with a running/jogging track for the winter. Current facilities are inadequate/not enough. Thank you!	11/4/2025 10:14 AM
15	You have jumped to Charlottetown. THIS SURVEY WAS IDENTIFIED AS ABOUT SHERWOOD. ADDING THIS ABOUT CHARLOTTETOWN IS NOT FAIR. DO A SEPARATE SURVEY ABOUT CHARLOTTETOWN	11/4/2025 9:32 AM
16	Sherwood deserves new facilities!	11/4/2025 9:15 AM
17	I would love to see a multi-use sport centre available! We frequent other provinces and cities often for our sport and the best facilities we have seen are large facilities with walking tracks and multiple booking spaces in the same open area (divided by drop down room dividers). It	11/4/2025 9:05 AM

	allows for all sport users of all levels to participate, we often have shared a space with kids gymnastic practice, pickleball and little league indoor soccer all while family and friends are running on a full size track. I would love to see something similar come to Charlottetown, ice surfaces are great but typically are reserved for higher income athletes and not the community at large.	
18	An indoor pool would be a wonderful asset.	11/4/2025 5:30 AM
19	Please start using our space and our money better. As mentioned Simmons is the biggest waste of money. We need areas where more of our population can be active- counts (basketball, volleyball, pickleball, etc), turfs for football and field hockey). Not areas with one use- that is a waste!!	11/3/2025 10:11 PM
20	Another 25 m pool would be a huge waste. The one we have serves its purpose. Olympic size allows athletes to qualify for bigger and better events and it also gives us opportunities to Host bigger and better events	11/3/2025 9:47 PM
21	We need dedicated community gyms as our programming has outgrown the infrastructure and the lack of facilities is stunting development	11/3/2025 9:34 PM
22	Cody Banks is at the end of it's useful life span, obviously we got a great outdoor pool and rink facility at Simmons. I realize that ice time is hard to come by, but we lack indoor facilities generally here. Please include something for everyone and not just more hockey facilities. Thank you!	11/3/2025 9:22 PM
23	Please take all responses seriously	11/3/2025 9:06 PM
24	Hope we can have access for an indoor basketball in some schools to practice and training for basketball after school or even weekends.	11/3/2025 9:05 PM
25	Depending on the estimated life of Cody Banks, I would think that a master plan include one large facility on that land assembly. The city owns the bungalow next to the community centre	11/3/2025 7:48 PM
26	Charlottetown could use 2 more rinks to support and provide the opportunity for all teams from Charlottetown area to have their home ice in their community.	11/3/2025 6:40 PM
27	Cody banks arena has the best ice in the city, 2 of its dressing room ls are the largest in the city. The ice surface is perfectly sized for u7 and u9 up to u11 hockey.	11/3/2025 6:07 PM
28	Cody banks is one of our main rinks!! It requires many updates! We need this ice surface.	11/3/2025 6:07 PM
29	Stop wasting money on sports while it takes 8 weeks just to see a doctor. Fix your priorities.	11/3/2025 5:52 PM
30	Now is the time to invest in this area	11/3/2025 5:35 PM
31	There is a lack of large gymnasium space in Charlottetown capable of hosting multi sports/events. UPEI gym is limited and busy. School gyms are not large enough. Eastlink trade centre not always appropriate.	11/3/2025 4:21 PM
32	Sherwood is growing like crazy and we don't seem to have nearly enough new spaces to use. Everything is dated and behind the times. Spaces that can be multipurpose would be excellent to ensure most needs are met. Having venus where we can host large events such as tournaments that bring money to our local businesses would be excellent.	11/3/2025 4:05 PM
33	Yes, the canteen at Mulberry should be staffed by students during the summer for the confience of the taes payers/fans and employ more students.	11/3/2025 3:53 PM
34	Please don’t take all the space for parking at the cost of additional equipment	11/3/2025 3:48 PM
35	As part of the local basketball community, I would like to strongly advocate for the inclusion of a gymnasium within the plans for the new Sherwood Sport and Recreation Complex. Basketball participation in Charlottetown continues to grow rapidly, especially among children and youth. At this point, our community programs are at full capacity, and we are consistently running into facility limitations. We rely heavily on access to school gymnasiums, but these spaces are not available during professional development days, holidays, or storm closures, which significantly impacts our ability to provide consistent programming and meet the high demand. A dedicated gymnasium within the Sherwood Sport and Recreation Complex would help alleviate this shortage and provide a reliable, community-based space for local sports programs. It would also support year-round activity for residents of all ages, promote physical literacy, and strengthen community connection through sport and recreation. This addition	11/3/2025 3:36 PM

	would not only benefit basketball, but also other indoor sports and recreational groups who face similar challenges accessing facilities. A multi-purpose gym space would be a meaningful and long-term investment in the health and wellness of the Sherwood and Charlottetown community. Thank you for considering this important addition to the master plan.	
36	A basketball court would be amazing and a volleyball court like they have in Cornwall.	11/3/2025 3:26 PM
37	Have heard rumours that new faciality would be closer to Jewel's country market to cater to development out that way. Would not want to see the facilities in Sherwood shut down and placed further on the outskirts of town...	11/3/2025 3:06 PM
38	Lawn bowling needs dedicated parking. The current situation (parking on the grass) is a potential hazard. Hopefully the existing site will be redeveloped (or even expanded) to bring together multi-sport / community activities into one hub.	11/3/2025 1:23 PM
39	We need a fire station for the north end before we build a rink	11/3/2025 12:43 PM

Q26 If you would like to be alerted when future community engagement opportunities for this project come up, please leave your email below.

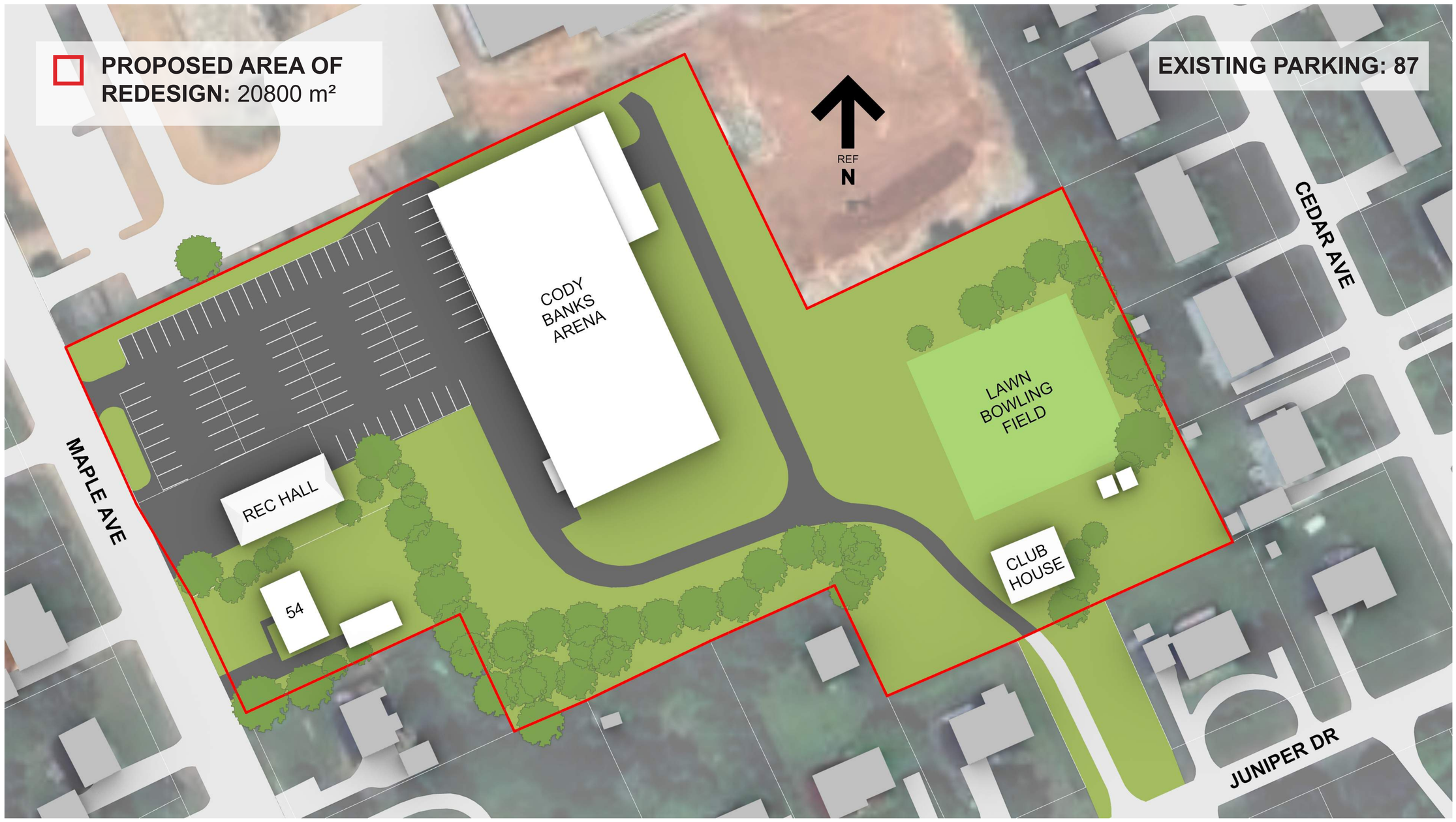
Answered: 46 Skipped: 217

#	RESPONSES	DATE
1	Normdewar@gmail.com	11/15/2025 7:51 PM
2	Bradyc49@gmail.com	11/15/2025 5:52 PM
3	rhparry@outlook.com	11/15/2025 12:01 AM
4	cheryl.cannon77@gmail.com	11/14/2025 10:58 PM
5	bfitz@bellaliant.net	11/14/2025 10:38 PM
6	Kked52@gmail.com	11/14/2025 9:14 PM
7	Kesf1100@gmail.com	11/14/2025 8:50 PM
8	Jschoenrank123@gmail.com	11/14/2025 8:34 PM
9	roberthill46@ hotmail.ca	11/14/2025 7:51 PM
10	harryandshirley80@yahoo.com	11/14/2025 7:36 PM
11	lmlarsen11@gmail.com	11/14/2025 7:28 PM
12	thegolfmajors@hotmail.com	11/14/2025 7:26 PM
13	Darrylbloom@yahoo.ca	11/14/2025 7:17 PM
14	rick.oastler@gmail.com	11/14/2025 6:54 PM
15	highballer9@gmail.com	11/14/2025 10:13 AM
16	rebeccamawle@hotmail.com	11/12/2025 11:00 AM
17	sknickle@upei.ca	11/10/2025 11:14 AM
18	Dusty@geminipei.com	11/6/2025 8:49 PM
19	bagoss68@gmail.com	11/6/2025 9:20 AM
20	russellhambly36@gmail.com	11/5/2025 9:54 PM
21	markperry194@gmail.com	11/5/2025 8:50 PM
22	Tmlewis40@gmail.com	11/5/2025 5:16 PM
23	Blinkletter@gmail.com	11/5/2025 4:24 PM
24	lisagauthier10@hotmail.com	11/4/2025 10:57 PM
25	Karenkeeler1@gmail.com	11/4/2025 10:02 PM
26	I check city web page every day to see what you are up to.	11/4/2025 9:32 AM
27	bethancdavies@gmail.com	11/4/2025 9:05 AM
28	Kristengrace08@hotmail.com	11/4/2025 7:22 AM
29	Eric.reynard@gmail.com	11/4/2025 12:16 AM
30	pgewest@gmail.com	11/3/2025 9:22 PM
31	Miketgauthier@gmail.com	11/3/2025 9:06 PM

32	Petepei@gmail.com	11/3/2025 7:48 PM
33	jjanetm00@gmail.com and blikely@gmail.com	11/3/2025 6:56 PM
34	Hood-colin@hotmail.ca	11/3/2025 6:50 PM
35	tcookone@gmail.com	11/3/2025 6:40 PM
36	Glenfinlake@gmail.com	11/3/2025 6:29 PM
37	macadamj5@gmail.com	11/3/2025 6:07 PM
38	cmason@pei.eastlink.ca	11/3/2025 5:06 PM
39	Martha_Jewell@yahoo.ca	11/3/2025 4:34 PM
40	Adamlowclark@gmail.com	11/3/2025 4:21 PM
41	donkersdanielle@gmail.com	11/3/2025 3:52 PM
42	tigersbasketball.ca@gmail.com	11/3/2025 3:36 PM
43	bruinshark@yahoo.ca	11/3/2025 3:09 PM
44	jessica.livingston.thomas@gmail.com	11/3/2025 2:18 PM
45	Suzanna.2007@hotmail.com	11/3/2025 1:57 PM
46	Build a fire station	11/3/2025 12:43 PM

Appendix C – December 2025 Engagement Session Presentation Boards

EXISTING SITE

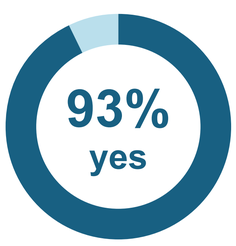


PLAN VIEW

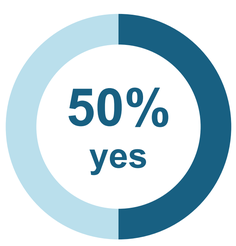
SURVEY: WHAT WE HEARD

November 3rd - 17th, 2025
263 responses

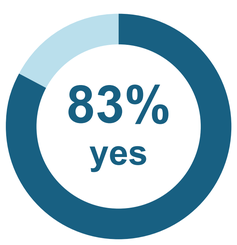
Existing Facilities: Are improvements and upgrades necessary?



CODY BANKS ARENA

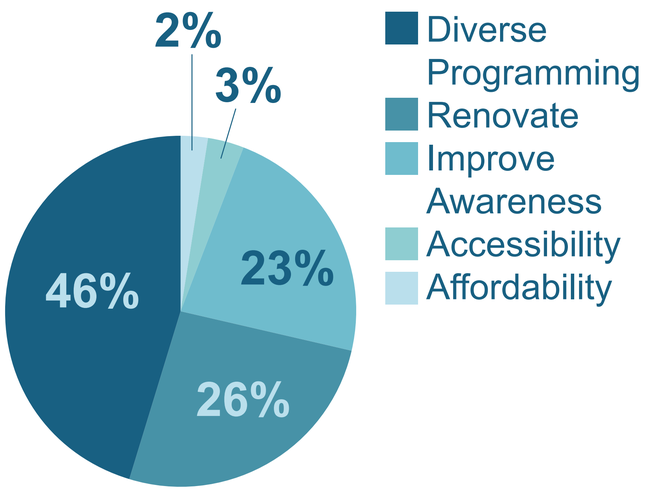


SHERWOOD LAWN BOWLING CLUB

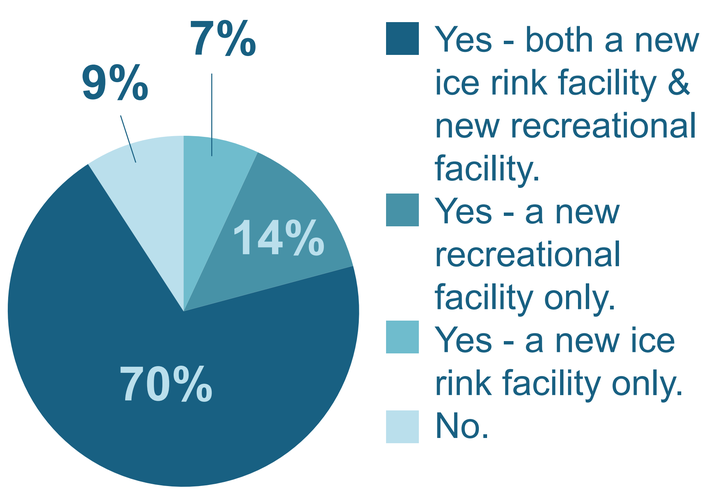


SHERWOOD RECREATION HALL

Improvements: What would make it easier for you to access & participate?



Multi-use Recreational Facility: Is one needed in Charlottetown?



Top 5 Identified Recreation Spaces Needed in Charlottetown:

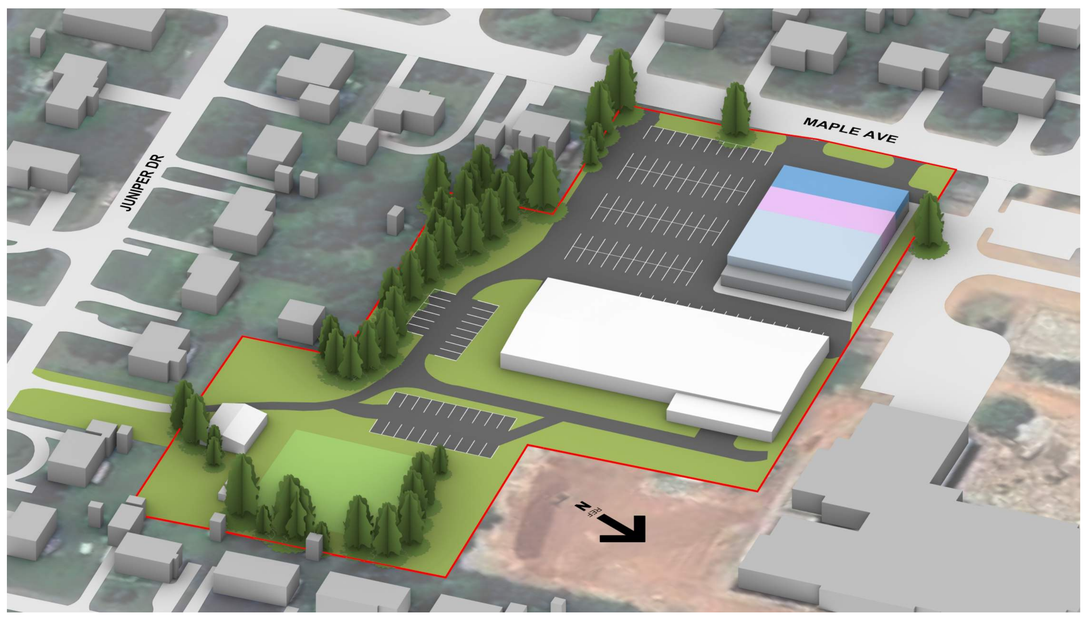
INDOOR

1. Walking Track
2. Second Ice Rink
3. Indoor Pool
4. Sports Courts
5. Exercise & Weight Room

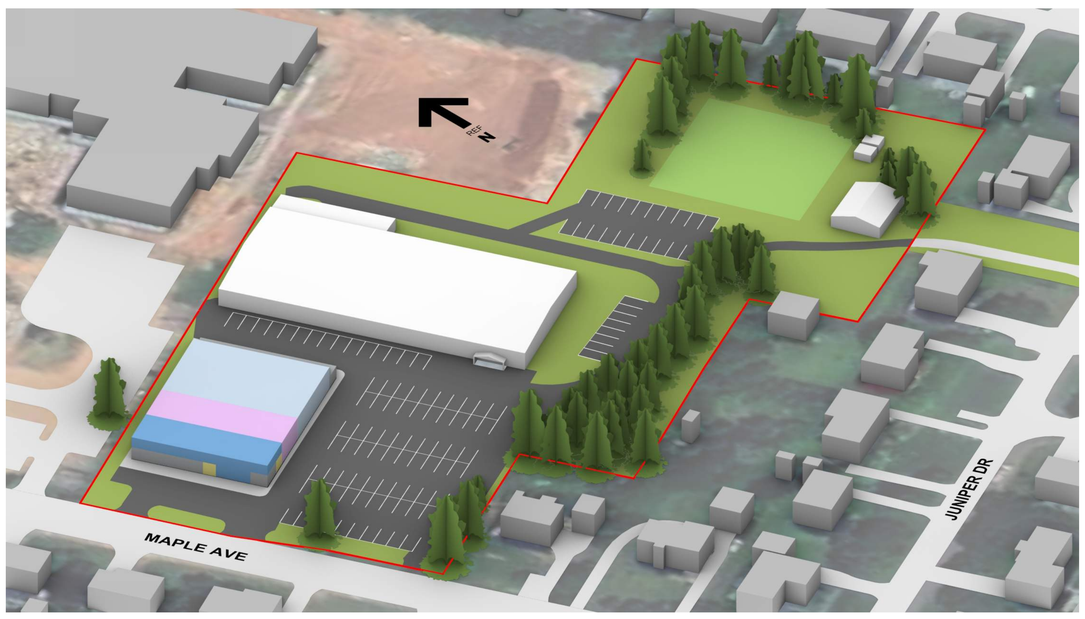
OUTDOOR

1. Outdoor Sports Courts
2. Splash Park
3. Pickleball Courts
4. Outdoor Skating Rink/Trail
5. Playground Equipment

OPTION 1



NE VIEW



SW VIEW

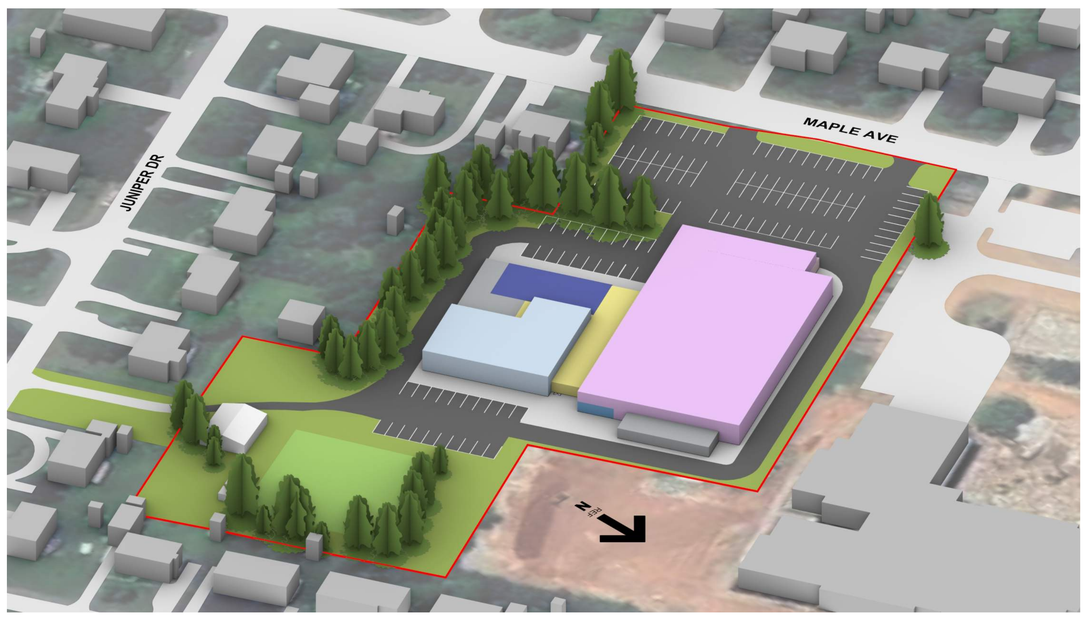


PLAN VIEW

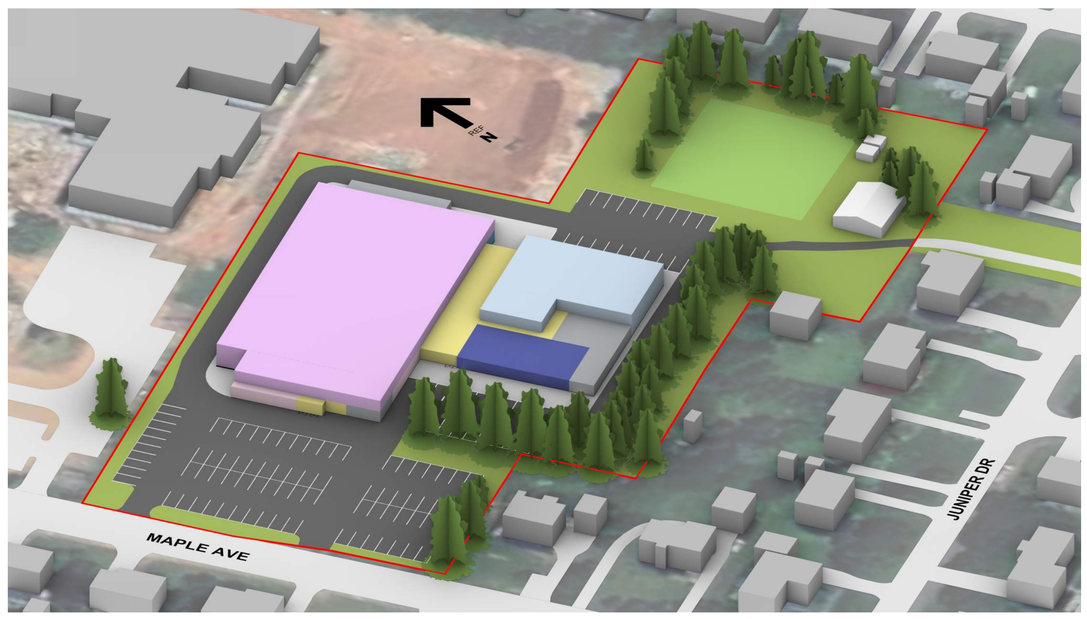
- Sherwood Recreation Hall to be <u>demolished</u>.
- Existing Cody Banks Arena and Sherwood Lawn Bowling Club to <u>remain</u>.
- New Multi-purpose Gymnasium and Additional Space (either Open Gym or Meeting Room w/ Kitchen) to be <u>added</u>.

GYMNASIUM	698m²
OPEN GYM or MEETING ROOM & KITCHEN	323m²
STUDIO/MEETING ROOMS (UPPER FLOOR)	306m²
TOTAL	**1801m²**
NEW PARKING	**119**

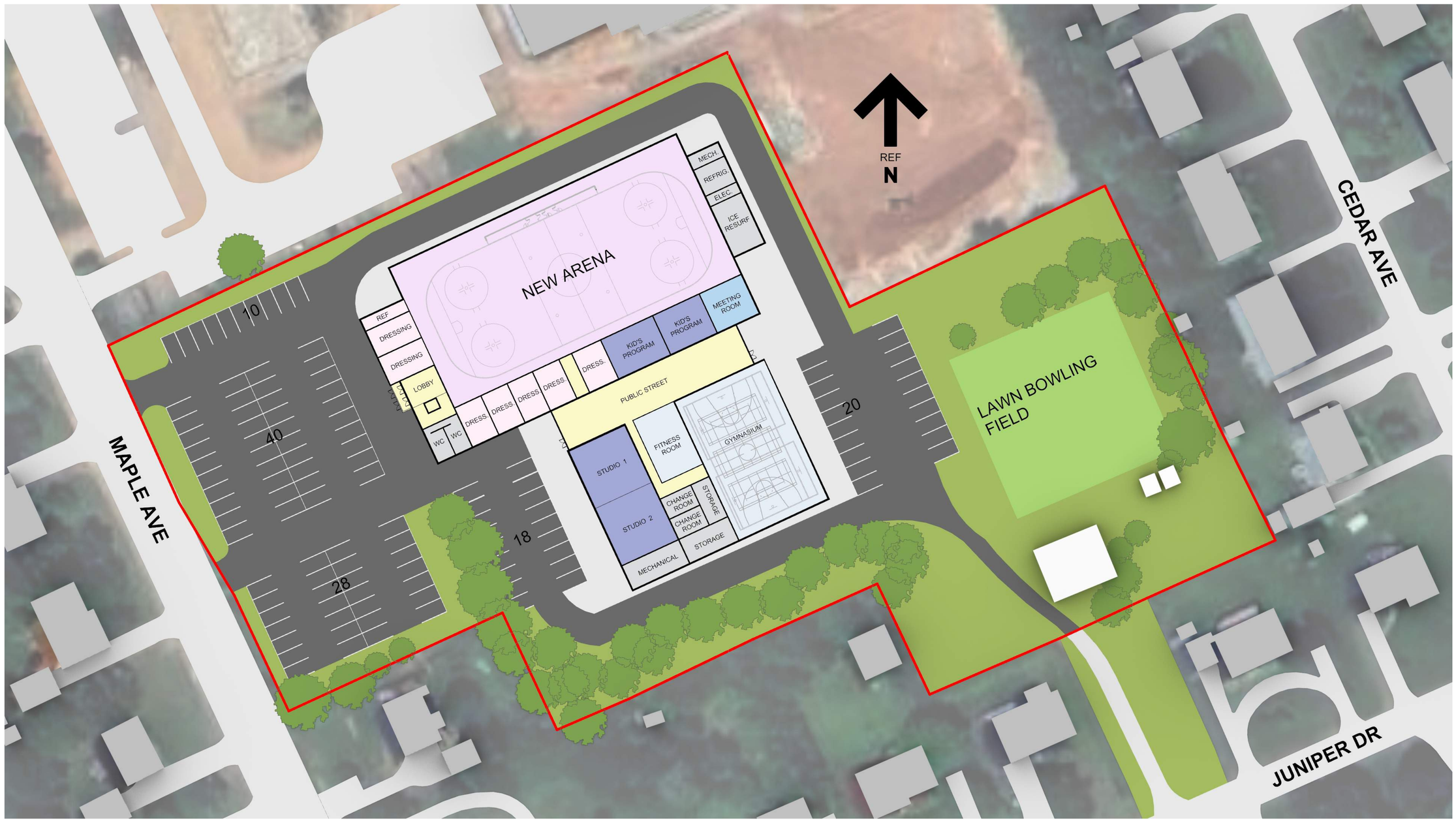
OPTION 2



NE VIEW



SW VIEW

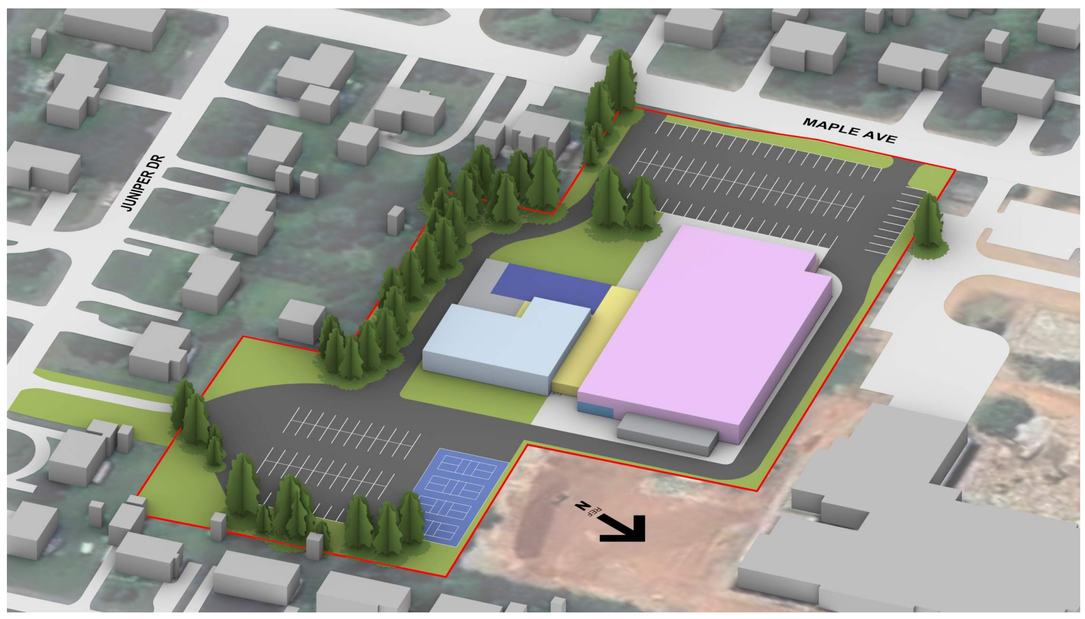


PLAN VIEW

- Cody Banks Arena and Sherwood Recreation Hall to be <u>demolished</u>.
- Sherwood Lawn Bowling Club to <u>remain</u>.
- New Multi-purpose Facility to be <u>added</u>, includes:
  - New Arena with Walking Track above.
  - Multi-purpose Gymnasium and Fitness Rooms.
  - Spaces for Kid's Programs (eg: After School Programs)
  - 2 Rentable Studio Spaces and 1 Meeting Room.

GYMNASIUM	680m²
FITNESS ROOM	138m²
STUDIO/KID'S PROGRAM	560m²
PUBLIC STREET	260m²
RINK	2185m²
WALKING TRACK	175m²
MEETING ROOM	86m²
TOTAL	**6506m²**
NEW PARKING	**116**
NEW ARENA SEATING	**585**

OPTION 3



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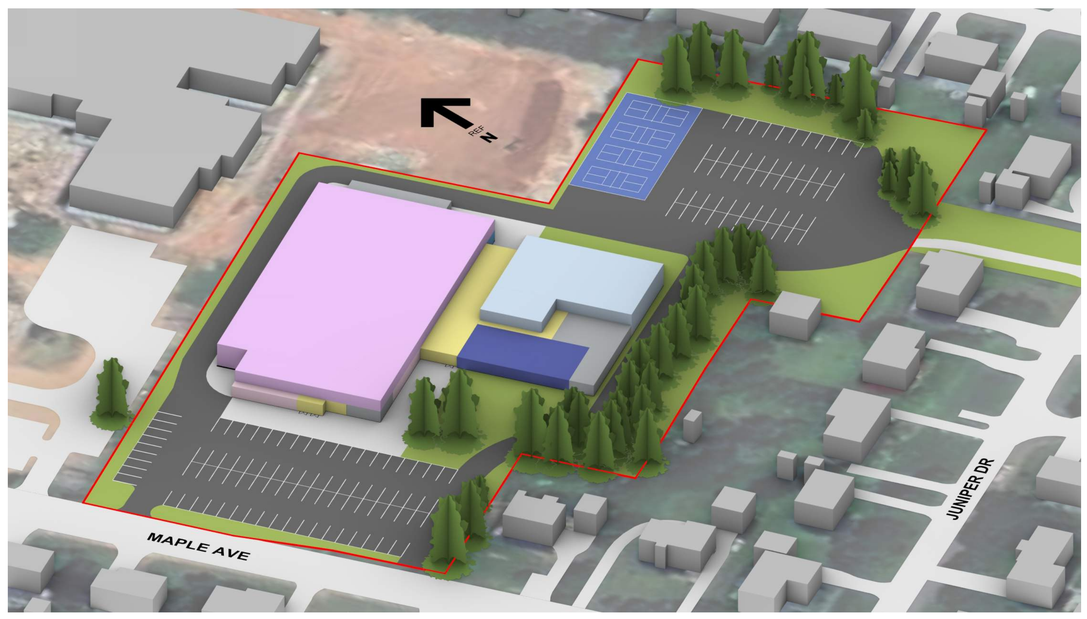


SW VIEW

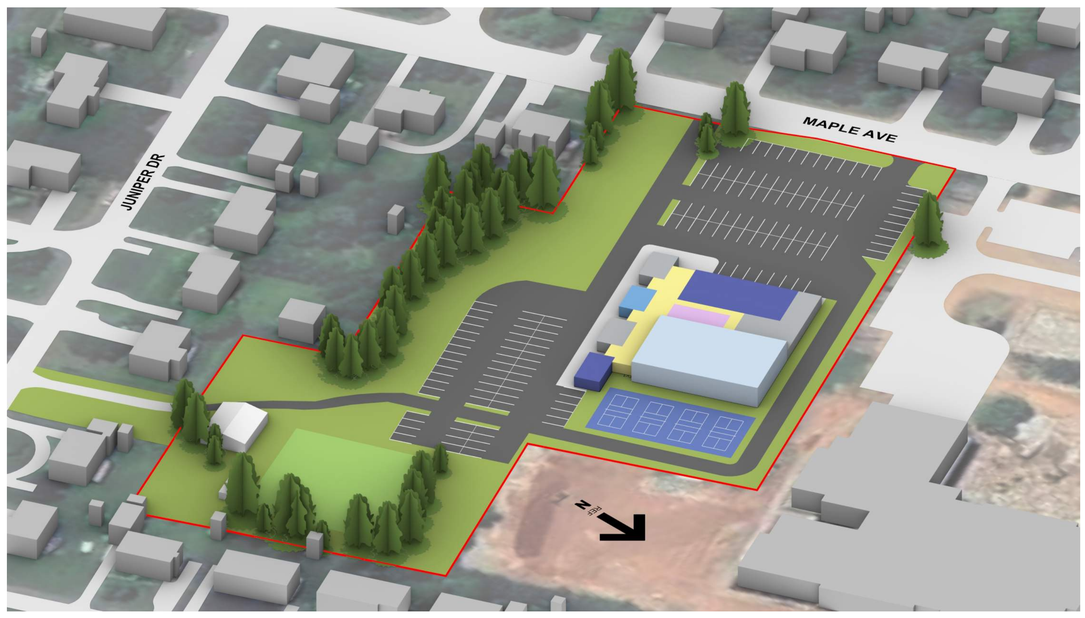


PLAN VIEW

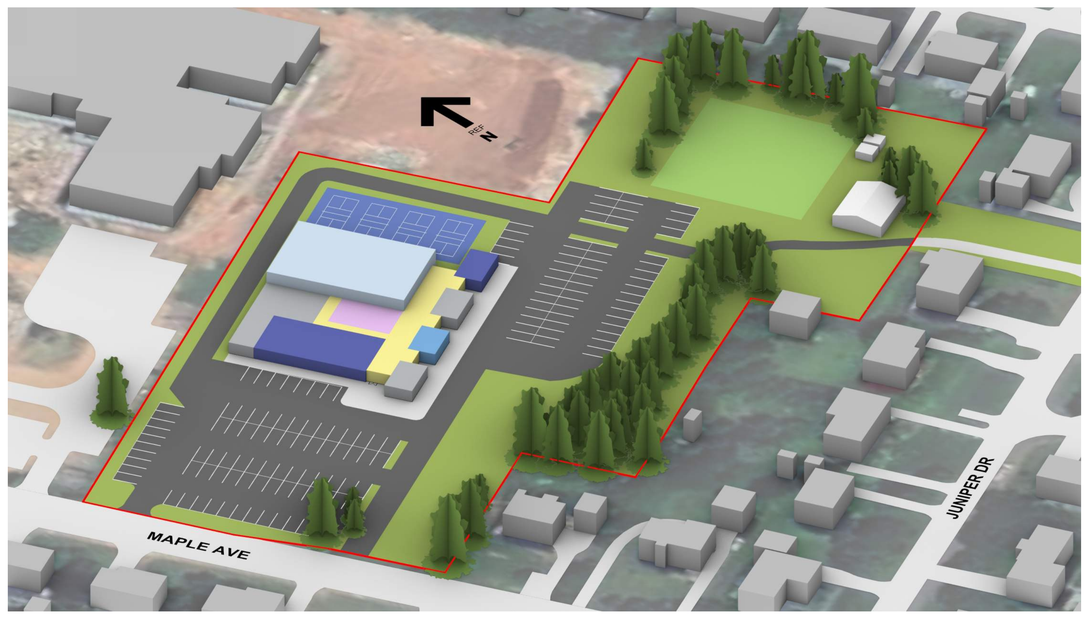
- Cody Banks Arena and Sherwood Recreation Hall to be demolished.
- Sherwood Lawn Bowling Club to be relocated.
- New Multi-purpose Facility to be added, includes:
  - New Arena with Walking Track above.
  - Multi-purpose Gymnasium and Fitness Rooms.
  - Spaces for Kid's Programs (eg: After School Programs)
  - 2 Rentable Studio Spaces and 1 Meeting Room.
- New Exterior Pickleball Courts to be added.

GYMNASIUM	680m²
FITNESS ROOM	138m²
STUDIO/KID'S PROGRAM	560m²
PUBLIC STREET	260m²
RINK	2185m²
WALKING TRACK	175m²
MEETING ROOM	86m²
TOTAL	**6506m²**
NEW PARKING	**131**
NEW ARENA SEATING	**585**
PICKLEBALL COURTS	**4**

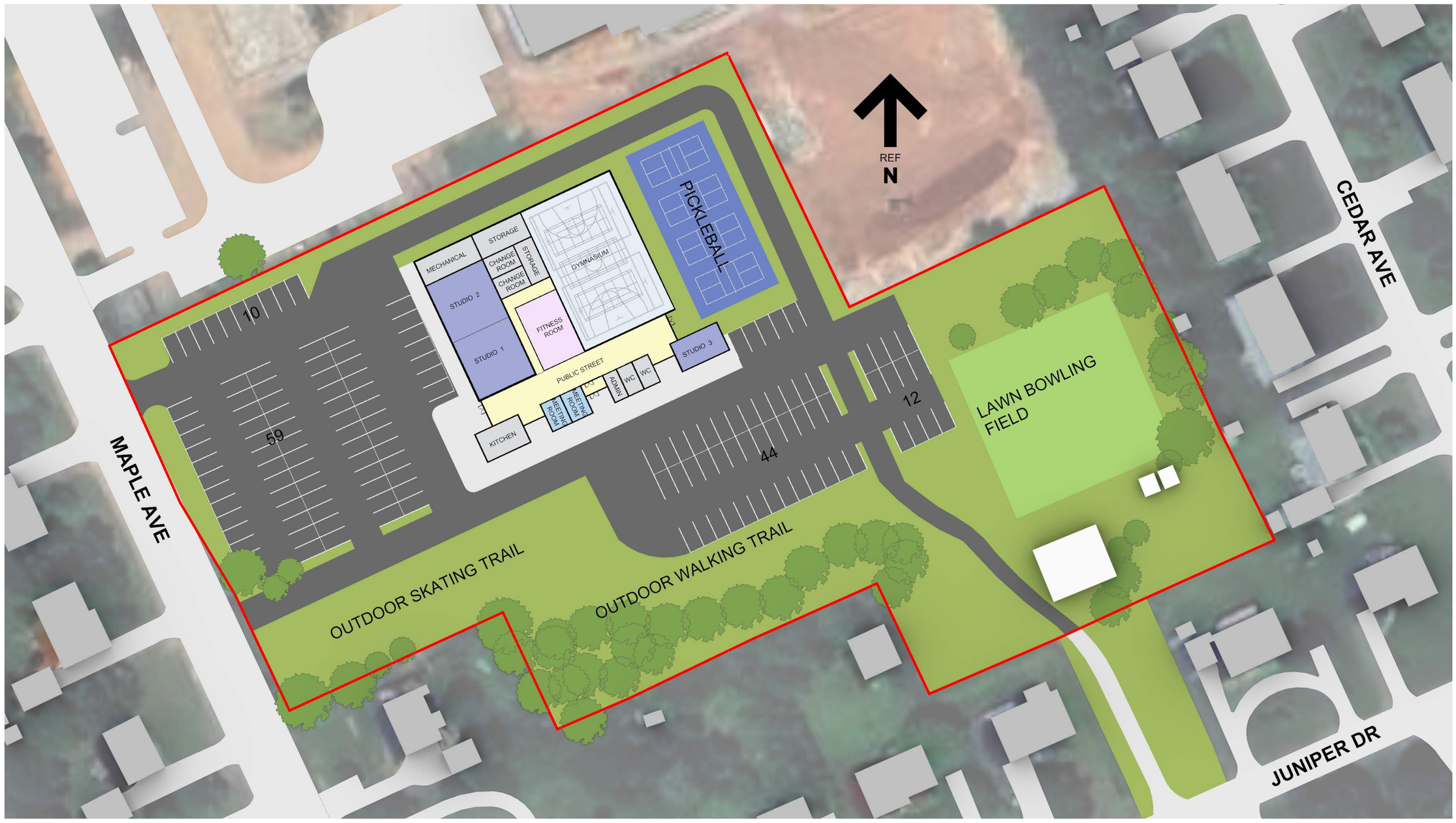
OPTION 4



NE VIEW



SW VIEW



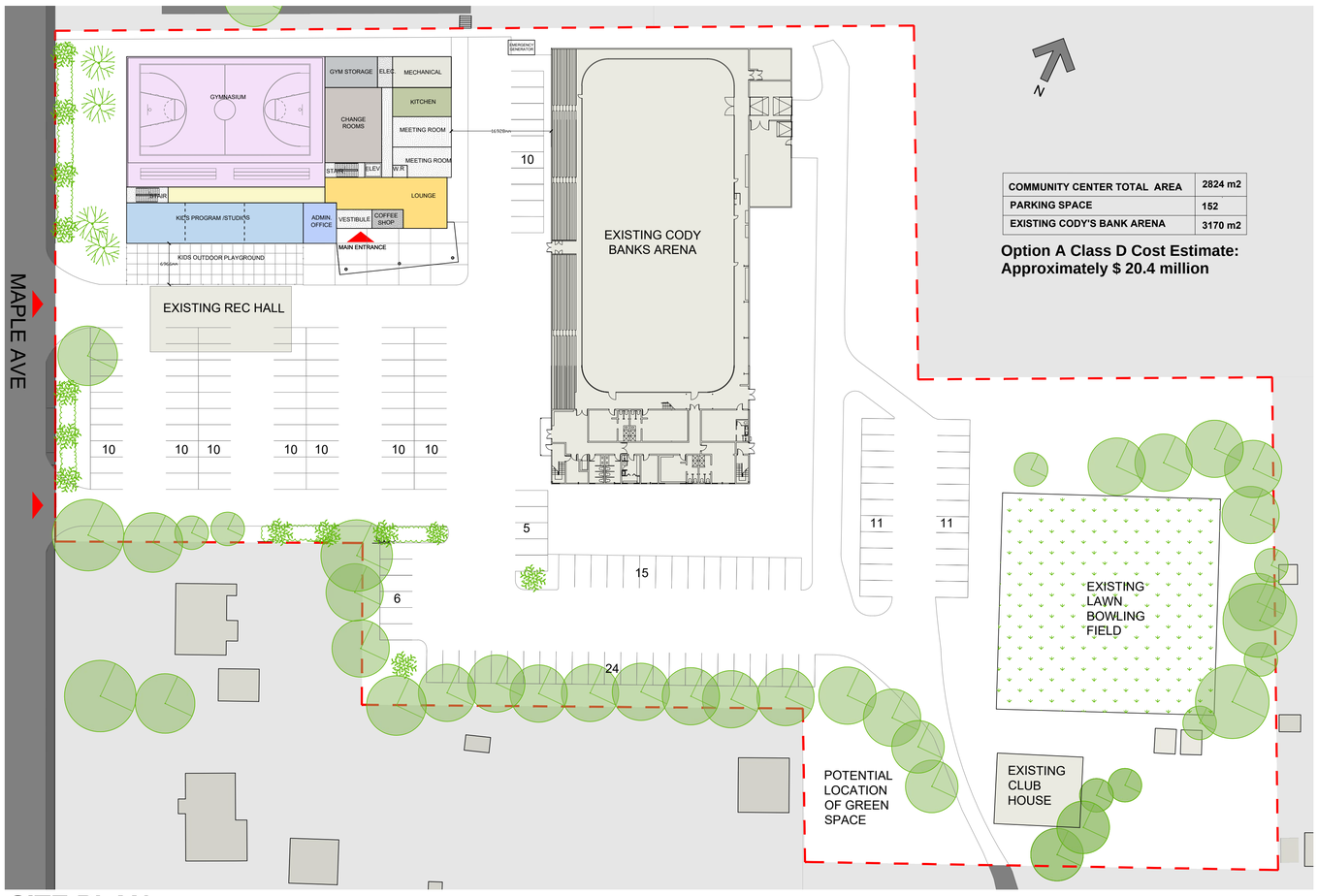
PLAN VIEW

- Cody Banks Arena and Sherwood Recreation Hall to be demolished.
- Sherwood Lawn Bowling Club to remain.
- New Multi-purpose Facility to be added, includes:
  - Multi-purpose Gymnasium and Fitness Rooms.
  - 3 Rentable Studio Spaces and 2 Meeting Rooms.
- New exterior Pickleball Courts to be added.
- New outdoor Skating Trail and Walking Trail to be added.

GYMNASIUM	698m²
FITNESS ROOM	143m²
STUDIO/KID'S PROGRAM	416m²
PUBLIC STREET	260m²
MEETING ROOM	58m²
TOTAL	**6506m²**
NEW PARKING	**125**
PICKLEBALL COURTS	**4**

APPENDIX D – APRIL 2026 ENGAGEMENT SESSION PRESENTATION BOARDS

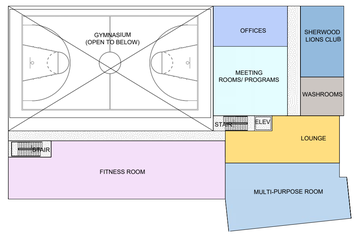
OPTION A



COMMUNITY CENTER TOTAL AREA	2824 m2
PARKING SPACE	152
EXISTING CODY'S BANK ARENA	3170 m2

Option A Class D Cost Estimate:
Approximately $ 20.4 million

SITE PLAN



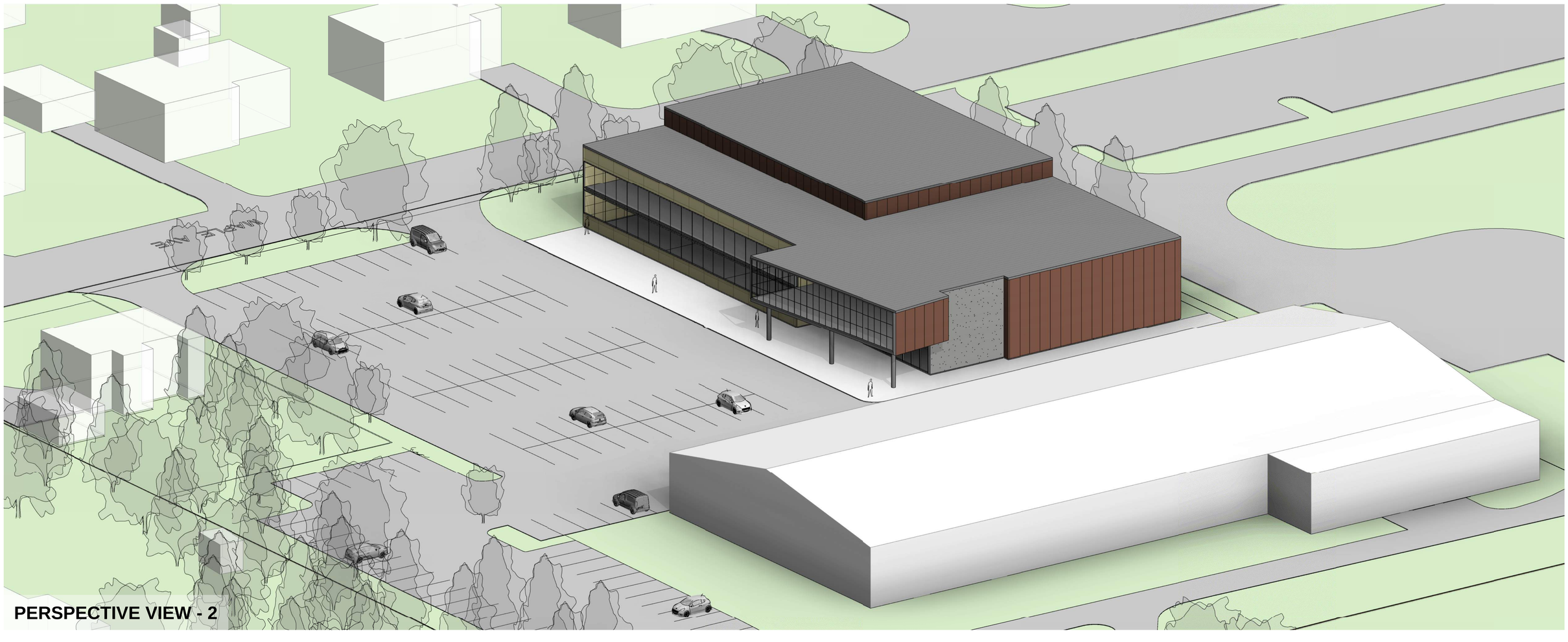
SECOND FLOOR PLAN

TOTAL GROUND FLOOR AREA		1688 m2
GYMNASIUM		743 m2
PROGRAMMING SPACE		309 m2
MEETING ROOMs	103 m2	
STUDIO /KIDS PROGRAM	206 m2	
OFFICE		39 m2
CIRCULATION		161 m2
LOUNGE		134 m2
KITCHEN		49m2
COFFEE SHOP		17 m2
STORAGE		46 m2
UTILITY		66 m2
CHANGE ROOMS		123 m2

TOTAL SECOND FLOOR AREA		1136 m2
FITNESS ROOM		321 m2
PROGRAMMING SPACE		424 m2
MEETING ROOM/PROGRAM	139 m2	
SHERWOOD LIONS CLUB	83 m2	
MULTI-PURPOSE ROOM	202 m2	
OFFICES		81m2
CIRCULATION / LOUNGE		139 m2
LOUNGE		126 m2
WASHROOMS		45 m2

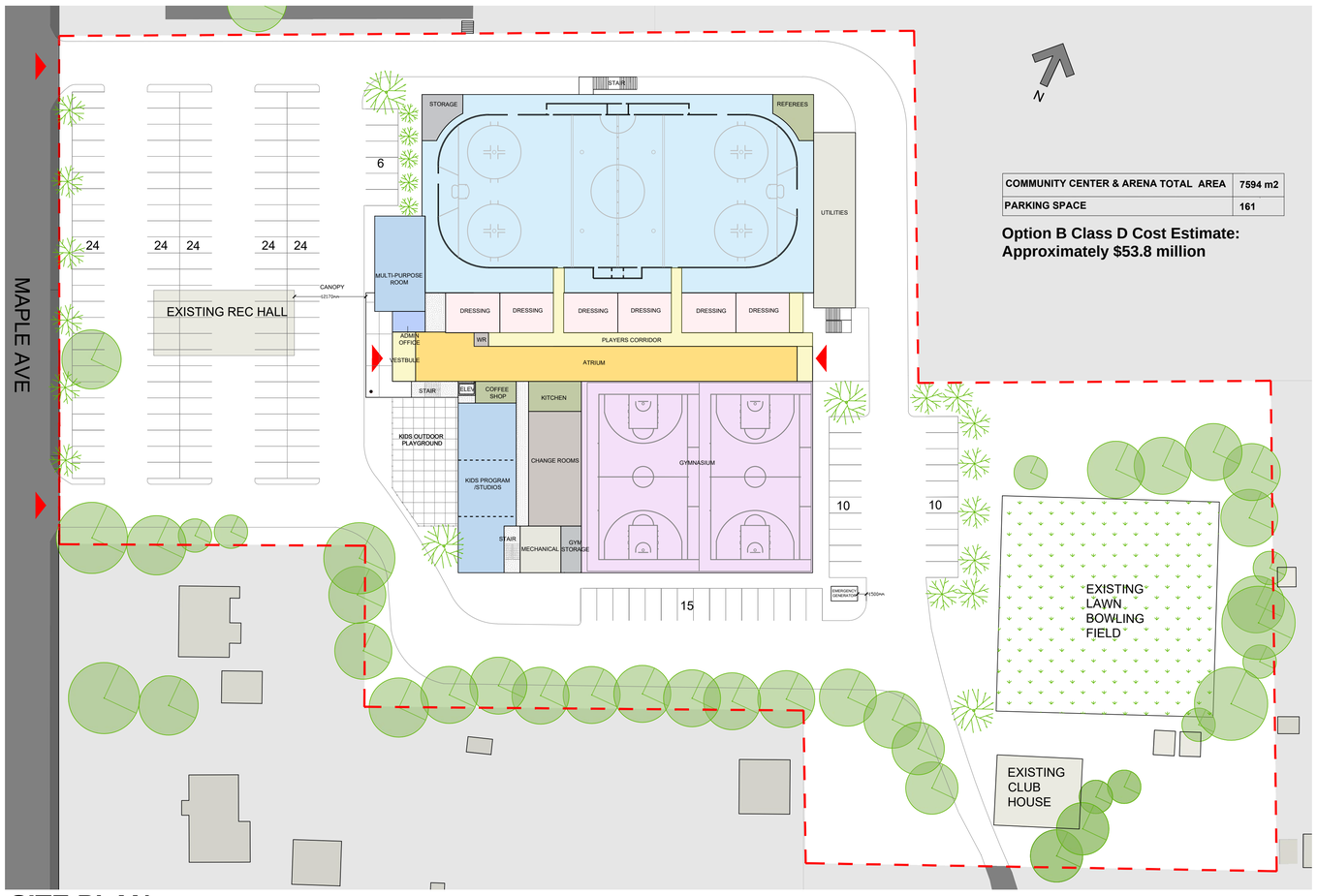


PERSPECTIVE VIEW - 1



PERSPECTIVE VIEW - 2

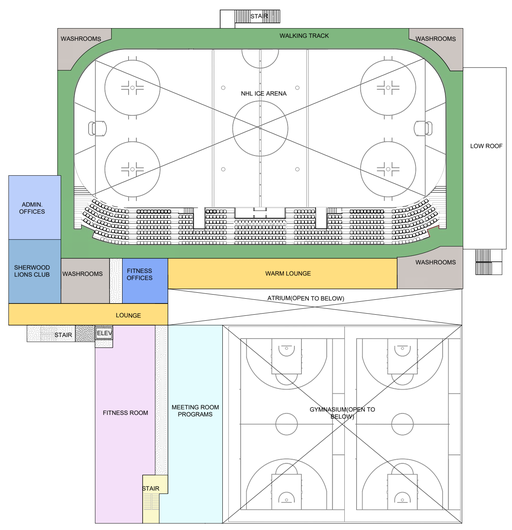
OPTION B



COMMUNITY CENTER & ARENA TOTAL AREA	7594 m2
PARKING SPACE	161

Option B Class D Cost Estimate: Approximately $53.8 million

SITE PLAN



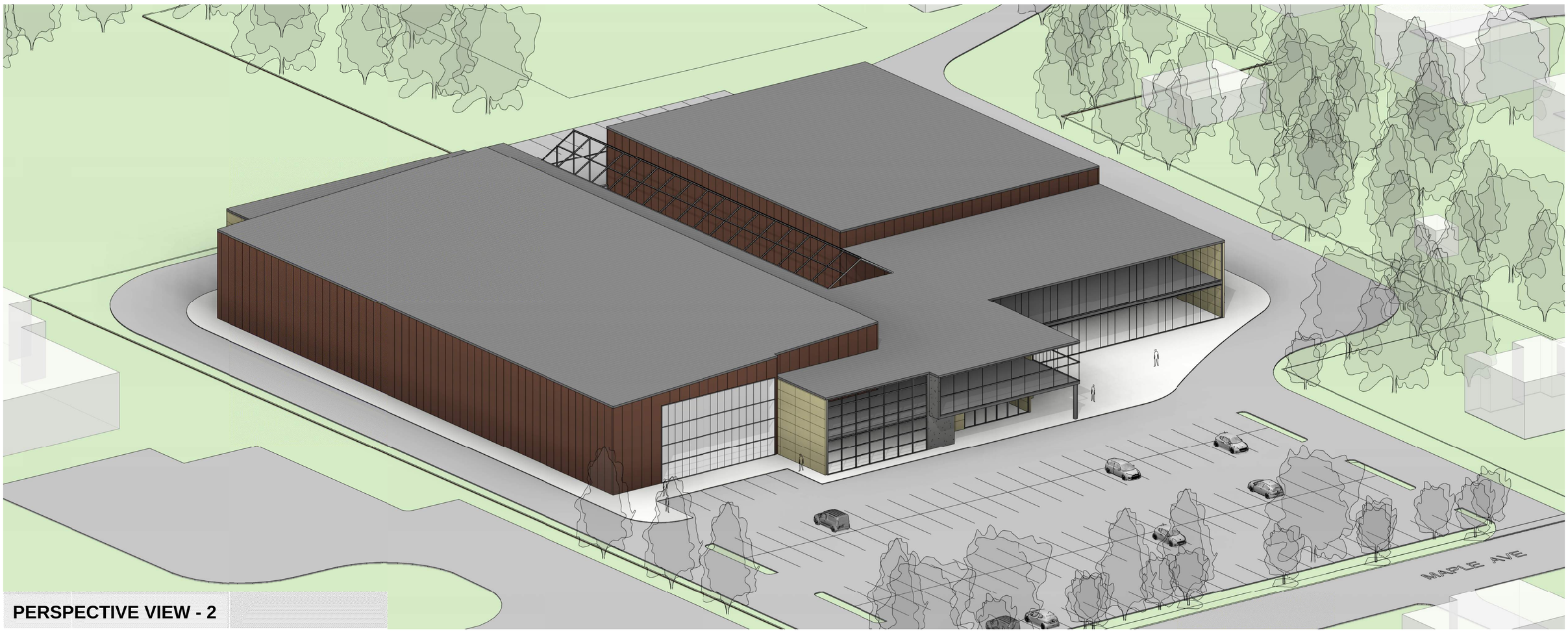
SECOND FLOOR PLAN

TOTAL GROUND FLOOR AREA	5629 m2
GYMNASIUM	1283 m2
PROGRAMMING SPACE	404 m2
STUDIO /KIDS PROGRAM 264 m2	
MULTI-PURPOSE ROOM 140 m2	
CHANGE ROOMS	175 m2
CIRCULATION	367 m2
ATRIUM	413 m2
ADMIN. OFFICE	14 m2
KITCHEN	46m2
COFFEE SHOP	26 m2
ICE RINK	2148 m2
DRESSING ROOMS	374 m2
STORAGE	79 m2
REFEREES	42 m2
UTILITIES	212 m2

TOTAL SECOND FLOOR AREA	1965 m2
FITNESS ROOM	295 m2
MEETING ROOM/PROGRAMS	300 m2
CIRCULATION	126 m2
LOUNGE	93 m2
WASHROOMS	205 m2
ADMIN. OFFICE	91m2
SHERWOOD LIONS CLUB	91m2
WALKING TRACK	512 m2
WARM LOUNGE	190 m2
FITNESS OFFICE	60 m2

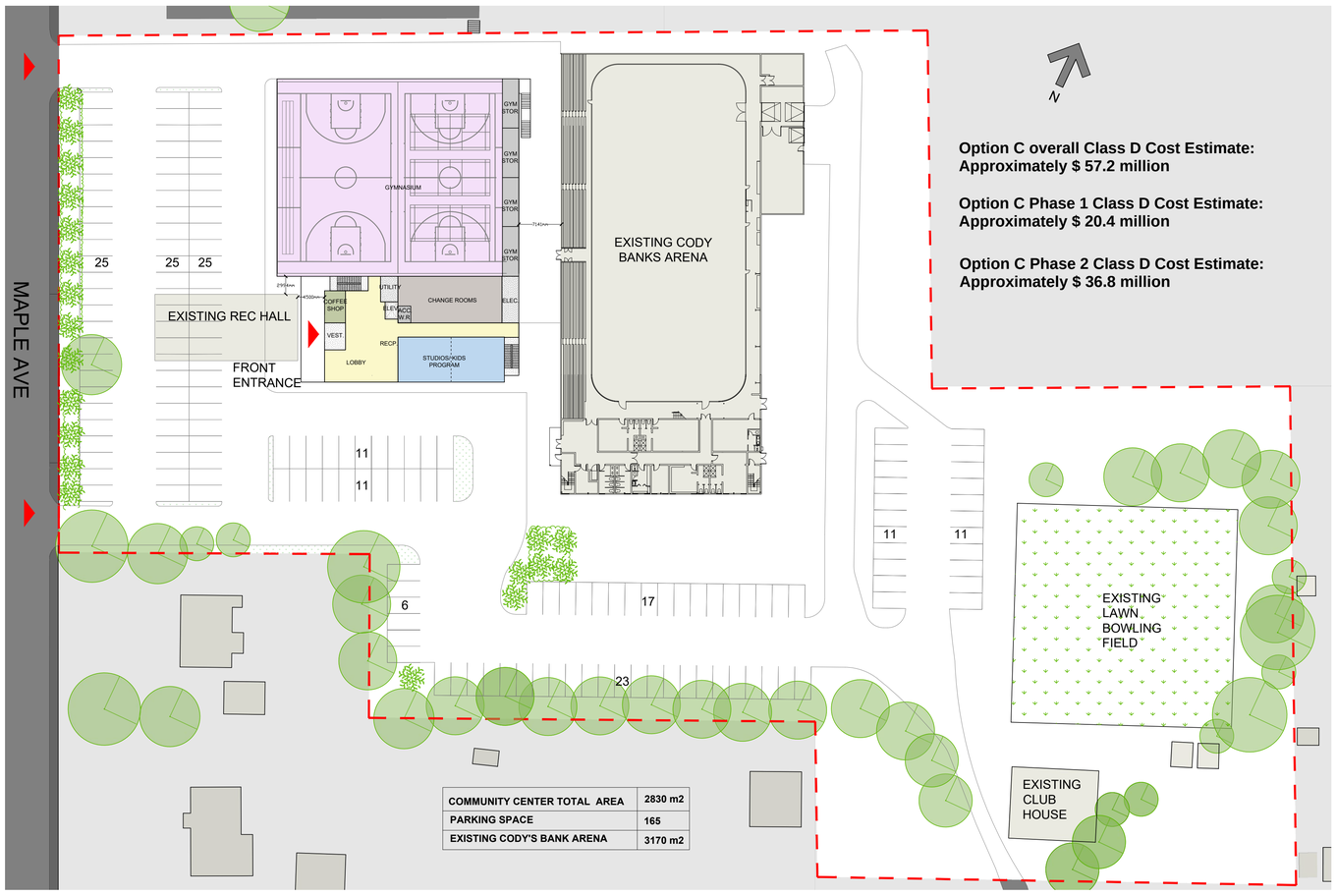


PERSPECTIVE VIEW - 1



PERSPECTIVE VIEW - 2

OPTION C

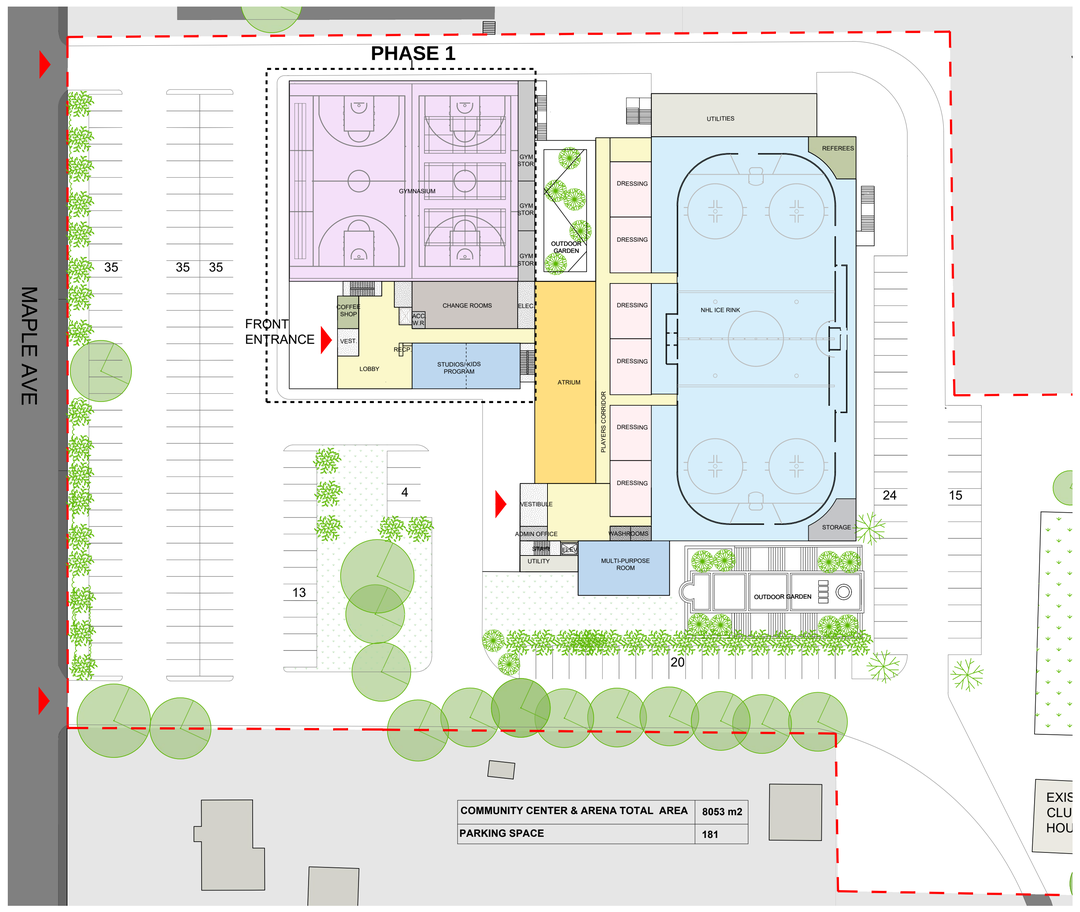


Option C overall Class D Cost Estimate: Approximately $ 57.2 million

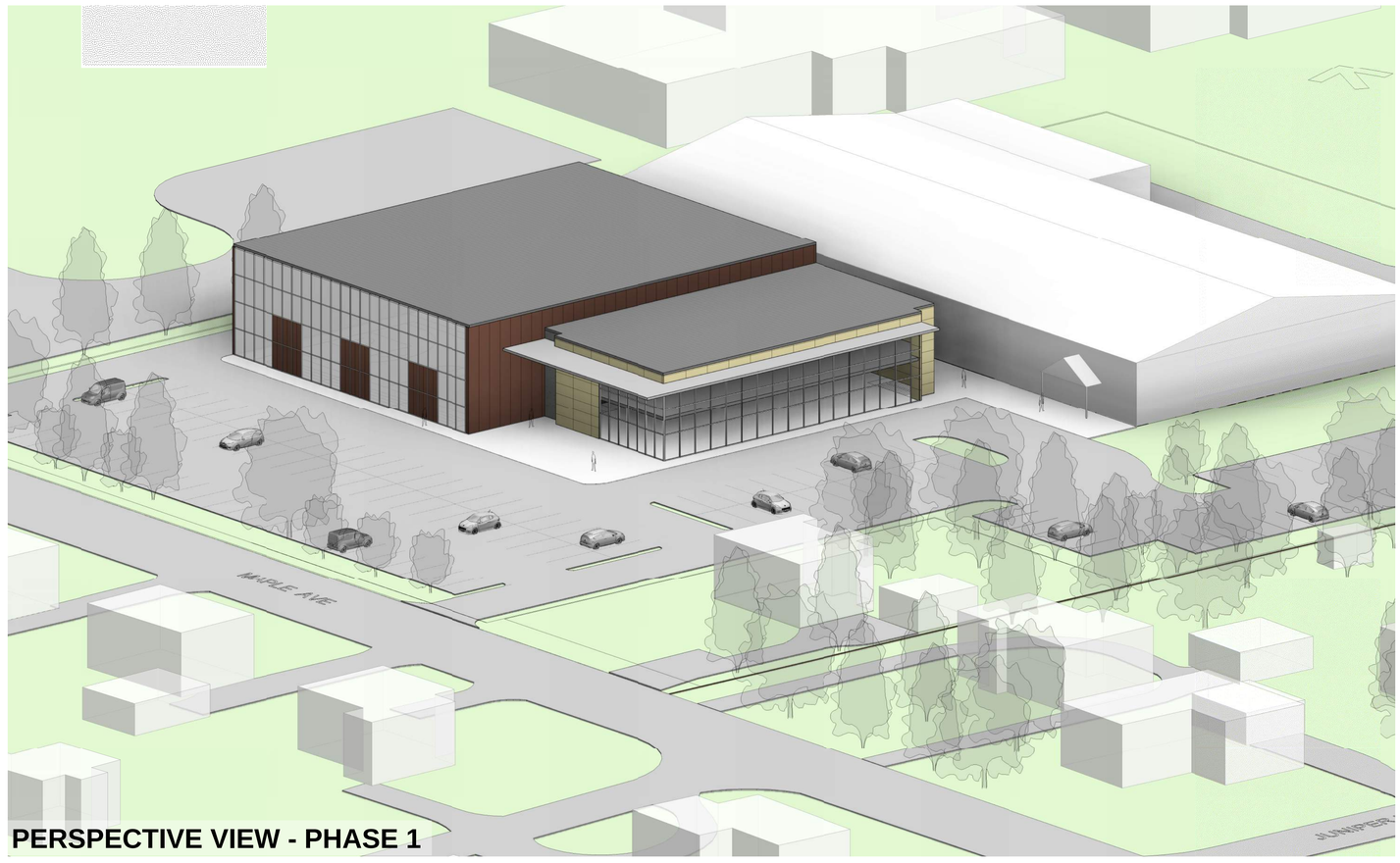
Option C Phase 1 Class D Cost Estimate: Approximately $ 20.4 million

Option C Phase 2 Class D Cost Estimate: Approximately $ 36.8 million

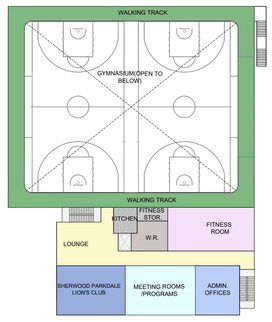
SITE PLAN - PHASE 1



SITE PLAN - PHASE 2



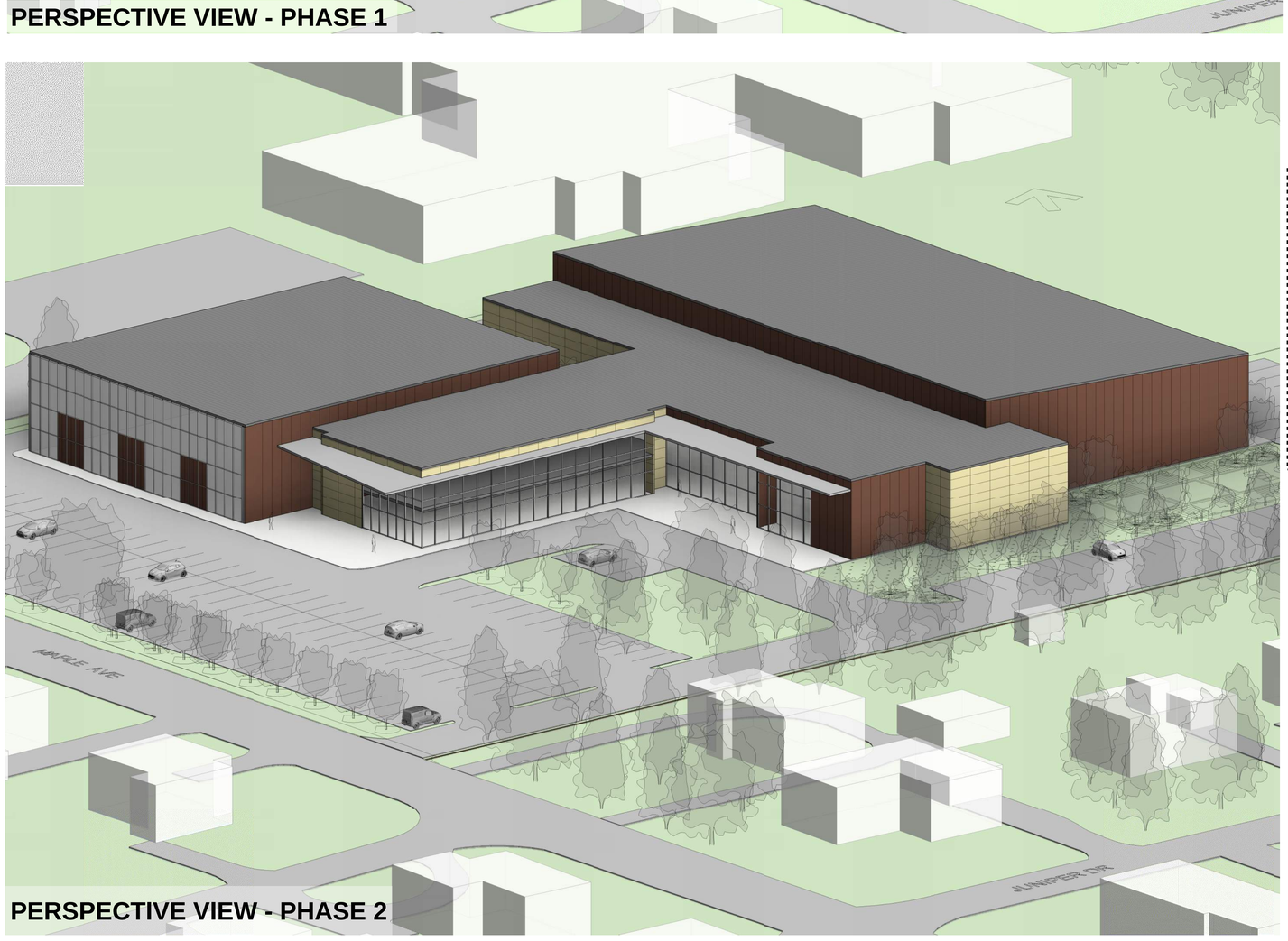
PERSPECTIVE VIEW - PHASE 1



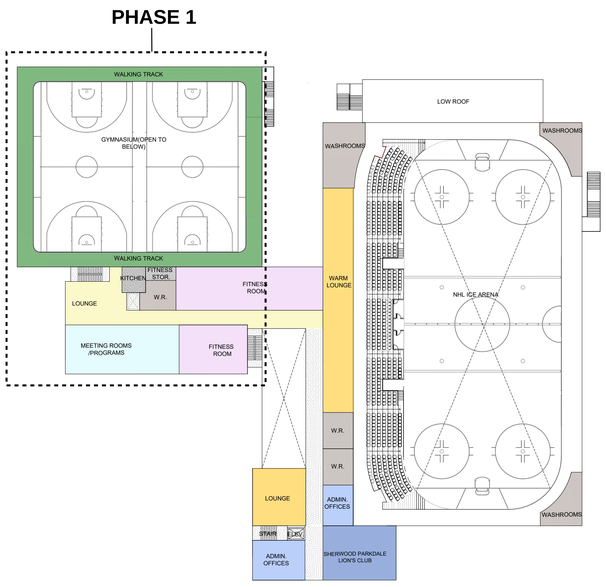
SECOND FLOOR PLAN - PHASE 1

COMMUNITY CENTER	
TOTAL GROUND FLOOR AREA	1910 m2
GYMNASIUM	1250 m2
STUDIO /KIDS PROGRAM	135m2
CHANGE ROOMS/W.R.	136 m2
CIRCULATION/LOBBY	247m2
STORAGE	91 m2
COFFEE SHOP	19 m2
UTILITY	35 m2

COMMUNITY CENTER	
TOTAL SECOND FLOOR AREA	920 m2
FITNESS ROOM	102 m2
ADMIN. OFFICES	59 m2
MEETING ROOMS/ PROGRAMS	94 m2
PARKDALE LION'S CLUB	92 m2
WASHROOMS	28 m2
KITCHEN	17 m2
CIRCULATION/LOUNGE	169 m2
WALKING TRACK	351 m2
STORAGE	11 m2



PERSPECTIVE VIEW - PHASE 2



SECOND FLOOR PLAN - PHASE 2

COMMUNITY CENTER & ARENA	
TOTAL GROUND FLOOR AREA	5695 m2
GYMNASIUM	1250 m2
PROGRAMMING SPACE	271 m2
STUDIO /KIDS PROGRAM	135 m2
MULTI-PURPOSE ROOM	136 m2
CIRCULATION / LOUNGE	605 m2
CHANGE ROOMS	130 m2
COFFEE SHOP	19 m2
ICE RINK	2147 m2
DRESSING ROOMS	374 m2
REFEREES	42 m2
ADMIN. OFFICE	9 m2
UTILITIES	270 m2
STORAGE	133 m2

COMMUNITY CENTER & ARENA	
TOTAL SECOND FLOOR AREA	2358 m2
FITNESS ROOM	266 m2
MEETING ROOMS/PROGRAMS	153 m2
PARKDALE LION'S CLUB	109 m2
WARM LOUNGE	186 m2
CIRCULATION	339 m2
ADMIN. OFFICES	91 m2
WASHROOMS	234 m2
LOUNGE ROOM	83 m2
WALKING TRACK	351m2

PATHS TO EXPLORE COMMUNITY NEEDS:

1-ONLINE SURVEY (NOV 3-17, 2025), 263 RESPONSES

Top 5 Identified Recreation Spaces Needed in Charlottetown:

INDOOR

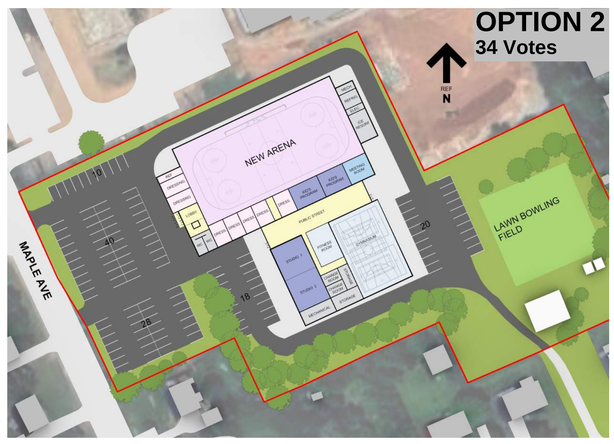
1. Walking Track
2. Second Ice Rink
3. Indoor Pool
4. Sports Courts
5. Exercise & Weight Room

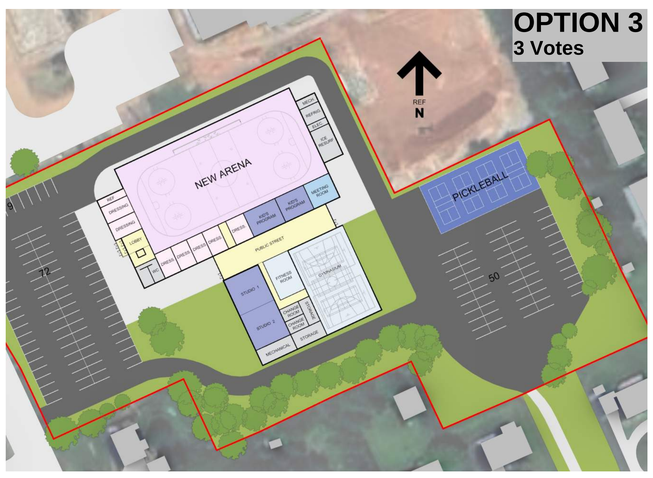
OUTDOOR

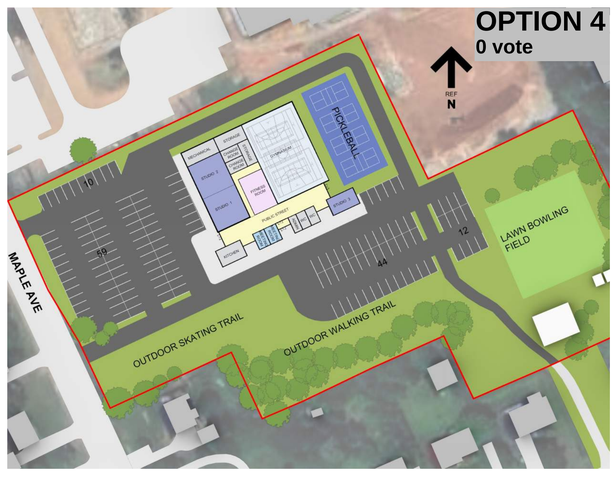
1. Outdoor Sports Courts
2. Splash Park
3. Pickleball Courts
4. Outdoor Skating Rink/Trail
5. Playground Equipment

2-PUBLIC CONSULTATION (DEC 2025)



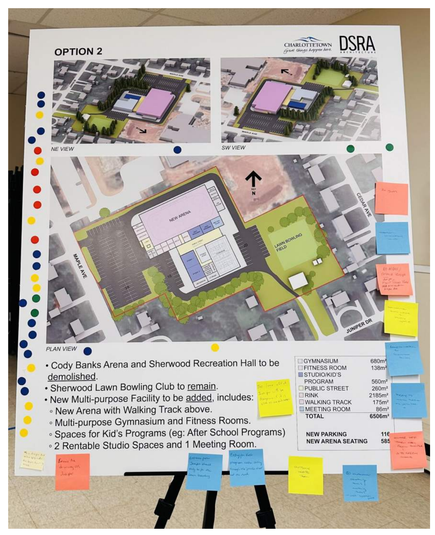






Four Design Options were presented. A total of 42 votes was received through this process, along with written comments.





Feedback collected:

- Strong interest in after-school program space.
- Concerns about over-use of Juniper Drive.
- Suggestions to acquire additional nearby property to expand usable space.
- Preserve as many existing trees as possible;Ramp connection to Sherwood School.
- Outdoor amenity suggestions: Outdoor skating or walking trail, Splash pad, Outdoor basketball court,
- Indoor amenity suggestions: Combine children's program space with studio space, double gymnasium.
- Strong opposition to outdoor pickleball courts due to noise; preference for indoor courts if included.
- Interest in free public amenities, such as: indoor fitness or walking track, free fitness or sport programs.
- Desire for a small coffee shop or social space, particularly for seniors.

CODY BANKS ARENA - BUILDING CONDITION REPORT - SUMMARY

DSRA Architecture Inc., in collaboration with CTS Engineering and MCW Maricor, undertook a Building Condition Assessment and Report (BCR) for the Cody Banks Arena. Cody Banks Arena, located at 58 Maple Ave, Charlottetown, PEI, was constructed in 1973. The building has a gross floor area of approximately 3170 sqm. The building was found to be in “Poor” condition, with approximately $1,562,000 worth of critical repairs required immediately to bring the building into a state of “Good” condition, with a projected $3,386,000 of needed expenditure required over the next five years to remain in “Good” condition.

Our review of the building condition is based on an independent evaluation of each building system or element. Each building discipline (Architectural, Structural, Mechanical and Electrical) has evaluated the condition of systems based on their professional knowledge and experience. The key information following from this assessment includes:

1.The current condition of the system - "Good", "Fair", "Poor", or "Critical".
2.The estimated remaining life of the system - the year it will reach a state of "Poor" condition, short of “Critical” condition.
3.The cost to repair or replace the system - thus bringing it to a state of "Good" condition.

It's important to emphasis that the condition of any particular system is assessed independently of the others. As such, the relative priority or timing of system replacement or repair is not considered in this report- as this relative priority is often a subjective decision best determined by the Owner.

We have highlighted in our report the building systems we’ve assessed to require immediate replacement of repair to achieve compliance with current codes and standards. However, not all code compliance issues need to be addressed immediately. We recommend a discussion with local authorities to assess and negotiate a pathway and timeline for code compliance – there is certainly some flexibility for existing building, so called “Grandfathering” on less critical code items.

Also, while many mechanical and electrical systems remain operational, they have exceeded their typical service life and are at increased risk of failure. These components should be scheduled for replacement in the near future, following the upgrade or replacement of items currently identified in the report as being in critical condition.

The assessment information provides the costing and timing to bring each individual system into a state of "good" condition - some systems require immediate attention to achieve this goal/state, while others are many years away. However, it is not necessary that all building systems achieve a state of "Good" condition for the building as-a-whole to be deemed as such. We have simply provided the most expedient timeline to mitigate the risk of critical failure and the costs it might incur. So, while we have identified approximately $1.5M in imminent repairs and replacement for 2026, it is certainly reasonable for the Owner to develop their own schedule for repair and replacement of systems based on critical needs, funding, and risk management strategies. Once critical repairs are addressed the building will move to a state of Fair Condition and with future annual repairs over the next 5 to 10 years the building can elevate to a state of Good Condition - a potentially sustainable condition provided the building continues to receive timely repairs.

APPENDIX E – APRIL 2026 ENGAGEMENT SESSION FEEDBACK FORMS

Sherwood Master Plan Public Consultation #2 – Feedback Form

1. Do you feel the needs of the community are reflected in the options provided for this master plan? Please provide any additional comments below.

☐ Yes or ☑ No

I Believe 2 ICE SURFACES ARE NEEDED. NO NEED FOR BASKETBALL COURTS, NEW ONE IN THE NEW SCHOOL, AND CARI IS VERY CLOSE BY.

2. Which type of spaces should be prioritized in the final plan? (For example: program space, basketball courts, etc.?)

2 ICE SURFACES, WALKING PATH

3. Do you have any additional comments?

CHEAPER TO RETRO FIT COMMUNITY CENTRE

Sherwood Master Plan Public Consultation #2 – Feedback Form

1. Do you feel the needs of the community are reflected in the options provided for this master plan? Please provide any additional comments below.

☐ Yes (and) ☐ No

It will be important that it is located in the correct location on this land so that it doesn't cut the view of the new school facilities. The ice plant should be furthest from the school (noise + safety)

2. Which type of spaces should be prioritized in the final plan? (For example: program space, basketball courts, etc.?)

Walking track – Community spaces –
Can we look at the skating design for Craig Bank?

3. Do you have any additional comments?

Option B allows for new facilities all at once that will last for decades to come – Make the commitment to build it all new now.

Sherwood Master Plan Public Consultation #2 – Feedback Form

1. Do you feel the needs of the community are reflected in the options provided for this master plan? Please provide any additional comments below.

   [X] Yes or [ ] No

   (*)

2. Which type of spaces should be prioritized in the final plan? (For example: program space, basketball courts, etc.?)

   (*) full sized (UFV / Thalund college) basketball court that can convert into 2 smaller courts

   (*) include spectator seating for gymnasium.

3. Do you have any additional comments?

   (*) pit fitness centre adjacent to gym not the meeting rooms

Sherwood Master Plan Public Consultation #2 – Feedback Form

1. Do you feel the needs of the community are reflected in the options provided for this master plan? Please provide any additional comments below.

   [X] Yes or [ ] No

   I like Option C - phased plan and it has the most green space

2. Which type of spaces should be prioritized in the final plan? (For example: program space, basketball courts, etc.?)

   - program space, sink, gym, green space
   - communal space like a kitchen + multipurpose room for get togethers

3. Do you have any additional comments?

   If possible, it would be nice to have a small playground.

   - I feel like the city is taking this project seriously and will do what they can to get it underway

Sherwood Master Plan Public Consultation #2 – Feedback Form

1. Do you feel the needs of the community are reflected in the options provided for this master plan? Please provide any additional comments below.

   ☑ Yes or ☐ No

2. Which type of spaces should be prioritized in the final plan? (For example: program space, basketball courts, etc.?)

3. Do you have any additional comments?

   Bowling Green Stays,

Sherwood Master Plan Public Consultation #2 – Feedback Form

1. Do you feel the needs of the community are reflected in the options provided for this master plan? Please provide any additional comments below.

   ☑ Yes or ☐ No

2. Which type of spaces should be prioritized in the final plan? (For example: program space, basketball courts, etc.?)

   Ice Surface, community centre / warming centre, gym

3. Do you have any additional comments?

   Should not be wasting funds on old building such as eody BANKS. Each year more repairs are needed and $1-5M become $10 M. Build all new at same time.

Sherwood Master Plan Public Consultation #2 – Feedback Form

1. Do you feel the needs of the community are reflected in the options provided for this master plan? Please provide any additional comments below.

   [✓] Yes or [ ] No

2. Which type of spaces should be prioritized in the final plan? (For example: program space, basketball courts, etc.?)

   Rec Center

3. Do you have any additional comments?

   Good process.

Sherwood Master Plan Public Consultation #2 – Feedback Form

1. Do you feel the needs of the community are reflected in the options provided for this master plan? Please provide any additional comments below.

   [X] Yes or [ ] No

2. Which type of spaces should be prioritized in the final plan? (For example: program space, basketball courts, etc.?)

   - Inclusion of some green space
   - Some outdoor rec space?

3. Do you have any additional comments?

   Phasing - likely more feasible economically?...

Sherwood Master Plan Public Consultation #2 – Feedback Form

1. Do you feel the needs of the community are reflected in the options provided for this master plan? Please provide any additional comments below.

   [✓] Yes or [ ] No

2. Which type of spaces should be prioritized in the final plan? (For example: program space, basketball courts, etc.?)

   gym for Soccer, basketball / ice Rink

3. Do you have any additional comments?

   unable to go without a rink as ice time is hard to get now

Sherwood Master Plan Public Consultation #2 – Feedback Form

1. Do you feel the needs of the community are reflected in the options provided for this master plan? Please provide any additional comments below.

   [✓] Yes or [ ] No

2. Which type of spaces should be prioritized in the final plan? (For example: program space, basketball courts, etc.?)

   Option C

3. Do you have any additional comments?

Sherwood Master Plan Public Consultation #2 – Feedback Form

1. Do you feel the needs of the community are reflected in the options provided for this master plan? Please provide any additional comments below.

   [X] Yes or [ ] No

2. Which type of spaces should be prioritized in the final plan? (For example: program space, basketball courts, etc.?)

   Option B

3. Do you have any additional comments?

   Cost
   Where is the money coming from? Everyone is in Debt.

Sherwood Master Plan Public Consultation #2 – Feedback Form

1. Do you feel the needs of the community are reflected in the options provided for this master plan? Please provide any additional comments below.

   [X] Yes or [ ] No

2. Which type of spaces should be prioritized in the final plan? (For example: program space, basketball courts, etc.?)

3. Do you have any additional comments?

   Prefer Option C

Sherwood Master Plan Public Consultation #2 – Feedback Form

1. Do you feel the needs of the community are reflected in the options provided for this master plan? Please provide any additional comments below.

☒ Yes or ☐ No

lets do gym / rec centre now + replace rink later. Can new design include 2nd Rink (or space to build it).

2. Which type of spaces should be prioritized in the final plan? (For example: program space, basketball courts, etc.?)

Gym for city programs. Workout / Exercise equipment similar to Stratford Town Hall Gym

3. Do you have any additional comments?

Look forward to moving forward ASAP

Sherwood Master Plan Public Consultation #2 – Feedback Form

1. Do you feel the needs of the community are reflected in the options provided for this master plan? Please provide any additional comments below.

☑ Yes or ☐ No

2. Which type of spaces should be prioritized in the final plan? (For example: program space, basketball courts, etc.?)

Walking track
pickleball courts

3. Do you have any additional comments?

Sherwood Master Plan Public Consultation #2 – Feedback Form

1. Do you feel the needs of the community are reflected in the options provided for this master plan? Please provide any additional comments below.

☑ Yes or ☐ No

2. Which type of spaces should be prioritized in the final plan? (For example: program space, basketball courts, etc.?)

New Community Center

3. Do you have any additional comments?

Renovate Rink to maximize life span.

Sherwood Master Plan Public Consultation #2 – Feedback Form

1. Do you feel the needs of the community are reflected in the options provided for this master plan? Please provide any additional comments below.

☐ Yes or ☐ No

I hope that we can make improvements to rink + office space.

2. Which type of spaces should be prioritized in the final plan? (For example: program space, basketball courts, etc.?)

Sherwood Parkdale Skating Club is a big part of Cody Parks. We would like more space for our own programming

3. Do you have any additional comments?

Can we have a rink that is open all year. We offer skating 12 months of the year but have to go to 4 different rinks.

skating president spsc@gmail.com

Email #1

Our son attends Sherwood School - we drop him off and pick him up there on a regular basis. He also plays minor hockey at Cody Banks arena. As a result, this property is well used by our amily and we are thrilled to see the redevelopment take shape!

Some site design items we hope the team will consider, regardless o the design option selected moving orward:

- **Parking placement**: a site design best practice is to locate the parking lot at the side or rear o the building as this maintains vehicular access/parking, while enhancing pedestrian access, circulation and sa ety. It would also substantially improve the Maple Ave streetscape and add vibrancy to the Sherwood neighbourhood as a whole - imagine sa ely driving/walking/cycling by the new acility and seeing it activated by lots o un recreation activities through the floor-to-ceiling windows versus seeing asphalt and cars blocking the view o this beauti ul community acility.
- **Safety**: Sherwood School currently has a "bike bus" and lots o kids/parents/senior residents o Sherwood use the Maple Ave sidewalk and bike lane to access the school, recreational space or as a orm o exercise. As a result, pedestrian/cyclist sa ety, access and circulation should be top o mind or both the City o Charlottetown and architectural design team. Under current site conditions - we have requently witnessed 'near misses' between pedestrian/cyclist and drivers, both at the Cody Banks site access/egress and within the parking lot. We sincerely hope that this will be remedied through the redevelopment process.
- **Parking usage**: Whether intended or not - most Sherwood School parents and staff currently use Cody Banks arena parking lot daily to drop off/pick up kids, attend school events, etc. The Government o PEI is also currently allowing sporting groups and organizations to book school gymnasiums or use a ter-school hours which could urther increase usage o this parking space. As a result, we think its important that the parking design be completed in coordination with the Government o PEI/School officials, and that designers consider such things as shared access/egress and/or shared/consolidated parking areas to acilitate movement to/ rom both acilities and minimize traffic conflicts/disruption along Maple Ave. The School and Recreational acilities are extremely complimentary and well loved community uses - this is an extraordinary opportunity or the School/City to working collaboratively to make this portion o Maple Ave a vibrant hub or the Sherwood and broader Charlottetown area. This collaborative design approach will

inevitably necessitate a lot more time and effort on the part o the City but we are certain it will make an invaluable contribution to this neighborhood or generations to come.

Many thanks or all your team's hard work on this extremely important project and considering our eedback! We look orward to the above-noted considerations being addressed in uture design iterations!

Email #2

I am writing to express Athletics PEI's support or the proposed Sherwood Sport and Recreation Complex Master Plan. In particular, our organization votes or Option B to be the final plan.

Our training group has been growing steadily in the past ew years, but the lack o locations to train sa ely during the all and winter has seriously hindered the growth o track and field on the island. We currently train on the indoor walking track at UPEI, which is not conducive to maximizing athletic potential and is unsa e with so many athletes using it at the same time. We would heartily welcome a new walking track, particularly the size o the track outline in Option B. It would be a game-changer or our organization, and we look orward to any updates provided on this project.

CITY OF CHARLOTTETOWN
RESOLUTION OF COUNCIL #_____

Water & Sewer Utility #1

MOTION CARRIED _____

MOTION LOST _____

Date: May 26, 2026

Moved by Councillor Bob Doiron

Seconded by Councillor John McAleer

RESOLVED:

That Council approve the City of Charlottetown Drought Contingency Plan, as attached, effective May 26, 2026.

City of Charlottetown Committee Report

Report No: WSC 19-26

Date: May 20, 2026

Directed to Council through the following Committee:
Water and Sewer Committee

Reporting Department:
Water and Sewer

Other Associated Departments:
N/A

Prepared by: Joshua McInnis, Utility Manager

Attachments:
- Drought Contingency Plan

Report Title:
Drought Contingency Plan

Report Purpose:
To inform Committee and Council of the Water & Sewer Utility's Drought Contingency Plan

Staff Recommendation:
That City Council adopts the Drought Contingency Plan

Report Details:
The Water & Sewer Utility has drafted a Drought Contingency Plan. This plan has become a requirement for the groundwater extraction permit renewal process with the Department of Land & Environment. Its aim is to ensure actionable plans are in place to appropriately protect groundwater resources and aquatic environments in the event of mild to severe drought conditions.

The plan also integrates several guiding documents the Utility / City have created in recent years (Water & Sewer Master Plans, City of Charlottetown Growth Management Study, Charlottetown Region Housing Needs Assessment, etc.).

Moving forward, the Drought Contingency Plan will be updated as processes and policies change and will form part of the groundwater extraction permit.

Council or Committee History:
N/A

Financial Implications:
N/A

Public Engagement and Communication:
The Public will be advised of the Drought Contingency Plan through the City's website and social media.

Legislative Authority:
MGA Part 7 Division 3 Water and Sewer Utilities

Strategic Alignment:
Make sustainability, community resilience and climate change management and mitigation foundational criteria on which to base all infrastructure investment decisions.

Reviewed By:

Manager	**CAO/Director**
Joshua McInnis May 12, 2026	RDM May 19, 2026

Committee Recommendation: (if differing from staff)

CHARLOTTETOWN



City of Charlottetown

Drought Contingency Plan

May 2026

1. Introduction

The City of Charlottetown has prepared this Drought Contingency Plan to ensure readiness for potential drought conditions that may affect groundwater quality and supply. The plan provides a framework of actions and strategies the City can use to help Charlottetown effectively manage and mitigate localized drought impacts.

It explains the purpose of the plan, outlines its scope, and establishes the importance of proactive water management in safeguarding residents, businesses, and the environment.

2. Declaration

The City of Charlottetown formally adopts this Drought Contingency Plan in accordance with the Prince Edward Island Water Act and Water Withdrawal Regulations. It is the policy of the City's Water & Sewer Utility that all customers, staff, and stakeholders shall comply with the provisions of this plan when drought conditions are declared.

Through this plan, the City commits to:

- Conserving and protecting available water resources;
- Ensuring the reliable provision of safe drinking water and essential municipal services;
- Enforcing restrictions and promoting conservation practices during drought events;
- Coordinating with provincial authorities and neighboring permit holders to minimize environmental impacts.

This Declaration affirms the City's responsibility as a steward of water resources and establishes the authority to implement this plan.

3. Water Source Identification

The Water & Sewer Utility operates four (4) wellfield sites located across two (2) watersheds, providing potable drinking water to residents and customers of the City of Charlottetown Water & Sewer Utility.

Wellfield	Number of Active Wells	Watershed	Extraction Permit
Suffolk	4	Winter River Watershed	2007-05
Brackley	4	Winter River Watershed	2007-05
Union	5	Winter River Watershed	2007-05
Miltonvale	5	Coles Creek Watershed	2007-05

The average daily water consumption between 2015 and 2026 was estimated at 16,920 m^3/day, equivalent to 359 liters per capita per day L/c/d. This rate falls within the recognized specifications in the Atlantic Canada Water Supply Guidelines (ACWWA, May 2022), which recommend a typical range of 270-450 L/c/D. The relatively lower consumption rate of approximately 359 L/c/d is likely attributable to the City's primarily residential character, with minimal commercial development contributing to demand.

Water Demand – Current and Future Growth

Water & Sewer Master Plans (Upland & CBCL, September 2022) reviewed current and future water demands based upon estimated population growth and various housing development scenarios. Residential projections were informed by the Charlottetown Region Growth Study and Housing Needs Assessment, Scenario 2 (Stantec, May 2022).

Based on a projected population of 57,329 and an average per capita consumption of 350 L/c/d, the average day demand is estimated to be 20,065 m^3/day in 2041. The maximum day demand for each planning horizon was projected based on the maximum day multiplier of 1.50.

Year	Projected Population	Projected Average Day Water Consumption (m^3/day)	Projected Maximum Day Water Demand (m^3/day)
2026	47,158	16,920	25,380
2031	51,067	18,098	27,147
2041	57,329	20,065	30,098
2051*	70,070	24,525	36,787
* Projected population obtained from City of Charlottetown Housing Needs Assessment (March 2025)			

From the population projections, analysis indicates that an additional supply source may be needed by 2051 to meet demands beyond the 25-year planning horizon.

4. Vulnerability Assessment

Current and Future Demand

The Atlantic Canada Water and Wastewater Association (ACWWA) guidelines recommend that the supply source be capable of supplying the Maximum Day Demand based on having the largest well out of service.

Well	Wellfield Allocation igpm (m^3/min)	Current Well Status
Brackley Wellfield BPW-1	1000 (4.55)	Active

Brackley Wellfield BPW-2		Active
Brackley Wellfield BPW-3		Active
Brackely Wellfield BPW-4		Active
Union Wellfield PW-1	1250 (5.68)	Active
Union Wellfield PW-2		Active
Union Wellfield PW-3		Active
Union Wellfield PW-4		Active
Union Wellfield PW-5		Active
Suffolk Wellfield SPW-1	800 (3.64)	Inactive
Suffolk Wellfield SPW-2		Active
Suffolk Wellfield SPW-3		Active
Suffolk Wellfield SPW-5		Active
Suffolk Wellfield SPW-8		Active
Miltonvale Wellfield PW 1-14	1050 (4.77)	Active
Miltonvale Wellfield PW 2-09		Active
Miltonvale Wellfield PW 3-14		Active
Miltonvale Wellfield PW 4-14		Active
Miltonvale Wellfield PW 5-14		Active
Total Allocation	4100 (18.64)	

If the largest well (Miltonvale PW 2-09) is out of service, available capacity decreases to 16,840 L/min. In 2026, the maximum day demand is projected at 17,625 L/min. Based upon pumping and reservoir capacity, the current supply is adequate.

Storage and Fire Flow

A key function of any municipal water system is maintaining adequate supply for fire protection. Using a hydraulic model, available fire flows were assessed under Maximum Day

Demand conditions, with a required residual pressure of 150 kPa (22psi) in accordance with ACWWA guidelines. The analysis indicates that, under current conditions, the system may provide fire flows below guideline levels to potential growth areas. Recent upgrades to the Sherwood Booster Station were not included within this analysis, the ability to supply additional water to the high pressure system has been added and will likely, positively, affect analysis results.

Water storage requirements under ACWWA guidelines include:

- Peak Balancing Storage – accommodates normal daily fluctuations in water use;
- Fire Flow Storage – typically 9,100 L/min sustained for two hours:
- Emergency Storage – reserve capacity for disruptions such as breaks, outages, or maintenance.

With the water towers at Miltonvale and the reservoirs at Malpeque pumping station, and assuming the largest well is offline, storage remains sufficient to meet ACWWA recommendations, confirming reliability for fire protection and emergencies.

Power Loss

Risk management must also consider the loss of electrical power. Power loss can occur due to high demand of electricity on the local power grid or other events such as weather, fire or accident.

Currently, all City of Charlottetown wellfields have backup generators. Backup power generation means the wellfields can operate at full capacity for extended periods, meeting current average day demand.

5. Mitigation Measures

The City recognizes that drought resilience requires both operational improvements and community engagement. To the end, the Utility has developed initiatives to help residents and businesses reduce water consumption and minimize waste.

A key operational priority for the Utility is identifying and repairing leaks within the transmission and distribution system. By addressing water loss promptly, the City ensures that available resources are used efficiently and that water supply remains dependable during periods of stress.

Each Spring, the Utility circulates a water-saving brochure with household bills. This brochure provides practical advice on responsible water use, outdoor watering practices, and managing household demand.

The City has also implemented water use & water shortage restrictions where residents and businesses are restricted in their use of water, dependent upon time of year and climactic conditions. A rebate program encourages and supports the installation of low-flow fixtures such a toilets, showerheads, and washing machines.

Education is central to the City's long-term water conservation strategy. In partnership with Stratford and Cornwall, the City participates in the "Water School" program for Grade 5 students. The program integrates directly into the curriculum, teaching students about the water cycle, watershed management, and the importance of conservation.

The Utility has implemented universal metering, with all new residential and commercial units requiring water meters. Existing units which are not yet metered are subject to an incentive program which aims to convert their flat rate usage to a metered consumption.

Finally, the City has partnered with the Winter River - Tracadie Bay Watershed Association to facilitate ecological improvements and environmental stewardship activities for lands situated within the watershed.

By combining operational improvements, household programs, education, and community partnerships, the City of Charlottetown is building a comprehensive approach to drought mitigation that emphasizes both efficiency and engagement.

6. Drought Status Monitoring

The Utility will monitor drought conditions using both national indicators and local data to anticipate and prepare for extreme drought. This monitoring program ensures timely awareness of changing conditions and provides the basis for activating appropriate response measures in accordance with recognized standards.

The Canadian Drought Monitor (CDM) integrates federal, provincial, and regional date sources to establish a single drought rating based on a five-category system. Ratings are published monthly on the CDM website through maps that illustrate the extent and intensity of drought across Canada. Complementing this, the Canadian Drought Outlook provides forecasts indicating whether drought conditions are expected to develop, persist, or improve by the end of the target month.

Local monitoring includes:

- Daily and monthly precipitation tracking from Environment Canada weather stations and municipal gauges;
- Streamflow observations in the Winter River and Coles Creek watersheds to assess impacts on aquatic ecosystems;
- Daily monitoring of groundwater levels in wellfields to detect early signs of supply stress;
- Operational data such as daily withdrawal volumes from municipal wells compared against historical averages to identify unusual demand patterns.

Roles and responsibilities are clearly defined to ensure compliance with provincial guidance. Utility staff will:

- Review drought status monthly during high-risk periods (June to September) and quarterly during other times;

- Coordinate with the Department of Land and Environment to maintain consistency with provincial reporting requirements.

The Utility Manager is responsible for implementing action items when thresholds are met and for initiating communication and response measures as required.

Drought Classification	Risk Ranking	Action Summary
D0 – Abnormally Dry 1 in 3-year event	Low	Low risk to groundwater supply. No additional action required.
D1 – Moderate Drought 1 in 5-year event	Low	Low risk to groundwater supply. No additional action required.
D2 – Severe Drought 1 in 10-year event	Medium	Medium risk to groundwater supply. Increase public outreach and engagement.
D3 – Extreme Drought 1 in 20-year event	High	Medium risk to groundwater. Impose voluntary water restrictions.
D4 – Exceptional Drought 1 in 50-year event	Extreme	High risk to ground water supply. Enforce water restrictions on all customers.

During drought conditions, the City will communicate early and often with water users and stakeholders. Notices will be shared through the City's website, social media, press releases and direct customer notices.

7. Drought Response Actions

Potable drinking water is recognized as a basic human right and is essential for daily living, including consumption, food preparation, sanitation, and public health. During periods of drought, the Utility will implement a phased response to safeguard water supplies while maintaining essential services. These measures begin with voluntary conservation requests and may escalate to mandatory restrictions under municipal bylaws if conditions worsen. The Department of Land and Environment will initiate the City to trigger the drought response actions based on drought conditions and water resource stress levels.

<u>D3 – Extreme Drought (Voluntary Measures)</u>

When drought conditions are classified as **Extreme (D3)**, the Utility will advise residents to voluntarily conserve water. Recommended measures include:

- Reducing outdoor watering to designated hours (5:00 a.m. – 10:00 a.m. and 7:00 p.m. – 1:00 a.m.);
- Limiting non-essential activities such as filling swimming pools, hot tubs, and washing vehicles or driveways:
- Practicing efficiency indoors by washing only full loads in dishwashers and washing machines, taking shorter showers, and turning off faucets while brushing teeth or shaving.

These voluntary measures are designed to reduce peak demand while preserving flexibility for essential uses such as gardens and food production.

D4 – Exceptional Drought (Mandatory Restrictions)

If drought conditions escalate to **Exceptional (D4)**, voluntary measures will transition to mandatory restrictions:

- Outdoor watering will be prohibited except for gardens;
- All non-essential uses such as filling swimming pools, washing vehicles, or cleaning paved surfaces will be suspended;
- Indoor conservation practices, including washing only full loads and reducing shower times, will be strongly encouraged.

At this stage, the Utility will issue formal notices to customers outlining the restrictions and the penalties for non-compliance.

If a customer fails to comply with mandatory restrictions, the Utility may temporarily discontinue service to the property under the authority of the City of Charlottetown Water & Sewer Bylaws. Specifically, Section 3.11 prohibits wasteful practices and unauthorized transfers, while Section 3.14 authorizes the Utility to suspend service until the offence has been remedied. Enforcement will be applied fairly and consistently, with priority given to protecting the municipal water supply.

Throughout all stages of drought response, the City will maintain clear and frequent communication with residents and stakeholders. Updates will be provided through the City's website, social media platforms, press releases, and direct notices to customers. Public engagement will emphasize the importance of conservation, explain the rationale for restrictions, and provide practical guidance on how households and businesses can adapt.

8. Performance Monitoring

Effective performance monitoring ensures that the Drought Contingency Plan achieves its intended goals of reducing water demand, protecting groundwater supplies, and safeguarding aquatic ecosystems. The Utility will implement a structured monitoring program to evaluate both compliance and effectiveness during drought conditions.

The Utility will track weekly water withdrawals from all municipal wellfields and compare them against historical averages and projected demand. This data will confirm whether reductions in consumption are occurring as expected. Particular attention will be paid to peak demand periods, where conservation measures are most critical.

Compliance with voluntary and mandatory restrictions will be assessed through a combination of customer reporting, field inspections, and meter data from commercial and residential properties.

The Utility will monitor the effectiveness of public communication campaigns by tracking engagement metrics such as website visits, social medial interactions, and participation in conservation programs. Feedback from residents and businesses will be collected to assess whether outreach efforts are influencing behavior and improving awareness.

9. Termination of Drought Response

The termination of drought response measures will be determined jointly by the Department of Land and Environment and the City of Charlottetown Water & Sewer Utility. Restrictions will remain in effect until conditions have demonstrably improved.

Termination will occur when either:

- The **Canadian Drought Outlook** indicates improving conditions for the affected region; or
- The **Canadian Drought Monitor** reduces the drought classification below the threshold requiring response actions.

Local streamflow and groundwater monitoring will also be considered to ensure that water supplies and aquatic ecosystems have stabilized.

The Utility will communicate the termination of restrictions promptly through the City's website, social media platforms, press releases, and direct notices to customers.

Restrictions will not be lifted based on a single rainfall event; sustained improvements in precipitation, streamflow, and groundwater levels must be sustained.

10. Approval and Renewal

This Drought Contingency Plan shall be submitted to the Department of Land and Environment for review in support of the City's Water Withdrawal Permit. Upon approval, the plan remains valid for the term of the permit.

The City will review and resubmit the plan at the same time of permit renewal, or sooner if significant operational or regulatory changes occur. Any amendments will be forwarded to the Department of Land and Environment for approval to ensure continued compliance with provincial requirements.

Regular review and renewal of this plan ensures that the City's drought response strategies remain current, effective, and aligned with both community needs and environmental stewardship.

Submission and Approval

Submitted by:
City of Charlottetown Water & Sewer Utility

Signature:_____

Name (Printed):_____

Position:_____

Date:_____

Approved by:
Department of Land and Environment

Signature:_____

Name (Printed):_____

Position:_____

Date:_____

CITY OF CHARLOTTETOWN
RESOLUTION OF COUNCIL #_____

Water & Sewer Utility #2

MOTION CARRIED _____

MOTION LOST _____

Date: May 26, 2026

Moved by Councillor Bob Doiron

Seconded by Councillor John McAleer

RESOLVED:

Whereas, the City of Charlottetown passed a policy resolution of April 10, 2000, stating "that City Council confirm its policy not to entertain applications for water service to properties outside the municipal boundary of the City of Charlottetown" without first receiving approval from City Council to do so,

Therefore, Be it Resolved, that City Council approves the request received for water service to the property located at 391 Brackley Point Road, PID 1010313, located in the community of Brackley,

And Be it FURTHER RESOLVED that the costs associated with the development, or any future services be paid by the property owner and those services be billed with a 25% premium as a surcharge for services provided outside the City of Charlottetown municipal boundary.

City of Charlottetown Committee Report

Report No: WSC 17-26

Date: May 20, 2026

Directed to Council through the following Committee:
Water and sewer Committee

Attachments:

Reporting Department:
Water and Sewer

Other Associated Departments:
N/A

Prepared by: Joshua McInnis, Utility Manager

Report Title:
PID 1010313 – Request for Service

Report Purpose:
To inform Council of the Request for Service to extend water service to PID 1010313.

Staff Recommendation:
That council approves the Request for Service for PID 1010313.

Report Details:
A request for water service has been received for 391 Brackley Point Road, PID 1010313, in the community of Brackley.

The property fo𝕐e𝕃è ope𝕃ated as a gardening center; the service will extend to the shop lo0ated oy the p𝕃ope𝕃tè.

All costs for the development would be borne by the property owner. The customer will be charged a 25% surcharge for service outside the City.

Council or Committee History:
N/A

Financial Implications:
All construction costs will be borne by the owner.

Public Engagement and Communication:
N/A

Legislative Authority:
MGA Part 7 Division 3 Water and Sewer Utilities.

Strategic Alignment:
Make sustainability, community resilience and climate change management and mitigation foundational criteria on which to base all infrastructure investment decisions.

Reviewed By:

Manager	**CAO/Director**
May 19, 2026 Joshua McInnis	RDM May 19, 2026

Committee Recommendation: (if differing from staff)

CITY OF CHARLOTTETOWN
HORSEDRAWN AND RICKSHAW VEHICLE BYLAW
AMENDMENT BYLAW #2018-10-A

The purpose of this bylaw is to amend the City of Charlottetown Horsedrawn and Rickshaw Vehicle Bylaw to reference Power-Assisted Bicycles as well as the Municipal Government Act of PEI and the City of Charlottetown Enforcement and Summary Proceedings Bylaw, update Schedule 'A' for clarity, correct formatting, typographical and minor text corrections to ensure overall consistency throughout the Bylaw.

Carried

1st Reading

RESOLVED: That the bylaw to amend the **CITY OF CHARLOTTETOWN HORSEDRAWN AND RICKSHAW VEHICLE BYLAW, #2018-10** be read a **first** time.

Moved by Councillor Julie McCabe Julie McCabe

Seconded by Councillor Kevin Ramsay Kevin Ramsay

Date: May 12, 2026

8-0 (Councillors MacKinnon & Tweel absent)

RESOLVED: That the bylaw now be approved as a City Bylaw and that it be entitled the **CITY OF CHARLOTTETOWN HORSEDRAWN AND RICKSHAW VEHICLE BYLAW, #2018-10** and that it be read a **second** time at the next public meeting of Council.

Moved by Councillor Julie McCabe Julie McCabe

Seconded by Councillor Kevin Ramsay Kevin Ramsay

Date: May 12, 2026

8-0

2nd Reading & Adoption

THEREFORE: Be it resolved that the **CITY OF CHARLOTTETOWN HORSEDRAWN AND RICKSHAW VEHICLE BYLAW, #2018-10**, which was read the first time on May 12, 2026 be read a **second** time and that the said Bylaw now be approved and adopted.

Moved by Councillor _____ Julie McCabe

Seconded by Councillor _____ Kevin Ramsay

Date:

This Horsedrawn and Rickshaw Vehicle Amendment Bylaw, #2018-10-A, was adopted by a majority of Council members present at the Council meeting held on _____ day of _____, 2026

_____
Philip Brown, Mayor

_____
Brad MacConnell, CAO

City of Charlottetown, PEI
A Bylaw to Amend the City of Charlottetown Horsedrawn and Rickshaw Vehicle Bylaw
Bylaw # 2018-10-A

BE IT ENACTED by the Council of the City of Charlottetown as follows:

PART I – INTERPRETATION AND APPLICATION

1. Title

1.1. This bylaw shall be known and cited as the "Horsedrawn and Rickshaw Vehicle Amendment Bylaw."

2. Purpose

The purpose of this bylaw is to amend the City of Charlottetown Horsedrawn and Rickshaw Vehicle Bylaw to reference Power-Assisted Bicycles as well as the Municipal Government Act of PEI and the City of Charlottetown Enforcement and Summary Proceedings Bylaw, update Schedule 'A' for clarity, correct formatting, typographical and minor text corrections to ensure overall consistency throughout the Bylaw.

3. Authority

3.1. Pursuant to Part 5, Section 134 (1) – Revision of Bylaws of the Municipal Government Act R.S.P.E.I. 1988, Cap. M-12.

4. Definitions

4.1. In this bylaw, any word and term that is defined in the *Municipal Government Act*, the Highway Traffic Act, the Horsedrawn and Rickshaw Vehicle Bylaw or the Enforcement and Summary Proceedings Bylaw has the same meaning as in that Act or bylaw.

5. The City of Charlottetown Horsedrawn and Rickshaw Vehicle Bylaw is hereby amended by the following:

5.1. Delete "Section A: Horsedrawn Vehicles" and replace with Title, Authority, and Purpose Headings:

1. Title

1.1 This Bylaw may be cited as the Horsedrawn and Rickshaw Vehicle Bylaw.

2. Authority

2.1 This Bylaw is enacted pursuant to the Municipal Government Act, R.S.P.E.I. 1988, Cap. M-12.1, and applicable provincial legislation including the Highway Traffic Act.

3. Purpose

3.1 The purpose of this Bylaw is to regulate the operation of horse-drawn vehicles, pedicabs, and rickshaws within the City of Charlottetown in order to:

a) ensure public safety;
b) protect animal welfare;
c) regulate commercial passenger conveyance; and
d) maintain public order and cleanliness

5.2. Renumber all subsequent sections accordingly.

6. The City of Charlottetown Horsedrawn and Rickshaw Vehicle Bylaw is hereby amended by the following:

6.1. Add the following Definitions:

4.1 In this Bylaw:

a) 'Act' means the Municipal Government Act.
b) 'City' means the City of Charlottetown.
c) 'City Council' means the Mayor and other Members of the Council of the City.
d) 'Operator' means anyone who operates a business involving the conveyance of passengers in Horsedrawn or Rickshaw Vehicles other than the driver of such a Vehicle;
e) 'Pedicab Vehicles' means a three and four-wheeled vehicle, human-powered by pedaling, by a person, either with or without electric assistance, and used commercially for the conveyance of passengers, such vehicle also referred to as a cycle rickshaw.
f) 'Police Officer' means and includes any Constable, Cadet, Inspector, Special Constable or Police Commissionaire employed or appointed for the preservation and maintenance of the public peace and order or for the service or execution of judicial process.
g) 'Power-Assisted Bicycles' means a vehicle that:
  i. is equipped with an electric motor or a motor having a piston displacement not greater than 50 cubic centimeters,
  ii. is not capable of achieving a speed greater than 50 kilometers per hour on level ground when driven by a person weighing 60 kilograms, and
  iii. has no more than three wheels in contact with the ground.
h) 'Street' means includes roads and highways. The terms street, road and highway are used interchangeably and refer to the Rights-of-way used for vehicular traffic.
i) 'Vehicle' means a device in, upon, or by which a person or thing may be transported or drawn.

7. The City of Charlottetown Horsedrawn and Rickshaw Vehicle Bylaw is hereby amended by the following:

7.1. Add new headings:

Part I – HORSEDRAWN VEHICLES

5. Interpretation

8. The City of Charlottetown Horsedrawn and Rickshaw Vehicle Bylaw is hereby amended by the following:

8.1. Delete "SECTION B: RICKSHAW VEHICLES" and replace with **PART II – RICKSHAW VEHICLES**

8.2. Revise wording within "Pedicab Vehicles" –
shall designate a three and four wheeled vehicle, human-powered by pedaling, by a person, **either with or without electric assistance** ~~with no motorized assistance,~~ and used commercially for the conveyance of passengers, such vehicle also referred to as a cycle rickshaw.

9. The City of Charlottetown Horsedrawn and Rickshaw Vehicle Bylaw is hereby amended by the following:

9.1. Delete the Summary of Bylaw Amendments which is located at the end of the bylaw.

10. The City of Charlottetown Horsedrawn and Rickshaw Vehicle Bylaw is hereby amended by the following:

10.1. Delete wording from two (2) sections:

~~Whoever shall contravenes this Bylaw shall be liable to a fine of not less than $100 and not more than $500, with or without costs, or 90 days in jail.~~

And replace with:

The provisions of the City's Enforcement and Summary Proceedings Bylaw #2024-ESP-01, or any successor bylaw, apply to the enforcement of this Bylaw.

11. The City of Charlottetown Horsedrawn and Rickshaw Vehicle Bylaw is hereby amended by the following:

11.1. Schedule 'A' route alignment remains unchanged; amendment updates the description/mapping for clarity only.

PART II – APPROVAL AND ADOPTION

12. Effective Date

12.1. This Horsedrawn and Rickshaw Vehicle Amendment Bylaw, #2018-10-A shall be effective on the date of approval and adoption below.

First Reading:
This Horsedrawn and Rickshaw Vehicle Amendment Bylaw, #2018-10-A, was read a first time and approved by a majority of members present at the Council meeting held on the ____ day of_____, 2026.

Second Reading:
This Horsedrawn and Rickshaw Vehicle Amendment Bylaw, #2018-10-A, was read a second time and approved by a majority of members present at the Council meeting held on the ____ day of_____, 2026.

Approval and Adoption by Council:
This Horsedrawn and Rickshaw Vehicle Amendment Bylaw, #2018-10-A, was adopted by a majority of Council members present at the Council meeting held on the ____ day of _____, 2026.

13. Witness the corporate seal of the City of Charlottetown

_____ _____

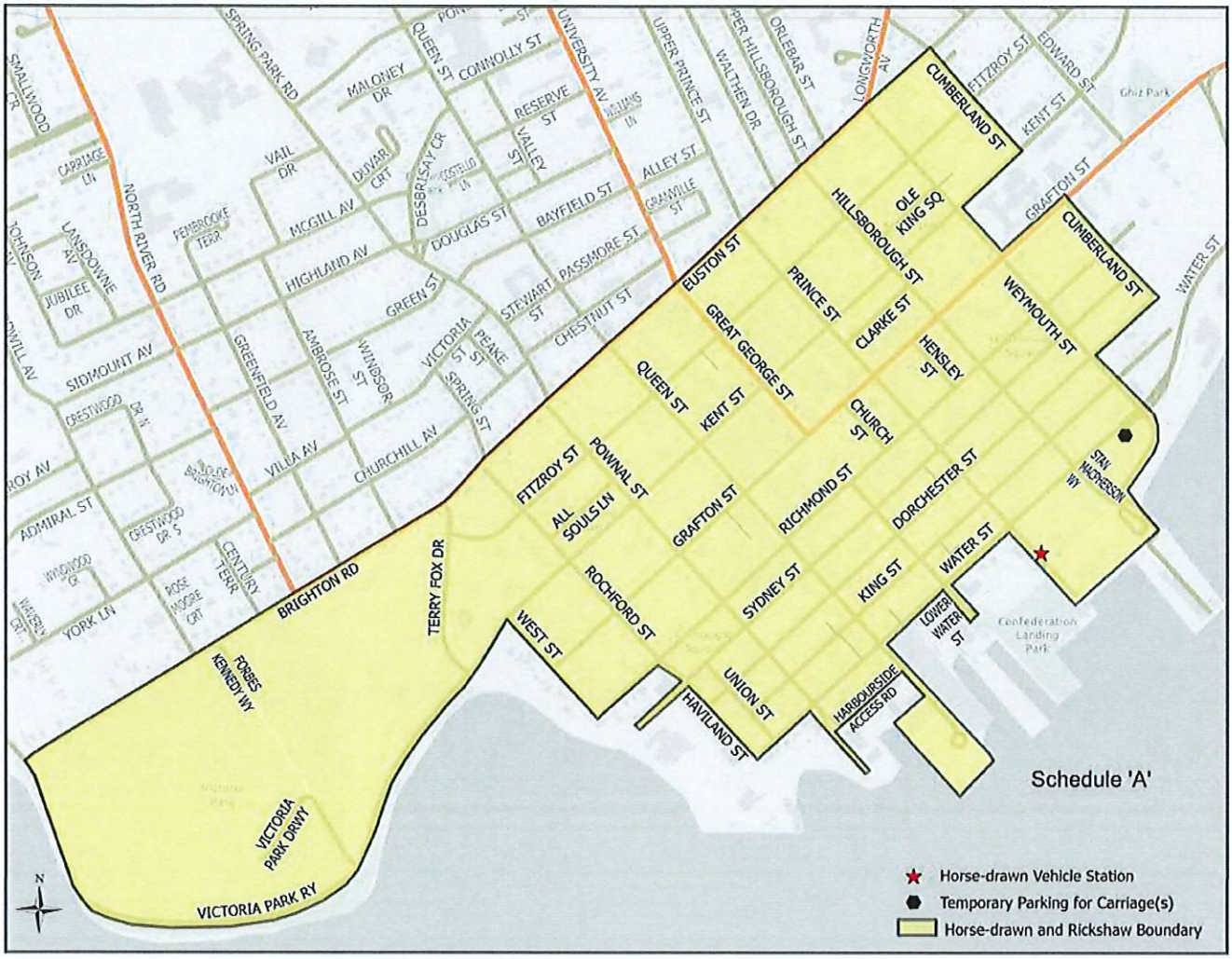
Mayor (signature sealed) **Chief Administrative Officer (signature sealed)**

This Horsedrawn and Rickshaw Vehicle Amendment Bylaw, #2018-10-A, adopted by the Council of the City of Charlottetown on _____ day of _____, 2026 is certified to be a true copy.

_____ _____

Chief Administrative Officer **Date**

SCHEDULE 'A"


CUMBERLAND ST
KENT ST
EDWARD ST
FITZROY ST
GRAFTON ST
WATER ST
HILLSBOROUGH ST
OLE KING SQ
EUSTON ST
PRINCE ST
GREAT GEORGE ST
QUEEN ST
KENT ST
CLARKE ST
HENSLEY ST
WEYMOUTH ST
CHURCH ST
FITZROY ST
POWNAL ST
ALL SOULS LN
GRAFTON ST
RICHMOND ST
DORCHESTER ST
STAN MACPHERSON WY
ROCHFORD ST
SYDNEY ST
KING ST
WATER ST
LOWER WATER ST
Confederation Landing Park
WEST ST
UNION ST
HAVILAND ST
HARBOURSIDE ACCESS RD
BRIGHTON RD
TERRY FOX DR
FORBES KENNEDY WY
VICTORIA PARK DRIVE
VICTORIA PARK RY
Schedule 'A'
Horse-drawn Vehicle Station
Temporary Parking for Carriage(s)
Horse-drawn and Rickshaw Boundary
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